



CORE Investments Annual Report Fiscal Year 2022-2023



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Fiscal Year 2022–2023

Executive Summary

Collective of Results and Evidence-based (CORE) Investments is both a funding model and a community movement focused on achieving equitable health and well-being in Santa Cruz County. Using a collective impact and results-based approach CORE Investments is committed to continuous improvement and centering its efforts on data-driven results. In the fiscal year (FY) 2022–2023, **41 agencies representing 57 contracted programs addressed community needs across the CORE Conditions for Health and Well-being.**

Participant Data and Outcomes

A total of **106,935 participants received services** by CORE-funded programs. The largest CORE program reported serving **61,397 unduplicated individuals.**

Implementing county requirements using the **Results-Based Accountability** reporting framework allowed the coordinated collection of program data concerning: How Many, How Well, and Better Off measurements.

Programs provided **an array of services to vulnerable and underserved** populations including food security and nutrition, housing, physical and mental health, immigration assistance, and educational services.

Notably, **94%** of surveyed CORE-funded participants reported they were either **“very satisfied”** or **“satisfied”** with program services. Additionally, programs met **81% of their contracted goals** that measured if participants were better off after receiving services.

20 programs reported staffing challenges, including staff recruitment and retention due to the high cost of living in the County. **33 programs reported** challenges in collecting CORE program or participant data mostly due to disasters and age of participants (minors). **11 programs reported weather events** such as the local flooding as an obstacle to providing services.

Each funding cycle improvements have been made in data collection to enhance our understanding of the collective impact being made in the community. HSD will continue to support organizations with their data collection and address barriers to reporting. This report will highlight the work of CORE funded agencies, demonstrate the impact these programs had in the community, and acknowledge the opportunities for continued improvement.

Promotion of Equity

14 programs increased staff that reflects the population they serve including **bilingual staff** as well as Black, Indigenous, and People of Color **(BIPOC) staff.**

31 programs provided equity-focused **work trainings and workgroups** for their staff and addressed issues of access.

32 programs worked to share best practices among staff through ongoing **professional development opportunities** as well as offering equity related trainings along with staff **diversity, equity, and inclusion (DEI) workgroups.**

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Background

CORE Investments is a funding model and a movement to achieve equitable health and well-being in Santa Cruz County using a collective impact, results-based approach that is responsive to community needs. In November 2021, The Santa Cruz County Board of Supervisors (BoS) along with the Santa Cruz City Council (Council) approved **the release of the CORE Request for Proposals (RFP)** to provide evidence-based services linked to specific community-level results. The RFP included a framework of parameters guided by multiple stakeholder engagements and input¹. The RFP centered on advancing the **CORE Conditions of Health and Well-Being** and explicitly incorporated equity by having applicants select an equity-focused target.



A hybrid model approach was used for the distribution of CORE funding through a **four-tier** format in which most of the funds would support a broad base of direct services and a portion would focus on one collaborative, targeted impact investment.

Table 1: CORE Funding Tiers and Grant Amounts

Tier	Grant Amounts
Targeted Impact	\$795,000
Large	\$150,001-\$450,000
Medium	\$25,001-\$150,000
Small	\$5,000-\$25,000

This tier format meant that additional application requirements, around program need and efficacy, came with increased funding requests with the **Targeted Impact tier** having the most requirements. These requirements included providing increased data and evidence around the identified equity issue as the funding level increased. Additionally, those in the Targeted Impact tier were asked to address **racial equity explicitly but** could choose to focus on other dimensions of equity as well.

In June 2022, the BoS along with the Council approved **\$5.9 million in funding** for CORE Investments to be distributed to **41 nonprofit and public agencies representing 57 programs**² that provide a variety of services for populations that typically experience the greatest barriers to health and well-being. This annual report will review and summarize data submitted by funded programs via a results-based framework, explore challenges and outcomes, and demonstrate the commitment to actionable equity for the first year the CORE Investments 2022-2025 funding cycle.

¹ An in-depth review of the RFP process can be found in: [2023 CORE Lessons Learned Report](#)

² There were 57 contracted programs funded by CORE, however, one contract included two programs, which is why many tables list 58 programs.

Success Story

A parent reported on our survey that because of the access to early care and education at our center they were able to keep their job and housing.

CORE Pillars: Data, Evidence, and Equity

Since 2017, CORE has used the **Results-Based Accountability (RBA) framework** to collect data on the funded programs, however in previous funding cycles certain data analyses were limited due to challenges with aggregating data. In the previous iteration agencies were allowed to collect RBA metrics independently which made aggregating them across programs difficult. This resulted in new data collection requirements for the current funding cycle. During FY 22-23, programs were required to collect data on a series of shared demographics and quality measurements to help demonstrate reach and impact. Programs submitted annual reports through a newly deployed online portal to the Santa Cruz County Human Services Department (HSD).

The RBA framework requires funded programs to report on:

1. **How much** the program has accomplished.
 - Activities- How many services were provided.
 - Unduplicated Participants- The number of people served and their demographics.
2. **How well** the program accomplished its goals.
 - Quality Survey- All programs conducted a participant survey asking how satisfied people were with the services they received.
3. Is anyone **better off**?
 - Outcomes- All programs were required to collect data on whether participants were better off from the services they received.

As stated equity is central to CORE and uncovering and addressing root causes of inequities to advance the **CORE Conditions of Health and Well-Being** is important to both the City and County. During this funding cycle, CORE-funded programs identified an equity dynamic their program addressed and in annual reporting it was a requirement to provide an update on how their program was promoting equity.

Success Story

A client . . . started with us over a month ago and his life turned around. He started out unengaged and isolative, but started to join weekly yoga groups, and enjoyed healthy meals with his peers.

With support of the peer navigators, he found employment, enrolled in school through disability services, and is closer to finding permanent housing.

Methodology

In summer 2023, using a web-based data collection tool, HSD staff collected and summarized qualitative and quantitative data from all CORE annual reports, reflecting program activities from July 1, 2022–June 30, 2023.³ These data were coded, analyzed, and summarized to document program outcomes, challenges, participant success stories and areas for improvement. HSD has provided all of 58 CORE-funded programs annual progress reports in Appendix A of this report.⁴

The following section highlights aggregated data from the annual progress reports using the **RBA framework**: how much were programs able to achieve, how well did they provide services, and is anyone better off because of their services. For a complete review of all CORE Annual Report data–results and summaries, see Appendix B.

One limitation of this report’s analysis consists of measurement factors that vary across all 58 programs. Each program created their own unique goals based on the services they provide. For example, one program may have an activity goal of delivering meals, while another is providing counseling sessions. These differences exist across the CORE program goals. HSD continues to work with programs to improve data collection and methods of evaluation to assess the impact of CORE.

Findings

This section focuses on the quantitative and qualitative data the 58 CORE-funded programs reported, examining participants, outcomes, equity efforts, and technical assistance needs. The CORE-funded programs largely met the goals they set in FY 22–23 for their participant and outcome metrics. The challenges programs experienced collecting demographic data and meeting their goals are explored in findings.

³ The Success Stories included in this report are of the many accounts of participant achievements submitted by programs in their reports. Client names in Success Stories have been changed to protect the identity of individual.

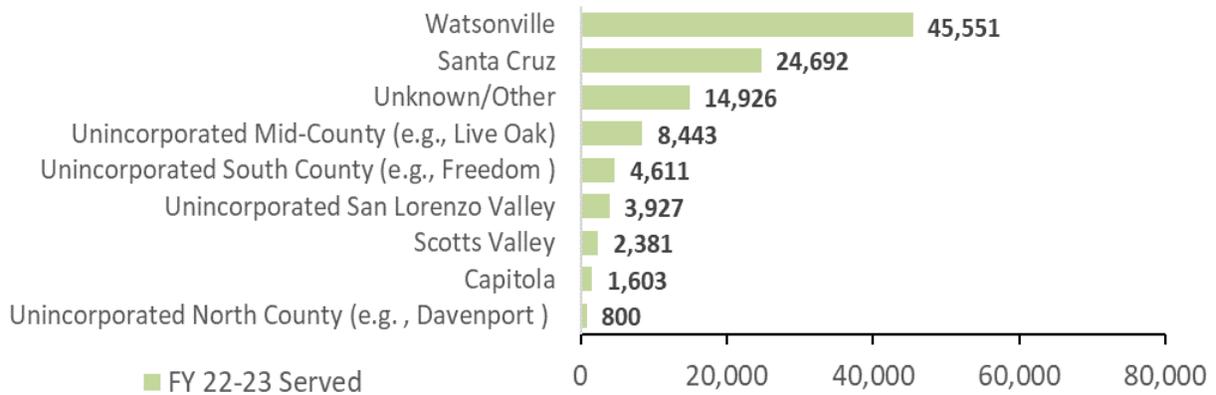
⁴ In FY 22–23, there were fifty-seven CORE funded programs, however, due to the complexity of activities and reporting, one of these programs submitted two separate reports for its two program components.

CORE Participant Data

In FY 22-23, CORE programs served **106,935 participants⁵**, which was **5,970** more than the total annual contracted goal across programs of 100,965 participants. CORE-funded programs set demographic goals about who they anticipated they would serve contractually. For example, across all the contracts the programs' goal was to serve 35,297 people in Watsonville but the programs served 45,551 in FY 22-23. In this example, programs served 10,254 more Watsonville residents than expected for the year. Programs set these goals and collected demographic data on age, race/ethnicity, gender, language, and residence. The tables below show the demographic breakdown of program participants as reported by the funded programs.

CORE funded programs served individuals throughout Santa Cruz County in FY 22-23, however 43 percent of CORE participants resided in Watsonville. Several programs reported an increased need in South County due to flooding, which may have contributed to more individuals being served in the area. There was also a notably high number of participant locations reported as Unknown, which HSD staff will work with programs on improving in the coming years.

Graph 1: CORE Demographics by Geography



In FY 22-23, CORE-funded programs served the most individuals who identify as Latino, followed by the white population. The 60,819 Latino's served was a 13,664 increase from the anticipated contracted amount estimated. This could be due to the floods in Watsonville that impacted a predominantly Latino population and/or this increase could be attributed to the required equity dimension in this funding cycle.

