Call to Order/Welcome
Non-agenda public comment
Chairperson’s Report
Action Items (vote required):
1. Findings Authorizing Teleconference Meetings ................................................................. 2-4
2. Approval of minutes: September 22, 2021 ........................................................................ 5-8
3. WIOA PY22/23 Re-contracting: Cabrillo Student Resource & Support Network ............ 9

Report Items (no vote required):
4. WDB Staff Updates .................................................................................................................. 10
5. WIOA Procurement Awards .................................................................................................. 11-13
6. WIOA Contracted Service Provider Activity Reports .......................................................... 14-16
   • Career Center Operator
   • Goodwill Central Coast
   • Santa Cruz County Office of Education
   • Cabrillo College, Student Resource and Support Network
7. CalWORKs Contracted Service Provider Activity Reports ..................................................... 17-18
   • Cabrillo College, Student Resource and Support Network
   • Goodwill Central Coast
   • Community Action Board, SmartHIRE Program

Information Items (no vote required):
8. Presentation: Downtown Streets Team ...................................................................................... 19
9. AJCC Certification Continuous Improvement Plan PY 21/22 ..................................................... 20

Committee Member Announcements
Adjournment
Next Meeting: Workforce Development Board-Career Services Committee
April 20, 2022 @ 3:00pm
The County of Santa Cruz does not discriminate on the basis of disability, and no person shall, by reason of a disability, be denied the benefit of the services, programs, or activities. This meeting is located in an accessible facility. If you are a person with a disability and require special assistance in order to participate in the meeting, please call (831) 763-8900 (TDD/TTY- 711) at least 72 hours in advance of the meeting in order to make arrangements. Persons with disabilities may request a copy of the agenda in an alternative format. As a courtesy to those affected, please attend the meeting smoke and scent free.
Action Item 1: Findings Authorizing Teleconference Meetings

(Action required)

**Recommendation**
Adopt findings pursuant to Assembly Bill 361 authorizing teleconference meetings as a result of the continuing COVID-19 pandemic state of emergency and Health Officer recommendation for social distancing.

**Background**
New State law adopted by the Legislature and signed by Governor Newsom (AB 361) allows local agencies to continue to meet by teleconference and internet platform as long as a state of emergency exists and local or state authorities have recommended social distancing measures. In a related provision, the legislative body, by a majority vote, can take action to meet via teleconference in order to avoid meeting in person and therefore reduce imminent risks to the health and safety of members of the public. If a legislative body continues to meet via teleconference, it must take action to renew this declaration every 30 days.

**Suggested motion**
I move to adopt findings pursuant to Assembly Bill 361 authorizing teleconference meetings as a result of the continuing COVID-19 pandemic State of Emergency and Health Officer recommendation for social distancing.
Santa Cruz County Workforce Development supports the Community by cultivating economic vitality and assisting Jobseekers by creating programs to train, educate, and support the workforce to develop key and timely skills. We assist Business to secure the talent they need to thrive now, and into the future.

SANTA CRUZ COUNTY WORKFORCE DEVELOPMENT BOARD’S CAREER SERVICES COMMITTEE
FINDINGS PURSUANT TO ASSEMBLY BILL 361 AUTHORIZING TELECONFERENCE MEETINGS AS A RESULT OF THE CONTINUING COVID-19 PANDEMIC STATE OF EMERGENCY AND HEALTH OFFICER RECOMMENDATION FOR SOCIAL DISTANCING

WHEREAS, the Santa Cruz County Workforce Development Board’s Career Services Committee is a legislative body under the Brown Act as defined under Cal. Gov. Code section 54952(b) and Santa Cruz County Code Section 2.38.110; and

WHEREAS, on September 16, 2021, Governor Newsom signed Assembly Bill 361 (“AB 361”), urgency legislation effective immediately, that amended Government Code section 54953 to permit legislative bodies subject to the Brown Act to continue to meet under modified teleconferencing rules provided that they comply with specific requirements set forth in the statute; and,

WHEREAS, pursuant to AB 361 and Cal. Gov. Code section 54953(e)(1)(A), a legislative body may meet under the modified teleconferencing rules during a proclaimed state of emergency, and where local officials have imposed or recommended measures to promote social distancing; and

WHEREAS, on March 4, 2020, Governor Newsom issued a Proclamation of State of Emergency in response to the COVID-19 pandemic, and which remains in effect; and

