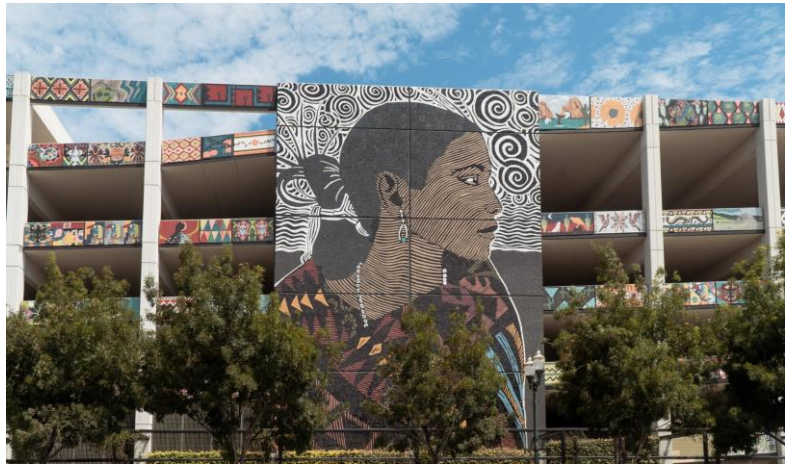






SANTA CRUZ COUNTY
SYSTEM IMPROVEMENT PLAN (SIP)
STEERING COMMITTEE – SUMMER MEETING

AUG 10, 2026 11:30 AM – 1:30 PM

WELCOME & OPENING REMARKS

Dr. Gloria Carroll

Deputy Director

Santa Cruz County Human Services Department

Jose Flores

Assistant Chief of Probation

MEETING GOALS

Participants in today's meeting will…

- Learn about current progress toward implementation of the 2026-2030 Santa Cruz County System Improvement Plan (SIP) strategies.
- Gather feedback to help advance SIP strategies in small groups with shared highlights.
- Know upcoming activities for the SIP Steering Committee and the SIP Work Group.

AGENDA



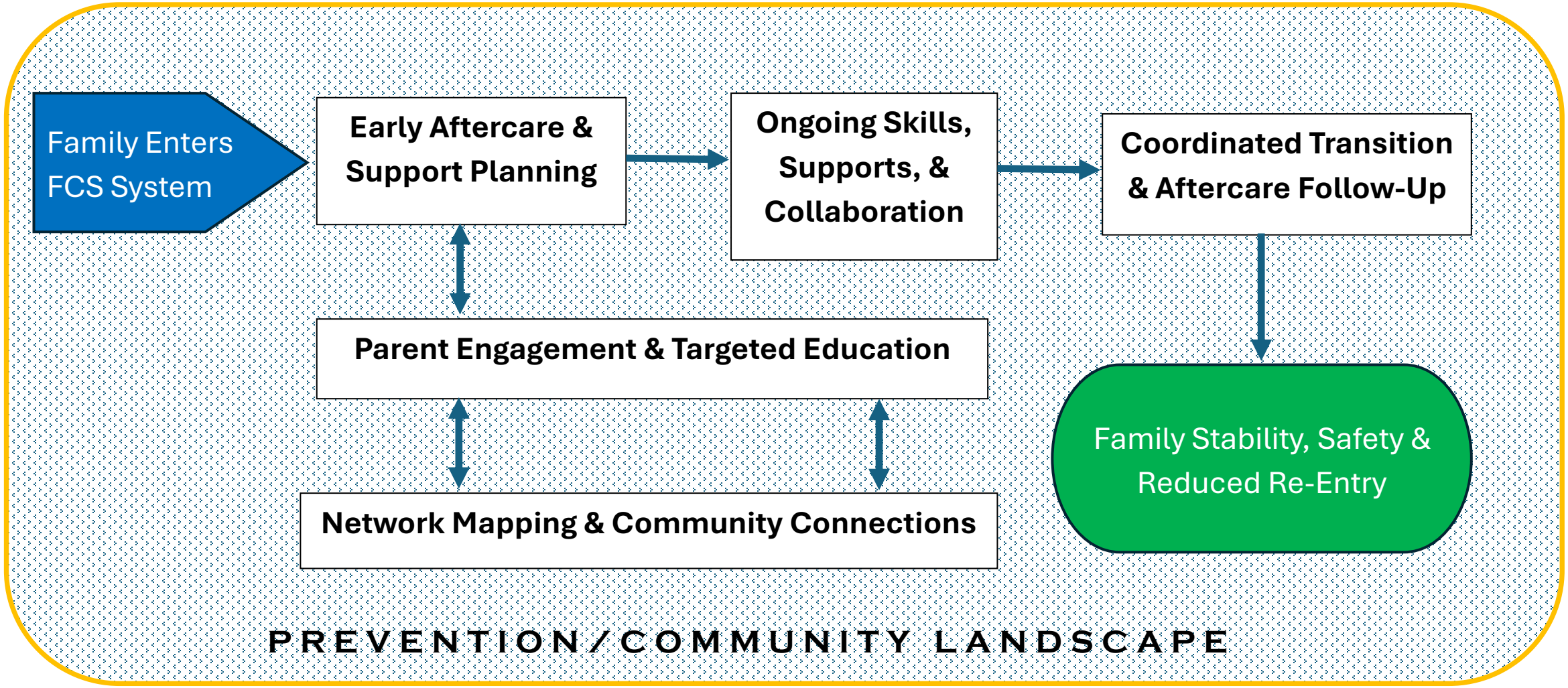
- ✓ Welcome & Context Setting
- Status Update on SIP Strategies
- Breakout Discussions on SIP Strategies
  - Aftercare Enhancements & Increasing Networks of Support
  - Improving Parent Engagement → Understanding Dependency Court
  - Promoting Family Connections for Probation Youth
- Share Highlights of Breakouts in Whole Group
- Closing & Next Steps