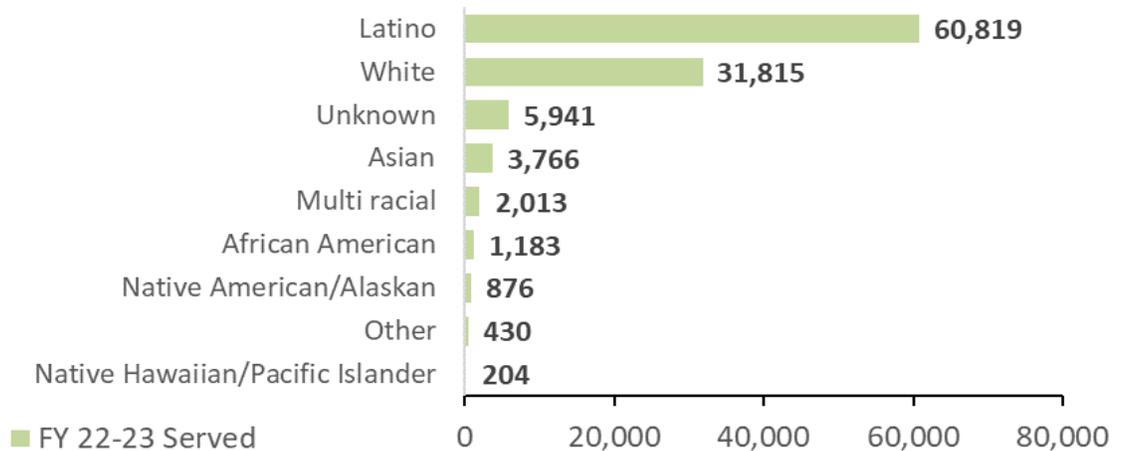
⁵ Programs reported on unduplicated participants, however there is the chance that participants may attend more than one CORE funded program. Additionally, some demographic charts do not equal 106,935 because demographics were reported in percentage of participants served, leading to rounding differences.

Success Story

A 15-year-old student (they/them/their) was struggling with suicidal ideation in the Spring. The student's transition to homeschooling made it challenging to access counseling services.

We stepped in to provide free weekly counseling sessions to the family. Today the student is now free from suicidal thoughts and is excited about their future.

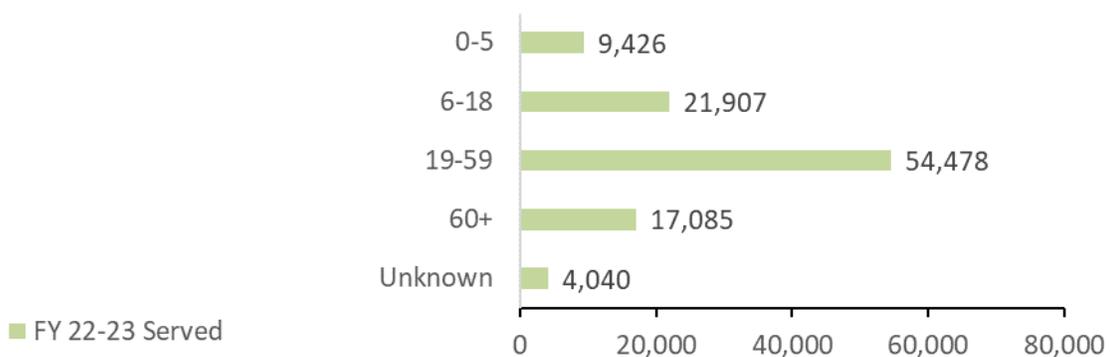
Graph 2: CORE Demographics by Race*



*Because participants could select multiple race or ethnicities, this chart total does not equal 106,935.

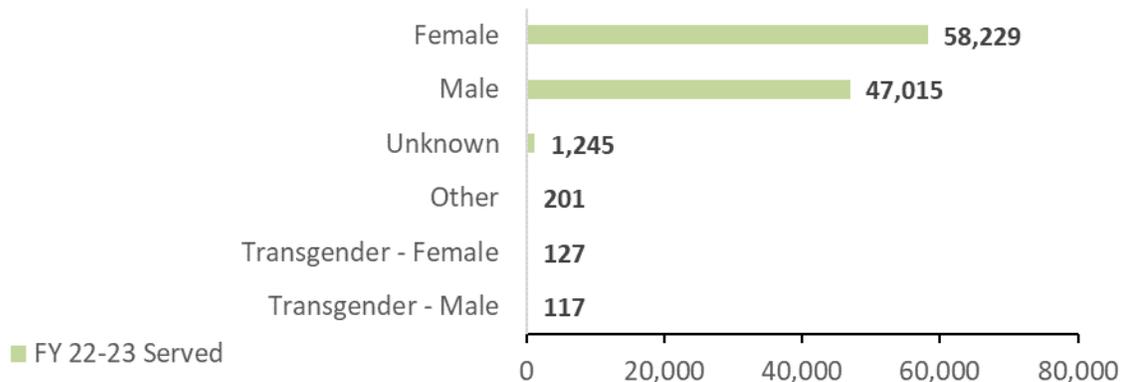
During this first year, CORE programs served individuals across the age spectrum. The funding served the most individuals aged 19-59 (51%), follow by children and youth aged 6-18 (20%), adults aged 60+ (16%), and children age 0-5 (29%).

Graph 3: CORE Demographics by Age



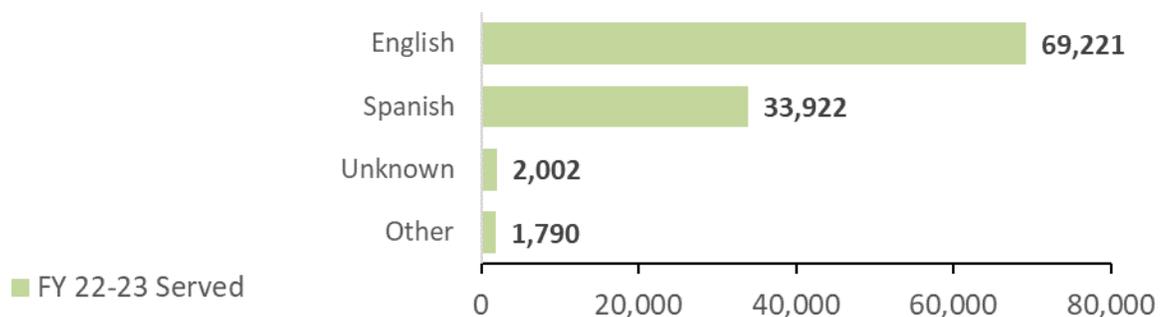
This funding cycle, CORE programs were asked to collect expanded gender data in an effort to be more inclusive. The data shows that the majority of CORE participants identified as female.

Graph 4: CORE Demographics by Gender



In FY 22–23, most participants in CORE-funded programs primary language is English, however 32% served identified their primary language is Spanish.

Graph 5: CORE Demographics by Participants Primary Language



Challenges in Collecting CORE-Funded Program and Participant Data

This funding cycle's changes and requirements in data collection presented challenges for some programs. These challenges often occurred in the collection of participant surveys, program data, and participant demographics data.

- **33 programs** (57%) reported challenges in collecting program or participant data.
 - Some programs reported challenges collecting data on school-aged children because of difficulty with parent consent.
 - Programs reported data challenges due to the flooding events and federal disaster declarations because program resources needed to be deployed quickly to meet emerging needs.
- **15 programs** (26%) reported challenges with participant survey response rates.
 - Several programs are working to improve their response rates through innovation by using text messaging, volunteers, and other strategies.

Agency Success Story

We identified ways to improve the data collection process, including utilizing volunteers to collect data and installing a self-serve survey station on campus.

- **Several programs** shared difficulties with collecting demographic information from populations who have reservations about sharing personal and sensitive information. These groups included children, immigrants, and Spanish speakers.

HSD staff will work with programs to address these challenges during FY 23-24.

CORE Outcomes

In this funding cycle, reporting requirements were created to establish several shared measurements across programs to demonstrate the reach and impact of CORE-funded programs. The 58 CORE-funded program’s services vary widely (from delivering meals to providing mental health services) so each program set goals using an RBA framework that could be aggregated to understand the overall impact of CORE. Each program established one unduplicated **Participants** goal, while for **Activity, How Well, and Better Off** goals programs could select multiple goals. The chart below highlights under “How Well” that 95% of the participant satisfaction goals were met, and 81% of the “Better Off” goals were achieved. After reviewing the goals, **CORE programs met the majority of their How Much, How Well, and Better Off goals.**

Table 2: CORE Programs Met the Majority of Their RBA Goals

RBA Framework	CORE Goal Area	Number of Goals	Goals Met	% Met
How Much	Participant Goals	57	40	70%
	Activity Goals	157	117	75%
How Well	Quality (Survey) Goals	62	59	95%
Better Off	Better Off Goals	145	118	81%
Total Goals		421	334	79%

In FY 22-23, HSD asked CORE funded programs to document surveyed program participants and their satisfaction with program services. Each individual served was asked “How satisfied are you with the services you received?” **Notably, 94%** of surveyed program participants reported they were either “**very satisfied**” or “**satisfied**” with program services.

Agency Success Story

Our program is engaging with the community and forming partnerships with organizations that focus on equity and inclusion, which has helped us reach out to broader communities we had never approached before.

In addition to the aggregated data, programs also reported success stories for the people they served, which included:

- One program prevented **18 families** from becoming homeless.
- Another program that was able to secure a location in Watsonville, California offered **counseling and group sessions in Spanish**.
- One program reported **improved access** to nutritious meals for 284 participants.
- Another program reported that 90 percent of callers **experienced improved mental health outcomes** after engaging with their program's staff and volunteers.

Challenges In Meeting CORE Goals

In FY 22-23 annual reporting, not all programs were able to meet their goals. The challenges that affected program goals ranged from natural disasters to lack of staffing and retention issues due to the cost of living in the County. HSD staff will engage with programs to better understand their challenges and work towards meeting their contracted goals. Challenges reported included:

- **20 programs** (34%) reported staffing challenges, including staff recruitment and retention due to the high cost of living in the county.
- **11 programs** (19%) reported challenges related to the **atmospheric river floodings** that occurred in the county, specifically the Pajaro levee breaking and affecting the residents in and around Watsonville.
- Multiple programs reported language translation as major challenge, particularly with serving participants who speak **indigenous languages such as Mixteco**.
- Other programs reported challenges related to moving virtual offerings to in-person events.