WHEREAS, on September 30, 2021, Santa Cruz County Public Health Officer Dr. Gail Newel strongly recommended that legislative bodies in Santa Cruz County continue to engage in physical/social distancing by meeting via teleconference as allowed by AB 361 and confirmed that she will regularly review and reconsider this recommendation and notify the public when it is no longer recommended; and

WHEREAS, pursuant to AB 361 and Cal. Gov. Code section 54953(e)(3), within 30 days of the date the legislative body first holding a teleconference meeting under the modified rules, and every 30 days thereafter, a legislative body can continue to hold such teleconference meetings provided it has reconsidered the circumstances of the state of emergency and determined either that the state of emergency continues to directly impact the ability of the members to meet safely in person or that local officials continue to recommend measures to promote social distancing; and

WHEREAS, on January 19, 2022, the Santa Cruz County Workforce Development Board’s Career Services Committee intends to hold its initial teleconference meeting under AB 361; and

WHEREAS, the Santa Cruz County Workforce Development Board’s Career Services Committee has reconsidered the circumstances of the current state of emergency and finds that the COVID-19 pandemic continues to directly impact the ability of members of the public to participate safely in person and further finds
that the Santa Cruz County Public Health Officer continues to recommend measures to promote social distancing; and

WHEREAS, in the interest of public health and safety, and due to the emergency caused by the spread of COVID-19, the Santa Cruz County Workforce Development Board’s Career Services Committee deems it necessary to utilize the modified teleconferencing rules set forth in AB 361;

NOW, THEREFORE, the Santa Cruz County Workforce Development Board’s Career Services Committee makes the following findings by a majority vote:

Section 1. The foregoing recitals are true and correct, and adopted as findings of the Santa Cruz County Workforce Development Board’s Career Services Committee.

Section 2. Effective immediately, and for the next 30 days, the Santa Cruz County Workforce Development Board’s Career Services Committee will meet via teleconference as authorized under AB 361 and Government Code section 54953(e)(3).

Section 3. No later than thirty (30) days from making today’s findings, or at the next scheduled meeting, the Santa Cruz County Workforce Development Board will reconsider the circumstances of the COVID-19 state of emergency and, if necessary, adopt subsequent findings to continue holding teleconference meetings in accordance with Government Code section 54953(e)(3).

PASSED AND ADOPTED by the Santa Cruz County Workforce Development Board’s Career Services Committee in Santa Cruz, State of California, this ___day of ___January___, 2022, by the following vote:

AYES:
NOES:
ABSENT:
ABSTAIN:

______________________________
Chair, Career Services Committee

ATTEST:
______________________________
Department Staff

Approved as to Form:

______________________________
Office of the County Counsel
Action Item 2: Approval of September 22, 2021 Meeting Minutes

(Action required)

Recommendation
Request approval of the September 22, 2021 Career Services Committee meeting minutes as attached.

Suggested motion
I move to approve the September 22, 2021 Career Services Committee meeting minutes.
NOTE: Due to the COVID-19 pandemic, and the directive of Governor Gavin Newsom in adjusting the Brown Act rules, public meetings will be allowed to be attended virtually until further notice. A public meeting room was made available for this meeting, but all participants chose to attend virtually, via Microsoft Teams.

The Chair called the meeting to order at 3:04 p.m., and a quorum was established. All participants attended virtually.

Committee Members in Attendance
Alia Ayyad
Elyse Destout – Chair
Fernando Giraldo
Burr Guthrie
LaNae Liebetrau
Denise Moss – Vice Chair
Annabelle Rodriguez

Committee Members Absent
Christina Cuevas
Mark Dammann
Maria Elena De La Garza

Staff in Attendance
Peter Detlefs – WDB Business Services Manager
Elizabeth Gutierrez – WDB Admin Aide
Josie Montes - CWES Associate Analyst
Sara Paz-Nethercutt – WDB Sr. Analyst
Andy Stone – WDB Director
Katy Chevalier – Program Manager
Adam Spickler – CCU Analyst
Marcy Villalobos – WDB Office Support

Guests
Dr. Kofi Akinjide
Richard Cheatham
Claudia Cortez
Kayla Kumar
Barbara Mason
Beatriz Munoz
Maria Rodriguez
Amanda Winter

Subject: Public Comment
None
Subject: Chairperson’s Report
Chair Elyse Destout spoke briefly of a mentoring program offered to youth in Watsonville.