SIP STRATEGIES AND LEADS

SIP Strategy	Lead
1. **Aftercare Enhancements** – Enhance aftercare planning and connection to prevention providers by preparing families for exiting the system from the start.	**Yesenia Salinas** (FCS)
2. **Improve Parent Engagement** – Better engage parents in meeting individualized case goals through targeted educational and support activities.	**Stephanie Vikati** (FCS)
3. **Increase Networks of Support** – Expand the circle of natural and community-based support for every family entering the system.	**Melissa Delgadillo** (FCS)
4. **Promote Family Connections** – Strengthen community & family support networks to promote permanency for probation youth.	**Jimmy Cook** (JPD)

Theory of Change for SIP Strategies

Overview of System Level Change



SIP Strategy Status

See SIP Strategy Status Handout

Aftercare Enhancements

- ✓ Aftercare planning process & plan template drafted for pilot testing in 2027.
- ✓ Target population: families with MH & SUD challenges.
- ✓ Team planning process outlined:
  - Plan aftercare needs—initial thru dismissal CFTMs.
  - At FR/FM transition, create custom aftercare plan.
  - Finalize plan at case closure; provide to parent.

Improve Parent Engagement

- ✓ Set of documents to educate parents about juvenile dependency court drafted.
- ✓ Overview brochure explaining what parents can expect at dependency court.
- ✓ Series of 1-pagers describing each hearing type.
- ✓ Partnership process with trusted ally to help parents formulate questions for their attorney & social worker.

Increase Networks of Support

- ✓ Identified all sources to expand family's network of support during involvement with FCS.
  - family finding efforts
  - trusted allies grown from service participation
  - natural support people active in CFT meetings
  - community-based resources
- ✓ Team documents family's network of support on aftercare plan; updates as needed until case closure.

Promote Family Connections for JP Youth

- ✓ Structured identification & engagement of natural supports during case lifespan.
- ✓ Focus CFT practice on transition & aftercare planning.
- ✓ Train staff on family-centered coaching model to better engage parents.
- ✓ Offer high fidelity wraparound to youth returning from congregate care.

SIP Strategy Status

See SIP Strategy Status Handout

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SIP Strategy Status

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Improve Parent Engagement

- ✓ Set of documents to educate parents about juvenile dependency court.
- ✓ Overview brochure explaining how dependency court works and what parents can expect.
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SIP Strategy Status