Agency Challenge

The biggest challenge in implementing the program is recruiting and retaining staff. Due to the high cost of living and lack of affordable housing in Santa Cruz County, it is difficult to recruit staff at all levels – from providers to front office staff...

Equity

A central focus of CORE is uncovering and addressing root causes of inequities to advance the **CORE Conditions of Health and Well-Being**. CORE-funded programs integrated an equity dimension within their scope of work addressing how they would enhance equity within their own program's infrastructure. Prioritizing equity is a means to exposing barriers of access and being able to recognize personal biases that potentially limit or exclude certain populations from engaging with program services.

CORE-funded programs were asked to report on how their organization promoted equity in the past year. Programs reported:

- **31 programs** (53%) provided equity-focused **work trainings and workgroups** for their staff and addressed issues of access.
- **14 programs** (24%) increased the number of staff that reflect the population they serve including **bilingual staff** and Black, Indigenous, and People of Color (**BIPOC**) **staff**.
- **32 programs** (55%) worked to share best practices among staff through ongoing **professional development opportunities** as well as offering equity-related trainings and staff **diversity, equity, and inclusion (DEI) workgroups**.
- Other programs **addressed issues of program access**, including access to care, transportation, and technology.

The targeted impact program is required to address racial equity and reported:

"The [Program] Racial Equity committee developed and conducted Racial Equity training for staff, community partners, and Parent Coordinators. The committee is made up of both parents and [program] staff. The training, which was simultaneously translated, was facilitated by one of the [program] parents and a trainer. The committee agreed to bring this training to more Parent Leaders and the Promotoras, so all [Program] participants will have shared language and understanding of racial equity and how to address inequities in the community."

Technical Assistance Needs

As part of CORE's commitment to continuous improvement, programs were asked about technical assistance needs and their participation of CORE Institute⁶ trainings. Nearly **60 percent** of CORE-funded programs reported they did not currently require technical assistance with data collection.

⁶ The [CORE Institute](#) is a learning hub for evaluating and sharing innovative, results-based approaches across multiple networks to create equitable health and well-being in Santa Cruz County.

Success Story

“Bob,” a recipient of home delivered meals, lives alone in San Lorenzo Valley just above the river. He has suffered a stroke and finds many of the activities of daily living a challenge.

This past winter we provided “Bob” with flashlights, batteries and shelf stable meals, contacted the Ben Lomond Fire Department to do welfare checks and even ensured “Bob’s” companion cat has food and TLC...

However, the remaining 41% of programs reported a need for technical assistance to support data collection activities, including:

- Support with collecting demographic data.
- Help with developing surveys, particularly electronic versions.
- Data integration
- Data visualization; and
- Workshops and trainings on best practices in data collection and evaluation

The CORE Institute provides learning sessions and trainings on various subject matters including data collection, grant writing, and equity focused work. Over **70%** of programs reported their **staff participated in a CORE Institute event**, such as CORE Coffee Chats and Conversations. HSD and the CORE Institute will continue to refine trainings and develop technical assistance to address program and community needs.

Next Steps

In FY 22–23, CORE Investments worked with programs to collect data that demonstrates the reach and impact of CORE funding. HSD implemented a web-based data collection system to streamline the collection of data and make reporting easier. While room for improvement remains, CORE-funded programs have increased their capacity to design, measure, and report on their reach and outcomes.

HSD, along with the CORE Institute will continue to work closely with funded organizations and assist them in meeting their goals. Next steps include:

- HSD staff will conduct site visits, prioritizing programs that are struggling to meet their goals.
- HSD staff will offer program specific assistance based on the challenges and technical assistance needs identified in this report.
- HSD will continue to collect data from programs through semi-annual and annual reporting.
- The CORE Institute will continue to offer trainings and technical assistance to both CORE-funded programs and the community focusing on identified needs.

Appendices

Appendix A: CORE Annual Report Data Summary

Participant Demographics

Table 1: Participant Ages

	CORE FY 22 23		% of Participants	
	Goal	FY 22 23 Served	Served	% of Goal
Participant Ages	100,965	106,935	100%	106%
0-5	10,036	9,426	9%	94%
6-18	25,060	21,907	21%	87%
19-59	42,596	54,478	51%	128%
60+	21,056	17,085	16%	81%
Unknown	n/a	4,040	4%	n/a

Table 2: Participant Primary Language

	CORE FY 22 23		% of Participants	
	Goal	FY 22 23 Served	Served	% of Goal
Participant Language	100,965	106,935	100%	106%
English	69,270	69,221	65%	100%
Spanish	29,836	33,922	32%	114%
Other	1,321	1,790	2%	136%
Unknown	n/a	2,002	2%	n/a

Table 3: Participant Race/Ethnicity

*Totals exceed 106,935 due to "select all" option for survey respondents.

	CORE FY 22 23		% of Participants	
	Goal	FY 22 23 Served	Served	% of Goal
Participant Race/Ethnicity	100,965	107,047	100%	106%
Latino	47,155	60,819	57%	129%
White	34,816	31,815	30%	91%
Unknown	n/a	5,941	6%	n/a
Asian	2,621	3,766	4%	144%
Multi racial	12,287	2,013	2%	16%

African American	1,889	1,183	1%	63%
Native American/Alaskan	236	876	1%	371%
Other	1,867	430	0%	23%
Native Hawaiian/Pacific Islander	188	204	0%	108%

Table 4: Participant Gender

Participant Gender	CORE FY 22 23		% of Participants	
	Goal	FY 22 23 Served	Served	% of Goal
Participant Gender	100,965	106,935	100%	106%
Female	54,406	58,229	54%	107%
Male	45,931	47,015	44%	102%
Transgender - Female	201	127	1%	63%
Transgender - Male	195	117	0%	60%
Other	249	201	0%	81%
Unknown	n/a	1,245	0%	n/a

Table 5: Participant Residence

Participant Residence	CORE FY 22 23		% of Participants	
	23 Goal	Served	Served	% of Goal
Participant Residence	100,965	106,934	100%	106%
Watsonville	35,297	45,551	43%	129%
Santa Cruz	32,096	24,692	23%	77%
Unknown/Other	455	14,926	14%	3278%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	9,849	8,443	8%	86%
Unincorporated South County (e.g., Freedom)	6,870	4,611	4%	67%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	5,095	3,927	4%	77%
Scotts Valley	4,834	2,381	2%	49%
Capitola	3,452	1,603	1%	46%
Unincorporated North County (e.g. , Davenport)	1,978	800	1%	40%

CORE Contracted and Achieved Goals

Each CORE-funded program was required to set participant, activity (e.g., providing mental health sessions), how well (e.g., how satisfied are participants with services), and better off (e.g., participants will have improved mental health) goals. CORE funded programs also selected a primary [CORE Condition](#), which aligns with their program services and intended outcomes. The tables below display contracted goals versus achieved goals per programs grouped in each CORE Condition category.

Table 6: Participant Goals versus Achieved by CORE Condition

CORE Condition	Total Programs	Total Participant Goal	Participants	% of Goal Achieved
<i>Overall</i>	58	100,965	106,935	106%
Health and Wellness	20	87,666	90,870	104%
Lifelong Learning	8	3,841	3,648	95%
Economic Security	5	2,939	3,492	119%
Thriving Families	13	3,213	2,913	91%
Community Connectedness	3	795	395	50%
Safe and Just Communities	3	1,260	2,866	227%
Stable, Affordable Housing	6	1,251	2,751	220%

Table 7: Activity Goals versus Achieved by CORE Condition

CORE Condition	Total Programs	Activity Goals	Goals Met	% of Goal Achieved
<i>Overall/All Conditions</i>	58	157	117	75%
Health and Wellness	20	52	38	73%
Lifelong Learning	8	16	12	75%
Economic Security	5	11	8	73%
Thriving Families	13	17	17	100%
Community Connectedness	3	6	3	50%
Safe and Just Communities	3	7	1	14%
Stable, Affordable Housing	6	16	13	81%

Table 8: How Well versus Achieved by CORE Condition

CORE Condition	Total Programs	Program Participants	Participants Surveyed	Response Rate	% of Goal Achieved
Overall	58	106,935	33,846	32%	95%
Health and Wellness	20	90,870	27,389	30%	100%
Lifelong Learning	8	3,648	2019	55%	88%
Economic Security	5	3,492	442	13%	80%
Thriving Families	13	2,913	2,913	100%	100%
Community Connectedness	3	395	395	100%	100%
Safe and Just Communities	3	2,866	164	6%	67%
Stable, Affordable Housing	6	2,751	524	19%	100%

Table 9: Better Off Goals versus Achieved by CORE Condition

CORE Condition	Total Programs	Better Off Goals	Goals Met	% of Goal Achieved
Overall	57*	145	118	81%
Health and Wellness	20	48	37	77%
Lifelong Learning	8	18	16	89%
Economic Security	5	14	12	86%
Thriving Families	13	35	33	94%
Community Connectedness	3	7	6	86%
Safe and Just Communities	3	8	3	38%
Stable, Affordable Housing	6	15	13	87%

**One program did not have a contracted Better Off goal.*

Appendix B: CORE-Funded Programs' Annual Reports

Small Tier Contracts

FY 22-23 Program Report

Agency Name: **Acupuncturists without Borders**
 Condition: **Health & Wellness**

Program Name: **AWB CARE Project**
 Tier: **Small**

Budget: **\$24,374.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	700	1299	1000 integrative health services (ranging from acupuncture, massage therapy, chiropractic care, to auriculotherapy).	1000	1838
			500 annual blood pressure screenings provided by our mobile clinics.	500	279

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	0%	0%
6-18	5%	5%	Spanish	60%	60%
19-59	85%	85%	Other	40%	40%
60+	10%	10%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	63%	70%
Asian	0%	0%	Male	35%	28%
Latino	100%	100%	Transgender- Female	1%	1%
Multi-racial	0%	0%	Transgender- Male	1%	1%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	0%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	100%	100%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	700	843	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	92%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
70% of participants will have improved mental health, specifically a decrease in stress, as measured by a program developed survey that will be administered at the end of each acupuncture, massage, chiropractic treatment. Survey data will be reviewed on a semiannual basis.	70%	91%	60% of participants will have improved physical health, specifically participants will report a decrease in pain after receiving acupuncture, massage, or chiropractic treatment, as measured by program developed survey that will be administered at the end of treatment session. Survey data will be reviewed semiannually.	60%	93%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	CARE served many more patients and treatments than expected: almost double the number of patients and double the number of treatments. We attracted new patients at every clinic and received return patients as well. The combination of integrative services has been overwhelmingly appreciated by the community. We have also been able to expand our provider team to include practitioners that provide indigenous healing approaches, and our team is now almost half bilingual.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Verbal testimonial from a 52 year-old farmworker who has returned 6 times for CARE clinic treatments (translated):

"I feel really good from the ear seeds and massage. I am hurt from my back and hips, there's times when I can not walk. I feel really good with the treatments, and since I don't have money to pay and here they don't charge, that's why I continue to return. If not I wouldn't return. I didn't forget you guys were coming on the 19th so I ate breakfast and came looking for the clinic hoping you guys would be here. If not I would have returned the following month to see if I would find here because I leave here very satisfied. Thank you!"