Subject: Action Items:

Item 1 – Approval of the July 28, 2021 Meeting Minutes

Action: It was moved to approve the July 28, 2021 Career Services Committee meeting minutes.

Status: Motion to Approve: LeNae Liebetrau
Motion Seconded: Denise Moss
Abstentions: None
Committee Action: All in favor, motion passed

Subject: Report Items:

Item 2 – WDB Staff Updates

WDB staff gave the latest updates on WIOA Career Services and Regional Projects/Grants. WDB Sr. Analyst Sara-Paz-Nethercutt informed the committee that the General Services Department released the Request for Proposal on August 24, 2021; introduced the new Admin Aide, Elizabeth Gutierrez, to the committee; reported that the Department of Labor approved the WIOA out of school expenditure waiver, and closed up by mentioning that the FIRE project is in need of more participants. WDB Director Andy Stone gave an update on the Prison to Employment Grant and reported that currently there are 7 participants enrolled, 6 employed, and 2 going through the eligibility process. An update was also given on the SB1 Pre-apprenticeship Training Grant program and shared that 14 participants graduated in early September.

Action: No action taken, informational item only.

Item 3 – WIOA Contracted Service Provider Activity Reports

Report outs were given by the Career Center Operator, Goodwill Central Coast, Santa Cruz County Office of Education, and Cabrillo College – Student Resource and Support Network (SRSN).

Action: No action taken, informational item only.
Item 4 – CalWORKs Contracted Service Provider Activity Reports

Report outs were given by Goodwill Central Coast and Community Action Board – SmartHIRE Program.

Action: No action taken, informational item only.

Subject: Information Items:

Item 5 – Presentation by Food What?!

Food What?!, Development Director Kayla Kumar gave a presentation to the committee and shared information on the services offered to youth through their program some of which include attending empowerment workshops, gaining harvesting and culinary skills.

Action: No action taken, informational item only.

Item 6 – AJCC Certification Indicator Assessments

WDB Sr. Analyst Sara Paz-Nethercutt provided information to the committee on the new Americas Job Center of California (AJCC) certification process which replaces the former Hallmarks of Excellence Action Plans.

Action: No action taken, informational item only.

Subject: Committee Member Announcements:

There were no committee member announcements. Chair Elyse Destout thanked the committee for their time and commitment.

Meeting adjourned at 4:04 p.m.

Next Meeting: Workforce Development Board – Career Services Committee Wednesday, January 19, 2022 @ 3:00 pm Watsonville Career Center, Room 2 **Virtual Attendance via Microsoft Teams**
Action Item 3: WIOA Re-contracting- Cabrillo Student Resource & Support Network PY22/23

(Stated required)

**Recommendation**

Accept the Cabrillo College Student Resource and Support Network (SRSN) PY 22/23 re-contracting recommendation and authorize the Workforce Development Board (WDB) Staff to proceed with next steps in the contract execution.

**Background**

Cabrillo College is the only public community college located within the Santa Cruz County boundaries. The WDB has contracted with Cabrillo College since WIOA was enacted in 2015 for support services to WIOA participants who are students in an Eligible Training Provider List (ETPL) training program. Below is an abbreviated glance at data points for this contractor. In 2019, the allocation was increased to allow for the contract modification from a fixed number of enrollments to an unlimited number of enrollments in the program year.

<table>
<thead>
<tr>
<th>Year</th>
<th>Allocation</th>
<th>Expended</th>
<th>% expended</th>
<th>YTD Enrollments/Carry in</th>
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<td>PY17/18</td>
<td>$75,000</td>
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<td>90.6%</td>
<td>19/58=77</td>
</tr>
<tr>
<td>PY 21/22</td>
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<td>TBD</td>
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</tr>
<tr>
<td>PY 22/23</td>
<td></td>
<td>Recommended $120,000</td>
<td></td>
<td></td>
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</tbody>
</table>

**Next Steps**

It is recommended that the Executive Committee of this Board have final authority over allocation amounts and will request approval at its March 2, 2022 meeting. WDB Staff will enter into contract negotiations with Cabrillo Student Resource & Support Network for PY 22/23 for the recommended allocation of $120,000 upon receipt of approvals.