See SIP Strategy Status Handout

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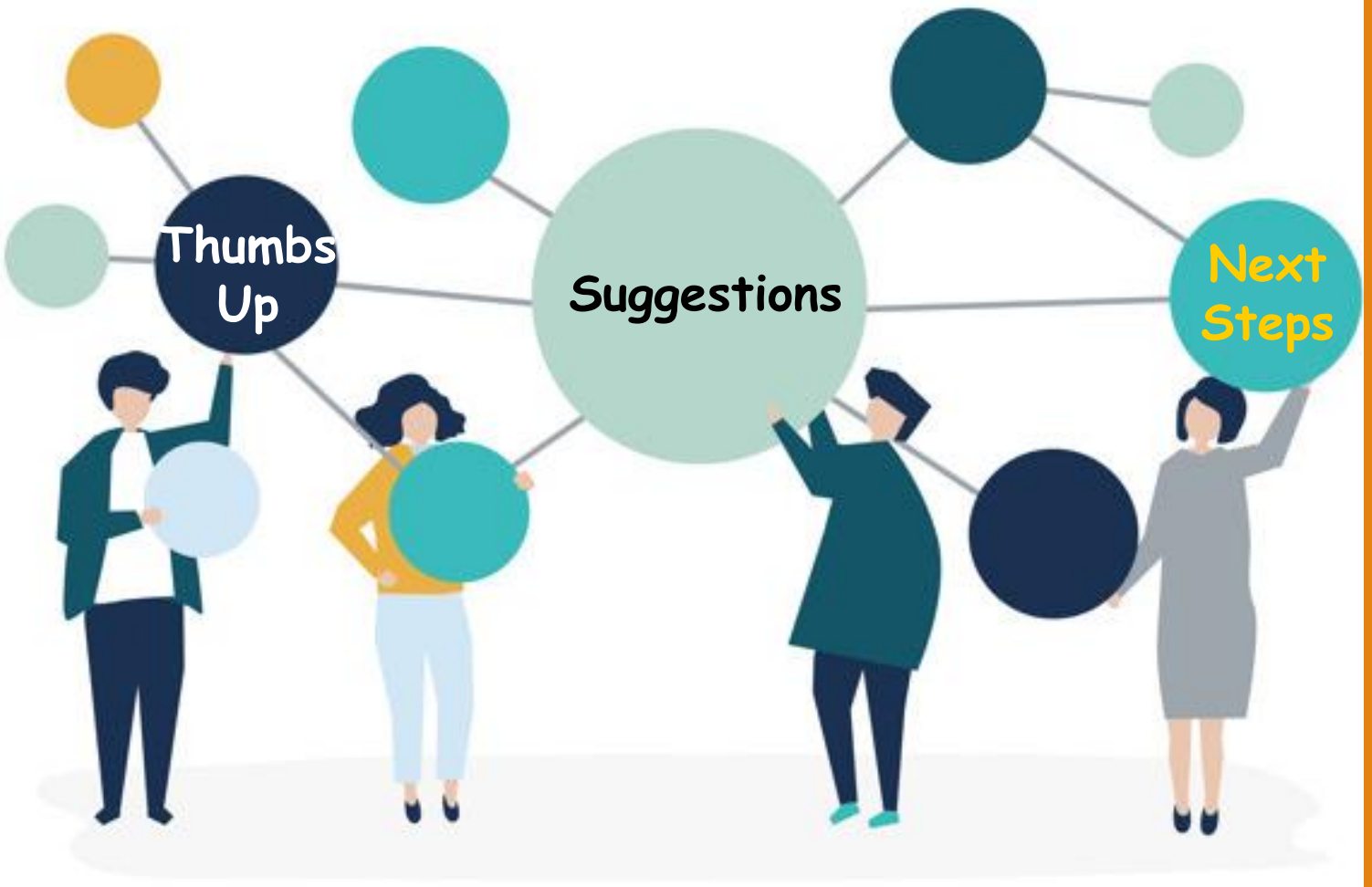
Small Group Discussions



- Join **one (1)** of the following breakout groups:

	TOPIC	LOCATION	FACILITATOR
A	Aftercare / Networks of Support	Front of Main Room	Yesenia Salinas / Josefina Duran
B	Parent Engagement → Improve Understanding of Dependency Court	Outside Patio	Bridget Semlek
C	Family Connections for Probation Youth	Back of Main Room	Jimmy Cook

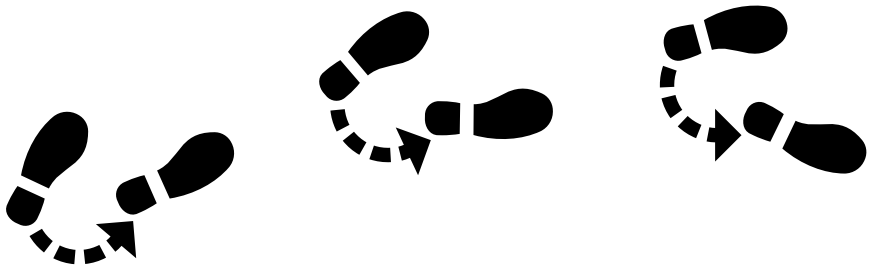
- When we come back together at **1:10pm** we'll share highlights.



Report Back from Breakouts

- Aftercare / Networks of Support
- Understanding Dependency Court
- Family Connections for Probation Youth

Next Steps



- By 8/19/26: Content from Summer 2026 Santa Cruz County SIP Steering Committee Meeting will be posted to website

  https://www.santacruzhumanservices.org/FamilyChildren/SystemImprovementPlan(SIP)

  https://www.211SantaCruzCounty.org

- Next SIP Steering Committee Meeting
  - Monday, November 9, 2026 at 12:00 – 1:30pm (11:30 lunch mingle)
  - In Person at Simpkins Center

- Next SIP Work Group Meeting
  - Wednesday, September 9, 2026 at 3:30 – 5pm / Focus on Juvenile Probation
  - Virtual on Zoom…calendar invite & link coming soon!



COUNTY OF SANTA CRUZ
HUMAN SERVICES DEPARTMENT

THE COUNTY OF SANTA CRUZ
SINE PRAEJUDICIO
1850

SANTA CRUZ COUNTY PROBATION