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Blood pressure screenings began later in the grant year than anticipated due to staffing and logistical issues related to one of our clinic venues. We are now on track and will increase blood pressure screenings in the coming year to surpass our original goal.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

None at this time.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

CARE increased its BIPOC/Spanish speaking team membership by 50 percent during the course of the grant year. We also require that all staff and practitioners complete cultural competency/humility training with a DEI component.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

CARE brings trauma-informed, integrative care to people who otherwise would not have access to services or funds to pay for them. While some farmworkers have access to Medical, others lack adequate coverage. Non-pharmalogical, integrative care that addresses physical pain and traumatic stress is usually not available in this community. CARE fills this gap by providing excellent, ongoing, free treatments that are not otherwise affordable or accessible.

FY 22-23 Program Report

Agency Name: Girls Incorporated of the Central Coast
Condition: Lifelong Learning & Education

Program Name: College Bound
Tier: Small

Budget: \$22,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	60	57	The ECHO Leadership mentoring program will provide high school girls 13 workshops, and field trips to 3 colleges and the State Capitol from August-May FY 2022-2023.	13	13
			The Youth Leaders program provides 10 training workshops to ECHO program graduates on program content and workshop facilitation skills. Youth Leaders who complete our workshop trainings will be paid to provide 35 Youth Leaders workshops to middle school and high school students during the FY 2022-2023.	10	10
			In June 2023, the Smart Choices program will work with incoming high school girls in a weeklong program at UC Santa Cruz. The girls will participate in a series of workshops on education and career planning, meeting high school graduation requirements, and strategies for achieving health and wellness.	1	1

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	40%	20%
6-18	100%	100%	Spanish	60%	80%
19-59	0%	0%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	100%	94%
Asian	0%	0%	Male	0%	0%
Latino	97%	100%	Transgender- Female	0%	6%
Multi-racial	1%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	2%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	9%
Scotts Valley	0%	0%
Watsonville	85%	75%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	10%	16%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	5%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	60	57	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of ECHO participants who are seniors in high school will apply to college. Participants applying to college will be tracked via a post program follow up phone call completed by Girls Inc. staff.	80%	100%	95% of Youth Leaders will act as role models for younger girls and provide service to their communities, as measured by surveys and evaluations from participants who are impacted by Youth Leaders.	95%	100%

95% of Smart Choices program participants will improve their readiness for college, specifically participants will increase their knowledge of high school graduation requirements, applying to college and seeking financial aid as measured by pre-and post-survey and program evaluations. 95% 97%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

All activities were implemented, and the outcomes were significantly higher than predicted. In addition to previous responses, the following were achieved: ECHO participants are focused on going to college, pursuing a career, and maintaining good health. Youth Leaders earned an income, developed skills in facilitation and managing groups of girls. All senior Youth Leaders will attend college in the fall. Smart Choices girls understand the impacts of cultural myths and gender stereotypes on their lives.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

"The program has educated me and made me feel prepared as we tackle mature topics like college, careers, relationship, health, etc. I used to be shy and now I feel comfortable talking to people. I have made friends and have a support group that really cares about me. Carmen Cortez, 17 ECHO program

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

The only goal we did not achieve was to recruit the 20-25 girls for ECHO; we were only able to serve 19. The Pajaro Valley High School administration was uncooperative in allowing us to recruit participants in a timely manner for ECHO and Youth Leaders for the 2022-23 school year. For the coming year, we again did not receive adequate opportunities for recruiting and have moved our program to Watsonville High School. We have, so far, recruited 38 girls for the 2023-24 school year to participate in ECHO. We will be serving a similar population, but at a different school that has been more welcoming.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

The only data collection issue is related to reporting the percentage of ECHO seniors who applied to college. There were no seniors in the Pajaro High School ECHO group.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

N/A

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Our staff, including the Youth Leaders who facilitate the programs, is over 90% Latina, well acquainted with the issues faced by our participants. The programs have been designed by staff to address issues of families and culture, and to discuss stress and healthy ways to handle it, current social issues, healthy behaviors and situations, defining goals and how to reach them. Youth Leaders attending college help facilitate Smart Choices, helping girls understand how to navigate high school and college issues they may encounter. All the Youth Leaders have been through the ECHO program and have been trained in ways to approach the girls in handling delicate situations. They understand and appreciate their responsibilities as role models.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Girls in our service population are very low income and face social and economic barriers to overcoming poverty. Since more than 70% of parents have not attended college, and many have not graduated from high school, girls lack role models or informed adults to help them navigate the process of meeting graduation requirements, applying to colleges or seeking financial aid. Our programs offered them with a clear path to pursuing and achieving a college education, providing them with peer and adult role models, focusing on leadership development, goal setting, decision-making, mentoring, educational and career planning, and avoiding risky behaviors, and inspiring them to have the confidence to plan for a future that involves college, a career

FY 22-23 Program Report

Agency Name: Seniors Council of Santa Cruz and San Benito Counties
Condition: Lifelong Learning & Education

Program Name: Foster Grandparent Program
Tier: Small

Budget: \$23,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	200	122	60 Foster Grandparent volunteers will provide tutoring and mentorship in the classroom for 3-5 days a week during the school year.	60	47

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	35%	18%	English	86%	32%
6-18	37%	43%	Spanish	14%	7%
19-59	0%	0%	Other	0%	0%
60+	28%	38%	Unknown	0%	61%
Unknown	0%	1%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	8%	2%	Female	90%	63%
Asian	0%	0%	Male	10%	35%
Latino	35%	15%	Transgender- Female	0%	0%
Multi-racial	2%	0%	Transgender- Male	0%	0%
Native American/Alaskan	2%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	2%	1%	Unknown	0%	2%
White	49%	21%			
Other	2%	0%			
Unknown	0%	61%			

	Goal	FY 22-23
Location		
Capitola	15%	6%
Santa Cruz	14%	39%
Scotts Valley	2%	1%
Watsonville	35%	32%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	16	8%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	4%	2%
Unincorporated South County (e.g., Freedom)	14%	10%
Unknown	0%	2%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	200	122	80% Program participants report having either “satisfied” or “very satisfied” with the program services measured by a survey that will be completed by 06/30/2023.	80%	60%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of student participants will improve academic skills, as measured by completion of assignments, and participation in the classroom. This information will be gathered through conversations with student’s teachers and will be evaluated on quarterly basis.	85%	75%	75% of mentor participants will have improved mental health, specifically participants will report decreased feelings of depression and loneliness, as measured by program exit interviews.	75%	73%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	During FY2022-2023, the volunteers placed back in the classroom were happy to leave the isolated life they had been experiencing in the previous years due to the COVID-19 pandemic. The teachers and principals were delighted to have the volunteers helping the teachers in the classroom with the students who had fallen back academically due to the COVID-19 pandemic. We are currently adding new volunteers through recruitment or referred by existing volunteers.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Angelita is an 81-year-old woman who has been serving as a Foster Grandparent volunteer for the past ten years. During her service, she has mentored and tutored more than 50 students so that they are better prepared to enter elementary school. At our monthly volunteer training in March, she approached me and said, "I just want to thank you for this program - it saved my life. Two years ago, my husband, whom I loved deeply, died. I was devastated and depressed, staying in my house all the time. Once they allowed us to return, I protested, but my daughter said, 'Mama, you have to go to stay in this program.' Soon, I was being trained and then back into a classroom. Now look at me. A year later, I am happy, strong, and have something I love to

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

One of the challenges was getting back into the classroom with the new policies and procedures for a volunteer to be at the school. The second was that during the COVID-19 pandemic, some existing volunteers could not return to the classroom due to their physical health diminishing during isolation. Unfortunately, we had to retire those volunteers from the program. We also found that many people 55 and older are looking for a job while recruiting, making it harder for us to convince them to volunteer for the 15-hour minimum a week we ask for.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Some teachers were uncomfortable answering the student's age, gender, ethnicity, and language. We had the students' grade levels and names, making it easy to know the information not provided by the teachers.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

If we had something official from you to get the parent's approval to collect the needed data from the students.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Yes, we conduct monthly meetings with regular listening sessions to understand staff experiences and gather feedback on equity-related issues. We train staff to recognize and address biased behavior to help create a more respectful environment.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Our program is engaging with the community and forming partnerships with organizations that focus on equity and inclusion, which has helped us reach out to broader communities we had never approached before.