**Suggested motion**

I move to accept the PY 22/23 Cabrillo Student Resource & Support Network re-contracting recommendation, submit to the Executive Committee for final allocation approval and direct staff to move forward with contract negotiations upon receipt of approvals.
Report Item 4: Workforce Development Board Staff Updates
(No vote required)

WIOA Career Services:
1. FIRE project: recruiting participants
2. Annual local Contractor monitoring underway

Regional Projects/Grants Report:
1. Prison to Employment
2. SB1 Pre-apprenticeship Training Grant
Report Item 5: WIOA Procurement Results/ PY22/23 Award Recommendations

(No vote required)

Background
The WDB approved the issuance of a Request for Proposal (RFP) for WIOA Career Center Operator, Adult, Dislocated Worker, Youth and Layoff Aversion program services at the May 26, 2021 meeting. The RFP was subsequently released at the Board of Supervisors (BOS) meeting on August 24, 2021.

As part of the process, the WDB worked with the County's General Services Department's Purchasing Division (GSD) to conduct the RFP procurement process. This RFP contracting allows for a one-year contract with three additional one-year options for renewal, for a total possible term of four years. This procurement process provides for a potential contract that could extend from PY 2022-23 through PY 2025-26 based on a contractor cost analysis. A new procurement process will need to be conducted every four years as required by utilizing the County procurement process and according to the Workforce Innovation and Opportunity Act (WIOA).

Results of Competitive Process
As a result of the RFP process managed by GSD four (4) service areas were scored from the following bidders: America Works of California; Arbor E & T, LLC, dba Equus Workforce Solutions; Cabrillo Community College District Small Business Development Center; Goodwill Central Coast; Santa Cruz County Office of Education and Winter Works LLC.

GSD has outlined the evaluation committee results in the attached memo dated October 29, 2021. The following outcome has been certified by GSD:

Service Area 1 One-Stop Operator: Arbor E & T, LLC, dba Equus Workforce Solutions
Service Area 2 Adult, Dislocated Worker Program Services: Goodwill Central Coast
Service Area 3 Youth Services: Santa Cruz County Office of Education
Service Area 4 Layoff Aversion Services: Cabrillo Community College District Small Business Development Center

On November 30, 2021, Equus Workforce Solutions declined the award for Service Area 1, citing lack of economies of scale with having been awarded only one of the 4 service areas for which they submitted bids. WDB Staff recommends awarding service area 1 to incumbent contractor, Amanda Winter, dba Winter Works LLC.

The Workforce Development Board at its’ December 8, 2021 meeting accepted the award recommendations and authorized the WDB staff to enter into contract negotiations.

Next Steps
1. WDB Staff will enter into contract negotiations with the recommended vendors for PY 22/23.
2. WDB staff will return to the Board of Supervisors no later than May 24, 2022 with contract approvals.
TO: Andy Stone, Workforce Development Board Director, 
Sara Paz-Nethercutt, Workforce Development Board Sr. Analyst

FROM: Shauna Soldate, General Services Department (GSD), Purchasing, Buyer

DATE: October 29, 2021

SUBJECT: EVALUATION RESULTS FOR REQUEST FOR PROPOSAL 21P3-001, 
WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) ONE-STOP 
OPERATOR AND ADULT AND DISLOCATED WORKER PROGRAM SERVICES 
PROGRAM

The twelve-member Evaluation Committee evaluated and scored six (6) Request for Proposals (RFP) 
received from Santa Cruz County Office of Education, Cabrillo Community College Santa Cruz Small 
Business Development Center, Equus Workforce Solutions, Goodwill Central Coast, Winter Works 
LLC, and America Works..

The Committee was divided into four sub-committees made up of three evaluators per sub-committee 
with 
each sub-committee evaluating one of the four modalities. The modalities were as follows:

- Modality 1: WIOA Career Center Operator;
- Modality 2: Adult & Dislocated Worker Program Services;
- Modality 3: WIOA Youth Program Services;
- Modality 4: Workforce Services for Business.

The sub-committee for Modality 1, Career Center Operator, scored the proposal response from Equus 
Workforce Solutions the highest at 89 points out of a possible 105 points. The second-place score 
was Winterworks LLC, who scored 80 points

The sub-committee for Modality 2, Adult & Dislocated Worker Program, scored the proposal response 
from Goodwill Central Coast the highest at 85.58 points out of a possible 105 points. The second-
place score was Equus Workforce Solutions, who scored 76.25 points.