FY 22-23 Program Report

Agency Name: **Salud y Carino Inc**
 Condition: **Health & Wellness**

Program Name: **Harbor High School Girls Group**
 Tier: **Small** Budget: **\$19,524.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	20	18	Weekly Girls Groups (Fridays) aligned with the 2022-23 school calendar. Weekly activities include: social-emotional support, talking circle, snacks and focus on one of the following topic areas: Inter/Intrapersonal Relationships, Mind-Body Wellness, Physical Activities, Community Advocacy/Service, Educational/Resources, and Creativity/Arts.	25	20

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	5%	5%
6-18	100%	100%	Spanish	5%	5%
19-59	0%	0%	Other	95%	90%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	5%	0%	Female	99%	99%
Asian	0%	0%	Male	0%	0%
Latino	75%	90%	Transgender- Female	0%	0%
Multi-racial	10%	10%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	1%	1%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	10%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	5	0%
Santa Cruz	5%	5%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	95%	95%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	20	18	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30, 2023.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of participating girls will demonstrate increased confidence and self-esteem; as measured by the Girls Circle pre/post survey at the beginning and end of each school year.	80%	100%	80% of participating girls will demonstrate increased knowledge about safe sex, their body's anatomy, and positive sexual behavior as measured by a pre/post survey adapted by the Girls Group at the beginning and end of each school year.	80%	94%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	We maintained consistent attendance and engagement throughout the school year. Youth shared that the Groups supported them emotionally and academically! The youth co-designed and co-led a Women Leaders Panel at Harbor High with over 50 participants.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

A 12th grade participant shared that our Group was a safe place to share and connect and gain support for the college application process. We provided mentorship and support as well as leadership and community service opportunities and resources. The student said we helped provide the skills and opportunities for her to become a leader in our community. She was accepted to every university she applied to and will be attending UC Berkeley in the fall on a full scholarship!

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

At times, there were scheduling conflicts with sports/clubs.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Not sure

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Staff participated in the Live Oak School Districts Racial Justice & Equity committee. One staff co-facilitated the "Youth Voice" group on Racial Justice & Equity on campus.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

The equity issue we impacted was gender (female) and Latinx access to resources, with a focus on secondary education

FY 22-23 Program Report

Agency Name: **Encompass Community Services**
 Condition: **Stable, Affordable Housing & Shelter**

Program Name: **Health & Housing**
 Tier: **Small**

Budget: **\$24,474.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	10	10	Provide access to Encompass Sober Living Environment (SLE) rental housing to 10 individuals with substance use disorders who are experiencing homelessness in Santa Cruz and Watsonville.	10	10
			We will provide up to 600 bed-days across three Encompass SLE rental housing sites in Santa Cruz and Watsonville.	600	536

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	92%	100%
6-18	0%	0%	Spanish	8%	0%
19-59	90%	90%	Other	0%	0%
60+	10%	10%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	3%	10%	Female	30%	50%
Asian	2%	0%	Male	69	50%
Latino	31%	0%	Transgender- Female	1%	0%
Multi-racial	1%	20%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	61%	70%			
Other	2%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	1%	0%
Santa Cruz	51%	40%
Scotts Valley	3%	0%
Watsonville	25%	40%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	10%
Unincorporated North County (e.g., Davenport)	4%	10%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	8%	0%
Unincorporated South County (e.g., Freedom)	1%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	10	1	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30, 2023.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
70% of program participants will remain stably housed at 6 months and/or will be reported to have transitioned onto other alternative housing, as measured by the SLE residency database, and reported annually by 6/30. The SLE residency database will track transition in and out of SLE's to other housing.	70%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Program supplied transitional funding to 10 recipients, offering rental assistance to chronically unsheltered, and mentally ill clients. Success in creating tracking data base to track recipients, outcomes and demographics.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Program start was delayed, and we did not have a database to track tenants and recipients in. Recipients didn't respond to survey, which was sent out 2 months after intake. We sent out 9 surveys and received one response which was 5/5 satisfied.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

We experienced difficulties with utilizing a database system to track demographic info and creating a workflow.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

n/a none needed at this time

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Team meetings and one on one supervisions highlighting equity for those previously unsheltered and experiencing mental health struggles.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Offered rental assistance in 10 tenants ongoing recovery journey, focusing on those who have experienced chronic homelessness and mental health difficulties.

FY 22-23 Program Report

Agency Name: Girls Incorporated of the Central Coast
Condition: Lifelong Learning & Education

Program Name: Health and Wellness
Tier: Small

Budget: \$10,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	75	99	In the Will Power/Won't Power we will work with 8th grade girls in a series of 10 workshops from September- December FY 2022-23.	10	10
			In the Friendly PEERSuasion program phase one we will work with 7th grade girls in a series of 12 workshops from December-April FY 2022-23.	12	12
			In the Phase two of the Friendly PEERSuasion program the 7th graders will facilitate 5 workshops to 4th & 5th grade girls from April -May FY 2022-2023.	5	5

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	40%	30%
6-18	100%	100%	Spanish	60%	70%
19-59	0%	0%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	100%	100%
Asian	0%	0%	Male	0%	0%
Latino	97%	100%	Transgender- Female	0%	0%
Multi-racial	1%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	2%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	100%	100%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	75	99	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30, 2023.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of Will Power/Won't Power participants will improve their social skills, specifically participants will distinguish between safe and risky behaviors in relationships, as measured by Youth Leader reports, and pre-post program evaluation surveys.	80%	88%	85% of Friendly PEERSuasion program participants will improve their knowledge of safe behaviors, specifically participants will be able to identify the negative effects of drugs, alcohol, and tobacco on the body, as measured by Youth Leader reports, and pre-post program evaluation surveys.	85%	89%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	All activities were implemented, and outcomes achieved that were substantially higher than predicted. In addition to the outcomes listed in "Is Anyone Better Off?", girls in Will Power/Won't Power learned to take personal responsibility for the behaviors and relationships with over 95% demonstrating their ability to communicate assertively in the face of peer pressure. In Friendly PEERSuasion, over 90% of girls identified how the media influences behaviors, can recognize stress and safe ways to handle it, and learned effective refusal skills in the face of peer/media pressures.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	<p>In 6th grade, I joined a gang to feel protected, but being a gang member was not everything I expected it to be. It had many awful effects on my family and me. After getting me out, my dad helped me to start thinking about my future. He found out about Girls Inc.'s Smart Choices Program.</p> <p>I saw that I am not the only girl going through problems and that I can change. I learned in SMART CHOICES that I can go to college too! No one in my family has gone to college, so I never thought I could go. We learned about financial aid, scholarships, and the college prep classes I should take in high school. I was able to see myself in college. Now I'm in the Girls Inc. high school program and I plan to be the first in my family to go to college.</p>
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	No challenges.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	N/A
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	N/A
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	Our staff, including the Youth Leaders who facilitate the programs, is 90% Latina, well acquainted with the issues faced by our participants. The programs have been designed by staff to address issues of families and culture, and to discuss stress and healthy ways to handle it, current social issues, healthy behaviors and situations, and defining goals and how to reach them. All the Youth Leaders have been through the high school program, at least, and have been trained in ways to approach the girls in how to handle delicate situations.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	In South County teen birth rates are high, incomes are low, and educational attainment is a distant dream. Our population, 97% Latina, lacks role models for envisioning higher educational goals. As a result of their participation, girls' confidence increased, they demonstrated effective refusal skills to engage in risky behaviors (engaging in unwanted sex, using drugs, etc.), and report knowing they have power over their bodies, can make their own choices, and still keep their friends. This is very important for middle school girls when the need to "fit in" is paramount. Girls also learned public speaking and how to be leaders, positively influencing others. Youth Leaders modeled these positive behaviors providing mentoring and support.

FY 22-23 Program Report

Agency Name: Volunteer Center of Santa Cruz County
Condition: Health & Wellness

Program Name: Healthy Connections
Tier: Small

Budget: \$24,685.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	300	310	3 Training/Education Class Series: 4-6 Week EBP Type 2 Diabetes Prevention and Control Sessions	3	4
			2 specialized physical activity groups per week for participants with a focus on mindful movement and cardio	2	2
			Access to free and healthy food options 5 days/week at the Community Connection food pantry.	5	5
			Peer lifestyle coaching three days per week including specialized nutrition and exercise plans	3	3

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	75%	70%
6-18	0%	0%	Spanish	25%	30%
19-59	80%	85%	Other	0%	0%
60+	20%	15%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	12%	5%	Female	35%	40%
Asian	8%	3%	Male	43%	50%
Latino	25%	30%	Transgender- Female	8%	6%
Multi-racial	0%	3%	Transgender- Male	4%	2%
Native American/Alaskan	3%	2%	Other	10%	2%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	40%	50%			
Other	12%	7%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	5%	5%
Santa Cruz	35%	35%
Scotts Valley	3%	5%
Watsonville	29%	30%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	5%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	8%	8%
Unincorporated South County (e.g., Freedom)	1%	1%
Unknown	12%	11%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	300	250	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30 for each fiscal year.	80%	96%
Program will have an 80% participant retention rate, as measured by attendance in the Diabetes Prevention and Control classes, physical activity groups, Community Connection pantry pickups, and peer and lifestyle coaching. Attendance records will be reviewed every 6 months.	80%	85%			

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
As a result of program activities, 85% of adults with a mental health diagnosis will report having improved mental health, specifically participants will report improved quality of life through improved physical health by exercising and maintaining a healthy diet, as measured by participants self-reporting in quarterly surveys.	85%	96%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Increased peer health coaches and food bag access which participants reported was an important part of their food access for the month. 45% of participants reported they regularly ran out of money for food. By making the food bags more meal-kit like we were able to make healthy meals easier for our marginalized community and reach more people with mental and physical health tips as part of the food bag handouts.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	Juliette has attended health and exercise classes regularly throughout the year. She reports that her A1C dropped so low and her diet has consistently improved over the last year that she is no longer diabetic (no longer has type 2 diabetes). She credits her peer support, Healthy Connections classes, and healthy meal options from our food bags which now come with easy recipes and instructions. She now likes quinoa and a whole array of new vegetables.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	During January and March, catastrophic floods affected staff and participants. We were able to continue the food bag program, but classes were canceled due to weather and road conditions. Participants were able to check in with Community Connection staff by phone.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	Recording of any training, or slides for those of us who would watch/listen if available. Thanks for all you do!
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input type="radio"/> Yes <input checked="" type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	CC serves the marginalized mental health community with a majority low and fixed income participants. This population has high rates of diabetes and less access to fresh foods.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	Increased access to fresh foods, recipes for items in food bags makes healthy, creative meal preparation attainable. With evidence based practices which are provided by peers, participants are able to make attainable health goals and improve their diet, increasing physical activity in a supportive community.

FY 22-23 Program Report

Agency Name: **Senderos**
 Condition: **Community Connectedness**

Program Name: **Las Artes Culturales de Senderos**
 Tier: **Small** Budget: **\$22,550.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	40	49	240 sessions of folkloric dance and traditional music	240	274
			10 community/school cultural performances	10	16

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	2%	English	10%	33%
6-18	70%	90%	Spanish	90%	67%
19-59	30%	8%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	70%	63%
Asian	0%	2%	Male	30%	37%
Latino	90%	86%	Transgender- Female	0%	0%
Multi-racial	8%	6%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	2%	4%			
Other	0%	0%			
Unknown	0%	2%			

	Goal	FY 22-23
Location		
Capitola	3%	12%
Santa Cruz	82%	41%
Scotts Valley	0%	0%
Watsonville	3%	8%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	12%	29%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	10%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	34	80% of program participants will report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of participants will report increased self-confidence as a result of participating in the folkloric and traditional music program, as measured by participants’ self-reporting in evaluation surveys completed by 06/30/2023.	75%	100%	75% of program participants will report a stronger connection to their culture of origin as a result of participating in the folkloric and traditional music program, as measured by participants’ self-reporting in evaluation surveys completed by 06/30/2023.	75%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Our free folkloric dance and traditional music classes had strong sessions during FY 2022-2023 with many new youth joining the program. We conducted extensive school outreach in August to recruit participants and connect with families. This has been a time to rebuild the spirit of community. Our cultural arts teaching staff has stepped up in new ways. Our youth are thrilled to be performing live in the community again and we are receiving many requests for performances. We brought back our signature event, La Guelguetzta festival, (last held live in 2019) at Branciforte Small Schools to an overjoyed audience of 2500 sharing the dance, music, food, and arts of Oaxaca, Mexico.</p>
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Nadia was born in Oaxaca and has been dancing with Senderos Centeotl Danza y Baile since she was eight years old and has been part of our ¡Adelante Santa Cruz! educational support program since middle school. She completed SC High this year and was selected to give the Spanish language student speech at graduation. She was awarded both the Adelante and Senderos college scholarships and a Community Foundation scholarship. Nadia will attend San Francisco State University next year and major in finance. Nadia's story was featured in a recent article in the Santa Cruz Sentinel (all public information): <https://www.santacruzsentinel.com/2023/05/31/santa-cruz-high-first-generation-grad-to-attend-san-francisco-state-university/>

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

An operational challenge we had was that our first Executive Director resigned at the end of October after only nine months, so our Board leadership and teaching staff took on more responsibility. We went through a new hiring process, but the chosen candidate dropped out for personal reasons after the position was offered. We spent time assessing our process and staffing needs and are working with a consultant to help us plan for succession of co-founders and a key founding Board Trustee and future sustainability. We are engaged in a new hiring process for the Executive Director position.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

We set up new online registration and class attendance systems which were an improvement over previous systems. We conducted a brief evaluation at the end of the year. 40% of our participants were 10 or under so we counted on parents to complete surveys. Many of our families are not so tech savvy, so we still needed to use paper surveys. We also wanted to collect more evaluative information but our teachers said that tolerance for longer surveys would be limited. We will look at collecting surveys during each session rather than waiting until the end of the school year, when everyone is very busy.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Not sure...

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Fulfilled our strategic goal making the transition to paid staff connecting our core value of equitable access to services by providing them free to the community and fairly compensating individuals who deliver those services. We are proud of our language equity. All our staff are Latino/a and bilingual and deliver services in Spanish with English interpretation as needed. Staff can take advantage of professional development funds; this summer three teachers traveled to Oaxaca to advance their folkloric and traditional music skills (out of country travel is not paid for with County funds). Three Senderos leaders are part of Community Foundation's Rise Together initiative working to advance racial equity in the County.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

At its core, Senderos cultivates a welcoming environment for Latinx, immigrant and Indigenous people to be seen and heard as their authentic selves. Youth feel pride in learning about their culture and sharing in the community; they connect with their family heritage and traditions. By openly celebrating their culture through numerous community and school performances and events like Día de los Muertos and Guelaguetza, Santa Cruz County's Latinx community feels acknowledged and valued and provides strength and hope in facing the many challenges of life. Senderos' popular community and school performances break down barriers and increase understanding and acceptance of diversity within the entire community.

FY 22-23 Program Report

Agency Name: Nourishing Generations Educational Project
Condition: Health & Wellness

Program Name: Nutrition, Culinary, Fitness Education
Tier: Small **Budget:** \$22,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	225	197	18 2-hour long classes for 3-5th graders	18	15
			12 1-hour long classes for parents	12	9

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	60%	60%
6-18	75%	92%	Spanish	40%	40%
19-59	25%	8%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2.50%	3%	Female	48.80%	49%
Asian	2%	2%	Male	51.20%	51%
Latino	63.50%	63%	Transgender- Female	0%	0%
Multi-racial	2%	2%	Transgender- Male	0%	0%
Native American/Alaskan	1%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	1%	Unknown	0%	0%
White	26.50%	27%			
Other	1.50%	1%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	100%	100%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	225	197	80% of CORE program participants reported being “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	80%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
70% of program participants will demonstrate an increase in knowledge of nutrition fundamentals and ability to make healthier food choices as measured by pre and post surveys, interviews, and observations.	70%	70%	70% of program participants will demonstrate an increase in their knowledge of cooking skills and kitchen hygiene measured by pre and post surveys, observation and interviews.	70%	70%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>We were successful in working with a greater number of elementary school students than stipulated for in our school contract. We had planned for 150 students but seamlessly integrated 183 into the program.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>During one of our adult classes at Live Oak school where we taught about healthy breakfast and the participants learned what to look for when reading nutrition labels, one father mentioned that he had never thought to read nutrition labels on the food he purchased for his family. He shared that though he was barely forty, he was on several medications for diet/lifestyle related illnesses. He realized that the food his family was consuming was in large part the cause of his illnesses. It was gratifying to see "the light go on" and to give him an awareness and a tool to use to improve his health and that of his family.</p>

<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Scheduling the classes within the school calendar was a bit challenging. We had planned to offer 18 classes for the elementary school students but the school admin requested just 15 classes (5 at each site) to better fit their after school scheduling. The adult program encountered the same issue - the school admin only wanted us to schedule 3 classes at each school, not the 4 originally planned. The attendance for the adult classes was much less than anticipated. The time requested by the school was not optimal for parents - we received this feedback from participants and teachers. We also felt that the school did not promote the program sufficiently. Improvements in scheduling and outreach can increase parent participation next year.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>It is very difficult to conduct formal program assessment with elementary school children, as written surveys are not practical in most cases. This year we relied on verbal interviews with the children and feedback from the teachers. Alternative methods such as family interviews or focus groups might be more fruitful.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>We would like to consult with HSD or CORE regarding innovative strategies for evaluating a short program serving young children. More effective assessment strategies can help us understand areas for potential improvement, and allow us document our impact with greater accuracy and detail.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>We are working to upgrade the linguistic and cultural diversity among our staff. We have identified a native Spanish speaking Latino chef and plan to invite him to serve on our staff this upcoming school year.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>We continue to work to diversify our Board and Team members. We recently welcomed a new Latina member to our Board who will be working to introduce more community members into our program Team and Board leadership.</p>

FY 22-23 Program Report

Agency Name: Walnut Avenue Family & Women's Center
Condition: Safe & Just Community

Program Name: Space for Change
Tier: Small

Budget: \$25,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	10	1	50 Sessions of Circle Support & Education	50	0
			50 Sessions of Advocate Support	50	6

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	75%	100%
6-18	10%	0%	Spanish	25%	0%
19-59	85%	100%	Other	0%	0%
60+	5%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	10%	0%	Female	42%	0%
Asian	5%	0%	Male	42%	100%
Latino	40%	0%	Transgender- Female	1%	0%
Multi-racial	10%	0%	Transgender- Male	1%	0%
Native American/Alaskan	2.50%	0%	Other	14%	0%
Native Hawaiian/Pacific Islander	2.50%	0%	Unknown	0%	0%
White	30%	100%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	5%	0%
Santa Cruz	45%	0%
Scotts Valley	5%	0%
Watsonville	12%	100%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	18%	0%
Unincorporated North County (e.g. , Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	12%	0%
Unincorporated South County (e.g., Freedom)	1%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	10	0	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey, that will be completed by 06/30 for each fiscal year.	80%	0%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Survivor - 70% report feeling like they've received the support and information necessary to move forward in whatever way is safest according to self-determined goals and needs. This information will be tracked on an ongoing basis by the advocate through one-on-one interviews.	70%	0%	Person causing harm - 70% report feeling more aware of impact of behavior on survivor and others ("victim empathy") As determined by pre and post process surveys.	70%	0%
Support circle member - 80% report improved understanding of domestic violence (education) As determined by pre and post process surveys.	80%	0%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Walnut Avenue has been receiving an increasing number of inquiries about Space of Change, indicating some success in word-of-mouth promotion. At the time of writing, a case with a person who has caused harm is likely to move forward. Our program was also approved as an alternative to a conventional batterer intervention program by a local magistrate in a domestic violence restraining order case.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Although only one case was active and it ended due to a transportation issue between North and South Counties, the majority of people who have inquired about the program have expressed gratitude over the program's existence. This reinforces the fact that we are moving in the correct direction, even if the numbers are slow to grow.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The program itself is prepared to provide service with no anticipated problems in doing so.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>The primary challenge has been promotion to bring in participants. Program staff are currently developing an alternative strategy involving a 'learning community' intended to help incentivize community participation in transformative justice-informed approaches.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Nothing at this time.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Staff has not been idle: while participation numbers are currently low, the staff have been continuing to engage in reputable, evidence-based education on restorative and transformative justice from sources that are predominantly coming from BIPOC and/or LGBTQ+ perspectives</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Walnut Avenue continues to meet agency wide to explore equitable processes in all aspects of our services and the way we run our agency. Use of surveys from partners, staff and participants help us stay within our goal of equitable services for all.</p>

FY 22-23 Program Report

Agency Name: Homeless Garden Project

Program Name: Transitional Employment for Individuals Experiencing Homelessness

Condition: Economic Security & Mobility

Tier: Small

Budget: \$25,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	40	43	Provide over 10,000 hours of transitional employment annually to people experiencing homelessness.	10000	17698