The sub-committee for Modality 3, Youth Program Services, scored the proposal response from Santa 
Cruz County Office of Education the highest at 102 points out of a possible 105 points. The second-
place score was Equus Workforce Solutions, who scored 90 points.

The sub-committee for Modality 4, Workforce Services Business, scored the proposal response from 
Cabrillo Community College District Small Business Development Center the highest at 103 points out
of a possible 105 points. The second-place score was Equus Workforce Solutions, who scored 90 points.

GSD Purchasing considers any score in the 90%-100% percentile range to be excellent; 80% to 89% range to be good; 70% to 79% range to be fair; and anything below 70% to be unacceptable. The highest scored proposal response for each modality was at 84% or higher. GSD Purchasing deems these proposal responses as good quality that meet or exceed the basic needs set forth in this RFP.

GSD Purchasing recommends awards to the following vendors:

- **Modality 1: WIOA Career Center Operator:** Equus Workforce Solutions
- **Modality 2: Adult & Dislocated Worker Program Services:** Goodwill Central Coast
- **Modality 3: WIOA Youth Program Services:** Santa Cruz County Office of Education
- **Modality 4: Workforce Services for Business:** Cabrillo Community College District Small Business Development Center

Your department may proceed with contract negotiations with the vendors stated above. Please be advised that the commencement of any resulting contract is contingent upon County of Santa Cruz Board of Supervisors approval.

Contact me at (831) 454-2526 if you have any questions on the process or any information contained in the proposal. Thank you for your assistance in this process.

Shauna Soldate
Shauna.Soldate@santacruzcounty.us

10/29/2021
Date
Workforce Innovation & Opportunity Act (WIOA)

1/19/2022 Career Services Committee Meeting

Career Center Operator Q2 Highlights

- WIOA Title I participated in annual Coconut Grove Job Fair.
- 2nd outreach event of the year

Nov. 2021: New Interview Room
- Designed for those who have barriers to technology to complete virtual interviews
- Equipped with a Computer, Web Cam, Microphone, and Telephone
- Customers can schedule an appointment by utilizing Wavetec queuing system

Dec. 2021: New Workshops at Watsonville Career Center
- New virtual workshops; Local Job Search & Resume Writing
- Offered through on-line videos
- Accessible through partner TeamUp Calendar

Dec 2021: Welcomed a new WIOA Partner
- New Migrant Seasonal Farmworker grantee; SER
- Main office is in Watsonville
Goodwill Central Coast

PY 21/22 YTD Outcomes

<table>
<thead>
<tr>
<th>Category</th>
<th>Enrollments</th>
<th>Completions</th>
<th>Employed</th>
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<tr>
<td>Adult</td>
<td>25</td>
<td>9</td>
<td>17</td>
</tr>
<tr>
<td>DW</td>
<td>16</td>
<td>19</td>
<td>15</td>
</tr>
</tbody>
</table>

What’s New?
- New Queuing System in the Watsonville Career Center
  - Wavetec
- Financial Literacy workshops
- Santa Cruz Public Libraries -Workshops

Challenges
- WIOA Enrollments
- Training: Online vs In-Person
- Participant financial struggles

Success Story
- Denise – WIOA

1/19/2022 Career Services Committee Meeting

Meet the new Sueños staff!

Sueños ~ WIOA Youth

Enrollments as of 12/31/2021

- Total Enrollments: 125
- Out-of-School Youth: 91
- In-School Youth: 34

Challenges
- Recruitment of Out-of School Youth
- In person vs. Virtual Services

Success Story
- Jaime
  - Co-enrollment with Adult WIOA
  - Completed MA Certification

Joining the Sueños team is Yeovana Morales-Pitalua, Guidance Counselor (left) and Esther Rodriguez, Receptionist (right)

Jesus: Work experience at Second Harvest Food Bank

1/19/2022 Career Services Committee Meeting
Contractor Outcomes PY 21/22, YTD: 12/11/2021

- **Adult:**
  - Carry-Ins - 11
  - New - 5 for Sp22 semester
  - Completers - 1
  - Non-Completers - 1

- **Dislocated Worker:**
  - Carry-Ins - 11
  - New - 2 for Sp22 semester
  - Completers - 4
  - Non-Completers - 3