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	87.50%	95%
6-18	0%	0%	Spanish	12.50%	5%
19-59	88%	88%	Other	0%	0%
60+	12%	12%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	10%	0%	Female	40%	44%
Asian	2%	0%	Male	54%	54%
Latino	10%	19%	Transgender- Female	0%	0%
Multi-racial	9%	11%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	6%	2%
Native Hawaiian/Pacific Islander	2%	0%	Unknown	0%	0%
White	67%	65%			
Other	0%	5%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	77%	85%
Scotts Valley	0%	0%
Watsonville	7%	5%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	5%
Unincorporated North County (e.g., Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	7%	5%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	22	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 6/20/2023.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of graduates of the program will be employed/receiving steady income within 3 months of leaving the program, as measured by follow-up interviews with graduates.	80%	100%	80% of graduates of the program will obtain stable housing within 3 months of leaving the program, as measured by follow-up interviews with graduates.	80%	88%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	We had a successful year with our transitional employment program. Successfully engaging people experiencing homelessness and providing wages, job training and support services in an effort to help obtain housing and employment. We also were successful in distributing more healthy, organic produce than ever before, growing the Feed 2 Birds program in 2022 from 30 to 45 shares of organic produce donated to non-profit partners and again from 45 to 60 in 2023. This program builds our trainees self-worth while helping to combat food insecurity in our community.
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<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>We have many stories on our blog at our website. Here is an excerpt from Eric's talk at our annual MLK Jr. Day of Service. https://homelessgardenproject.org/peace-and-connection-on-the-farm/</p> <p>"In all, I've gained a sense of peace here that I don't think I've experienced anywhere else, right here on this 3 1/2 acre patch of earth. My time as a trainee is almost up, a little more than a month to go, but I now have a center of support & stability that I will use to carry my partner & me into the future, new opportunities, a new beginning."</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The weather served to be the biggest impediment to success this year. We were significantly delayed in farming in the spring, and the weather was very challenging for those who are unhoused. We had a newly housed trainee lose her Boulder Creek cabin as 3 redwoods fell on it, making her unhoused again. Our value-added workshop and office had severe leaks and significant mold was identified, forcing us to secure alternate accommodations.</p> <p>As with other challenges, our resourceful staff and incredible community of supporters (including the City) have stepped up to allow the program to continue successfully.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>The population we serve has larger than average challenges with regular communication. We did not distribute the survey regularly, thus making it more of a challenge to receive surveys from those who have moved on from the program. In the future we will regularly apply the survey.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Unknown. We will regularly apply to official CORE survey throughout the grant period to ensure higher rates of return.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Issues of equity remain at the heart of HGP's work. We believe everyone has value and our work is to ensure all have the tools they need to build a home in the world.</p> <p>We have engaged organizational consultants to help us create a Diversity, Equity and Inclusion plan. The consultants (Healing Equity United) have been working with select staff to create a curriculum for our organization.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>As addressed above, we have engaged with consultants to ensure our organization is practicing the inclusive values that we strive for.</p> <p>Additionally, while our volunteer program has yet to reach the larger numbers of participation as prior to the pandemic, the numbers have increased and we are once again seeing stigmas around homelessness change through collaboration on the farm, with bridges between housed and unhoused communities being built and strengthened. This remains core to our work.</p>

FY 22-23 Program Report

Agency Name: Vista Center for the Blind and Visually Impaired
Condition: Health & Wellness

Program Name: Vision Loss Rehabilitation Program
Tier: Small **Budget:** \$22,800.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	40	68	40 Assessments/ Counseling	40	68
			78 Hours of Case Coordination	78	86
			5 Support Groups/ bi-lingual - 15 Participants	5	5
			35 Sessions of Rehabilitation Services – (Includes Training in Adaptive Daily Living (ADL) Skills and/or Orientation & Mobility (O&M), and/or Assistive Technology)	35	56

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	93%	93%
6-18	0%	0%	Spanish	6%	4%
19-59	15%	2%	Other	1%	0%
60+	85%	98%	Unknown	0%	3%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	69%	57%
Asian	1%	6%	Male	31%	43%
Latino	9%	7%	Transgender- Female	0%	0%
Multi-racial	0%	0%	Transgender- Male	0%	0%
Native American/Alaskan	1%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	88%	80%			
Other	1%	1%			
Unknown	0%	6%			

	Goal	FY 22-23
Location		
Capitola	8%	5%
Santa Cruz	42%	46%
Scotts Valley	11%	12%
Watsonville	14%	12%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	18%	14%
Unincorporated North County (e.g. , Davenport)	4%	2%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	1%	7%
Unincorporated South County (e.g., Freedom)	2%	2%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	53	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of Assessment / Counseling participants will report better mental health, increased knowledge of community resources, services, adaptive devices, and equipment, as measured by follow up survey - Clients who rate at least a 4 on a scale of 1 (unsatisfactory) to 5 (satisfactory).	85%	100%	85% of ADL participants will report behaviors that improve physical health, specifically able to manage day to- day activities, as measured by post-test at discharge – e.g., Clients who improve at least one level from Not Confident to Somewhat Confident to Confident in their ability to prepare a simple meal.	85%	100%
85% of O&M participants will report improved mental health, mobility skills, ability to navigate home and community, as measured by post-test at discharge - Clients who improve at least one level from Not Confident to Somewhat Confident to Confident in their ability to safely move within their residence or community.	85%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

Vista Center contracted to serve 40 unduplicated blind and visually impaired County residents with services that enable independence, improve safety, and reduce isolation. At FY23 yearend, 103 seniors have been served. 68 of these received low or no-cost services, funded through this CORE grants budget. We have exceeded targets for both service volumes and contracted outcomes with all clients reporting 100% satisfaction!

Program participation has surged since in-person services have resumed fully. Visually impaired residents prefer receiving 1:1 training as well as the opportunity to share, socialize and attend support group counseling.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Ms. ER is 59 years old client, speaks only Spanish and lives in Santa Cruz. ER lost her vision due to unexpected diabetes complications. She came to Vista Center in a state of disbelief, shock and denial. Our Spanish speaking Counselor provided individual counseling and Spanish Support group participation. Rehabilitation specialist helped ER regain her confidence and independence through Orientation and Mobility instruction.

ER says: "I learned how others deal with the same issues and that I am not alone. I can now reach out friends during a difficult moment --or even to share good moments. I want to thank Vista Center for providing critical services for people like me".

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Our main challenge remains hiring qualified staff, due to:
1) a lower supply of vision loss related specialized skills, and
2) our ability to attract good talent owing to below market compensation and high cost of living.

However, we have had some success in hiring an Orientation and Mobility Instructor recently.

Community Outreach is still limited to retirement communities and senior centers due to staff limitations and remain lower than pre-Covid levels.

Vista Center's participant data collection tools are robust and do not pose any major challenges.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

N/A

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

N/A

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Equity and diversity is built into our daily activities both with client programs and staff team work. We regularly serve clients with disabilities and visual impairment and also have a significant percentage of staff with lived experience in vision loss and blindness.

Staff are continuously trained in best practices for promoting equity and respectful behavior within and outside the organization.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Grant funding of \$22,800 has helped us serve more low-income residents, especially seniors and therefore reduce systemic income driven health inequities. Our enhanced capacity has enabled provision of low or no-cost services to 68 County residents, which is over and above our target of 44.

Program funding has positively addressed access inequities, promoted the just and fair treatment of all Vista clients, including the more vulnerable and financially disadvantaged, levelled the playing field for low-income seniors with access to same services as those that are able to pay.

FY 22-23 Program Report

Agency Name: Wings Homeless Advocacy
Condition: Stable, Affordable Housing & Shelter

Program Name: Vital Documents
Tier: Small

Budget: \$25,000.00

	Goal	FY 22-23	Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?	
Total UnduplicatedParticipants	410	370	410 birth certificates.	410 370

	Goal	FY 22-23	Goal	FY 22-23
Age			Language	
0-5	2%	7%	English	70% 97%
6-18	3%	6%	Spanish	30% 3%
19-59	73%	74%	Other	0% 0%
60+	22%	13%	Unknown	0% 0%
Unknown	0%	0%		

	Goal	FY 22-23	Goal	FY 22-23
Ethnicity			Gender	
African American	6%	3%	Female	38% 39%
Asian	1%	1%	Male	60% 58%
Latino	26%	30%	Transgender- Female	0% 1%
Multi-racial	7%	4%	Transgender- Male	0% 0%
Native American/Alaskan	5%	6%	Other	2% 1%
Native Hawaiian/Pacific Islander	2%	0%	Unknown	0% 1%
White	79%	77%		
Other	0%	0%		
Unknown	0%	9%		

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	90%	92%
Scotts Valley	0%	0%
Watsonville	10%	8%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23	Goal	FY 22-23
How Well Did We Provide Service?				
How many participants did you survey?	410	370	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80% 97%

	Goal	FY 22-23	Goal	FY 22-23
Is Anyone Better Off?				
60% of participants at risk of or currently experiencing homelessness who receive Vital Docs services will show an increase in housing readiness as measured by a review of HMIS case notes pre and post service; this information will be aggregated and reviewed at the end of each fiscal year.	60%	99%		