- **Total Participants -**

**What’s New:*** Cabrillo is expected to be at 70% (in person)/30% (online) for the Spring 2022 Semester

**Challenges:** Low Student Enrollment Due to the COVID-19 Pandemic/ Low student retention rate due to Covid-19 Pandemic- New variant is creating concern for students who are unable to receive vaccination

**Success Story:** Joel started with WIOA during the Spring 2020 semester and graduated in Fall 2021 with an associate’s degree in nursing.
Goodwill Central Coast

Contract Outcomes for CalWORKs Employment Services

STEP-TEMP Subsidized Employment Programs
- 6 total enrollments
- 50% of completions obtained employment
- $15 average wage

Job Search Workshop (JSW)
- 1 enrollments
- 0 completions

What’s New?
- New Employment Specialist
- New Senior Director

Challenges
- Low Referral Levels
- Exemption from meeting program requirements
- Labor shortage
- COVID-19
CAB-SmartHIRE Subsidized Employment Program

Contract Outcomes for CalWORKs Employment Services

**Subsidized Employment**
- 20 referrals received; 15 intakes
- 10 job placements
  - 7 Subsidized /3 Unsub
  - Earnings: $15-24/hour
- 7 Completed 6-month subsidy

**What’s New!**
- Staffing update
- Outreach to 9 new employers
  - 3 new employers (Dream Inn, SCCIP, Grogshop)
- 5 job readiness workshops
- 7 families/15 children Holiday Gifts
- 5 bikes were donated (4 families)
- PPE supplies
- Holiday Wellness Activity @ Plaza

**Success Story**
A client lost her job while her child was diagnosed with COVID, at the same time she was house searching and hoping to move to a new home. Once the family was housed, SmartHIRE was able to find a new subsidized job placement with another SmartHIRE employer as a Sales Associate earning $15/hour, a dollar higher than her previous job. This client successfully completed 6 months of subsidized employment and was able to retain her unsubsidized job.

**Challenges**
- COVID-19 Variant
- Deferment/Covid-Exemption
- Childcare
- Transportation
- Family responsibilities
- Low referrals

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CalWORKs at Cabrillo College

**Contract Outcomes for CalWORKs Employment Services**

**What’s New?**
- Senate Bill 1232
- 60% of classes were offered in person - on campus

**Challenges**
- COVID-19 Variants and changing requirements
- Child Care
- Transportation
- Affordable Housing

**Success Story**
Co-enrolled CW/WIOA student completed her degree, has 3 job offers beginning in January in her field of study.

1/19/22 Career Services Committee Meeting

1/19/22
Downtown Streets Team builds Teams that restore dignity, inspire hope, and provide a pathway to recover from homelessness.

Genevieve Lucas-Conwell, Senior Project Manager for Downtown Streets Team, will provide an overview about the Downtown Streets Team organization and its work in Santa Cruz County.
Information Item 9: AJCC Certification Continuous Improvement Plan
(No vote required)

Background
WDB Staff previously informed this committee of the Employment Development Department (EDD) Workforce Services Directive, WSD20-08, dated March 1, 2021 which provides policy and guidance for conducting the new America’s Job Center of California (AJCC) certification process. The new process supersedes the Hallmarks of Excellence Certification Process as outlined in WSD16-20, dated June 9, 2017.

The new process included two (2) levels of AJCC Certification:
1. The Baseline Certification approved by the Workforce Development Board (WDB) at its May 26, 2021 meeting is intended to ensure that every AJCC site is in compliance with WIOA statutory and regulatory requirements;
2. The Certification Indicator Assessments approved by the Executive Committee at its August 25, 2021 meeting have been completed and submitted to the state as required. The assessments are intended to measure continuous improvements in service delivery with seven (7) indicators. Using the recommendation and evaluation from the assessments, a continuous improvement plan was created to continually improve and progress within each of the seven (7) AJCC Certification Indicators.

At the May 26, 2021 WDB meeting, the board approved a subcontract with Racy Ming and Associates. Racy Ming conducted the assessments for the AJCC certification and assisted with the creation of the Continuous Improvement (CI) Plan.

Update
At the December 8, 2021 WDB meeting, the CI plan was approved and subsequently submitted to the EDD Regional Advisor by the December 31, 2021 deadline. The CI Plan will be shared with the AJCC Operator and staff for implementation and the progress will be shared with this committee on a quarterly basis.

The link to view the CI plan is found here: https://bit.ly/3K0igVb