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	The Wings Vital Docs Team served 370 people experiencing homelessness in the last fiscal year. Wings volunteer notaries provided no-cost birth certificates at managed camps, county jails, and libraries to provide clients with a path to housing, employment, and other benefits that can help them to become self-sufficient.
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<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Wings is fortunate to see client success firsthand. Wings has been able to assist families like Amelia and her 3 teen sons with getting their birth certificates. Though currently living in a truck, the family is now able to pursue a housing voucher. Brad said "Because of Wings, I got a job with UPS!", and Allen received his birth certificate (from Japan), got his Real ID, and was able to travel to New York to be with supportive family. Maribel fled an abusive situation and needed her daughter's birth certificate to enroll her in a new school and to get benefits so they could start over in safety. In each of these cases, a birth certificate was the ticket to exiting homelessness.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The primary challenge for the Vital Docs Team is having clients follow up. People experiencing homelessness do not always have consistent means of communication or transport, which can make it challenging to hand off the birth certificate once it has been received by Wings. If Wings is unable to reach the client by their preferred means of communication for 6 weeks, it is safely stored and a public alert is put into HMIS for the client, including Wings' contact information. This ensures that case management will know that it can be picked up if needed.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>The main challenge in collecting exit data is when clients are unable to follow up. For example, when doing outreach at the Benchlands last July, Wings was able to get birth certificates for multiple people staying there but lost contact with at least half of them when the camp disbanded. We stored these birth certificates and when the clients or a case manager contact us to retrieve the birth certificate, we are able to get the exit survey information at that time.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Wings does not currently require any extra assistance.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>The Wings Vital Docs Team (1 staff, 9 volunteers) is constantly adapting to better serve new populations. All Wings forms are available in both Spanish and English, and we try to have a bilingual team member at our south county program. Wings is committed, and successful, in obtaining international birth certificates, to better serve our clients and reduce the burden of traveling to a consulate. For clients without a permanent address, we provide our address for safe delivery of their documents. Lastly, we also secure marriage, divorce and death certificates for clients who need these to access social security benefits to which they are entitled.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>By helping people obtain birth certificates, Wings is reducing barriers and increasing access to housing, health care, services, benefits, and employment—all of which help break the cycle of poverty and homelessness. For 97% of our clients, having a birth certificate increased their confidence in being able to pursue employment, housing or stability. Clients indicated that the main reasons for requesting a birth certificate are for ID (49%), benefits (43%), employment (47%), housing (49%) and housing vouchers (40%). Our program aligns with the Housing for a Healthy Santa Cruz Strategic Framework, helping the county increase the number of people exiting services into permanent housing, and reducing time spent without housing.</p>

FY 22-23 Program Report

Agency Name: **Sweaty Sheep - Presbytery of San Jose**
 Condition: **Community Connectedness**

Program Name: **Worries to the Wind**
 Tier: **Small**

Budget: **\$16,500.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	750	447	50 free sailings	50	35

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	5%	English	80%	92%
6-18	20%	34%	Spanish	5%	7%
19-59	60%	51%	Other	15%	1%
60+	20%	10%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	10%	4%	Female	40%	59%
Asian	10%	18%	Male	40%	38%
Latino	10%	14%	Transgender- Female	0%	0%
Multi-racial	10%	18%	Transgender- Male	0%	0%
Native American/Alaskan	5%	0%	Other	20%	3%
Native Hawaiian/Pacific Islander	5%	0%	Unknown	0%	0%
White	50%	36%			
Other	0%	10%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	20%	17%
Santa Cruz	60%	34%
Scotts Valley	10%	10%
Watsonville	10%	4%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	31%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	4%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	750	447	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey.	80%	98%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of program participants will develop positive caretaker/client relationships as measured by post program service surveys.	75%	92%	80% of special needs program participants will experience decreased depression and isolation as measured by post service surveys.	80%	85%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

The weather was rough and we initially had issues with folks wanting to survey; however we added a few extra midweek sails this spring and got back on track and figured out (thanks to the farmers market) a 'point at your answer' survey model and now we are on track.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

We had two handicapped individuals find caregivers through our sailing and performed two free burial at sea services for individuals that we met through the offering.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.

weather!

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Individuals were less likely to want to write answers but open to pointing to them on a laminated piece of paper. We have had success using eventbrite as well.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

NA

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

We've actually led 2 diversity trainings for area churches and are working with the diversity center on a project currently around mental health

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

We've met our goal thus far but would like to increase our diversity to include more hispanic low-income individuals

FY 22-23 Program Report

Agency Name: [Volunteer Center of Santa Cruz County](#)
 Condition: [Thriving Families](#)

Program Name: [YouthServe](#)
 Tier: [Small](#)

Budget: [\\$25,000.00](#)

	Goal	FY 22-23	Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?	
Total UnduplicatedParticipants	400	148	40 virtual projects	40 17
			20 in-person projects	20 36
			6-week Summer Service Institute.	1 1

	Goal	FY 22-23	Goal	FY 22-23
Age			Language	
0-5	0%	0%	English	60% 85%
6-18	100%	100%	Spanish	40% 15%
19-59	0%	0%	Other	0% 0%
60+	0%	0%	Unknown	0% 0%
Unknown	0%	0%		

	Goal	FY 22-23	Goal	FY 22-23
Ethnicity			Gender	
African American	2%	1%	Female	60% 54%
Asian	3%	4%	Male	40% 46%
Latino	40%	30%	Transgender- Female	0% 0%
Multi-racial	15%	11%	Transgender- Male	0% 0%
Native American/Alaskan	0%	0%	Other	0% 0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0% 0%
White	30%	52%		
Other	10%	2%		
Unknown	0%	0%		

	Goal	FY 22-23
Location		
Capitola	5%	3%
Santa Cruz	15%	26%
Scotts Valley	5%	7%
Watsonville	40%	26%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	20%	21%
Unincorporated North County (e.g. , Davenport)	5%	6%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	5%	7%
Unincorporated South County (e.g., Freedom)	5%	4%
Unknown	0%	0%

	Goal	FY 22-23	Goal	FY 22-23
How Well Did We Provide Service?				
How many participants did you survey?	400	52	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 6/30 of each fiscal year.	80% 96%

	Goal	FY 22-23	Goal	FY 22-23
Is Anyone Better Off?				
80% of youth in the Summer Service Institute will report feeling more connected to their community as measured by pre and post program surveys.	80%	100%		

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	This year 612 youth joined our email list to receive monthly volunteer opportunities. 148 young people participated in one or more volunteer projects with YouthSERVE this year. An additional 93 youth have signed up to join projects next year. The majority of the volunteers (103) have participated in more than one event or project, many of them doing both in-person and virtual projects. Volunteering is an effective intervention for teens experiencing depression and we are looking forward to growing the program and our impact next year.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Jay is a teen from South County that originally joined our program as a part of the Court Community Service program. He joined our virtual program making cards for seniors. After completing his required hours, he stayed in touch and joined the summer program. On his volunteer application he stated that he wants to continue to volunteer to, "give back to the community and help other people." He has really connected with one of our adult leaders who is a student at UCSC. Jay has been very engaged in the projects and signed up to join another project in August. In his end of year evaluation he said that he wants to keep volunteering so that he can get into a good college.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

YouthSERVE programming was interrupted in January and March when our team was responding to the major flooding in our community. Our staff were coordinating flood clean up and donation distribution projects for 5 months. During this time we were continuing to refer teens to volunteer with community partners, many of the direct service projects were unavailable. One of the reasons that we have more volunteers in North County during this time is that the YouthSERVE program partnered with the City of Santa Cruz to spearhead volunteer clean-up of Main Beach and San Lorenzo river Levee in Santa Cruz after the flooding in January.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

We didn't have as much response to the end of year survey as we would like with only 1/3 of youth volunteers responding. We are planning to get a text message system in place to survey volunteers via text next year.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Review of best practice for collecting gender and ethnicity data would be helpful

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

This year we focussed much of our program activity responding to the flood in Pajaro and supporting food distributions in south county. This unprecedented flood has illustrated the economic disparity and systemic racism experienced by farmworkers and low-income residents of Watsonville and Pajaro. Our community will be recovering from this disaster for many more months and it has been a powerful learning opportunity for volunteers of all ages to see first hand the disparity in our community. We are currently preparing our staff and volunteers to continue to support the families impacted by the floods. We have provided training on disaster recovery and racial equity as well as providing time to respond to bias and inequity and train volunteer

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Our goal is to remove barriers for youth of color to engage in meaningful volunteer service directly in their community. While we faced many challenges this year, we built a strong partnership with Second Harvest Food Bank and the Pajaro Valley Health Trust to collect in-kind donations for families who lost their homes in the Pajaro Flood. Students at Watsonville High School volunteered to collect, sort and distribute these donations to families in need. We are continuing this partnership with the Summer Institute with students volunteering both with the food bank and with environmental projects in Watsonville and South County. However, we did not achieve our goal of having 100% of our summer projects taking place in South County.

Medium Tier Contracts

FY 22-23 Program Report

Agency Name: **Ventures**
 Condition: **Economic Security & Mobility**

Program Name: **Alas**
 Tier: **Medium**

Budget: **\$134,100.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	30	30	Thirty (30) families identified for participation	30	30
			Six (6) \$500 monthly stipends for each participating family	6	6
			One hundred and fifty (150) Personal financial coaching sessions	150	148
			Twelve (12) Financial Capability Workshops	12	12

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	15%	20%	English	6%	0%
6-18	20%	25%	Spanish	94%	100%
19-59	65%	55%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	75%	87%
Asian	0%	0%	Male	25%	13%
Latino	100%	100%	Transgender- Female	0%	0%
Multi-racial	0%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	0%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	22%	20%
Scotts Valley	0%	0%
Watsonville	66%	54%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	3%	0%
Unincorporated North County (e.g. , Davenport)	3%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	6%	26%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	30	30	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	90%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of participants will report increased financial literacy, as measured by pre- and post- service survey.	75%	93%	80% of participants will improve mental health, specifically participants will report reduced stress and anxiety caused by finances. as measured by pre- and post- service survey.	80%	80%
75% of participants will increase their assets and/or income, as measured by pre- and post-service survey.	75%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

We successfully recruited and served 30 families in Santa Cruz County. Our program specifically targeted individuals with household income less than \$65,000, ensuring that we were able to reach SCC residents who are unbanked/underbanked, rural, low-income communities of color. In addition, all 30 participants had children under the age of 18 in their households.

Another notable success was our partnership with the UCSC Blum Center for the evaluation of our program. This collaboration facilitated the expansion of our services to an additional cohort of 15 participants of Monarch, effectively increasing the number of families served to a total of 45 households.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Juana joined the Alas program in December 2022 and was provided a guaranteed income, one-on-one coaching, and financial education. She was able to save for emergencies and set goals such as becoming a certified CN and acquiring her GED. After six months, she grew in confidence and actively shared her newfound knowledge during group workshops.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Due to the severe storms and floods in the County, many of our families had been directly impacted by the flooding. The floods had caused road closures, making it even more challenging for families to access essential resources and attend coaching workshops. In addition, the emergencies, and the damages of the storm to our community brought more stress to our families. This resulted in some of them not being able to concentrate and live with fear of current and future financial difficulties. We managed this by connecting our participants with more resources including other financial resources, food, healthcare, and other social services including County Social Services.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Most of our community members/participants dealt with many things during the report period and they had difficulty finding time to answer our surveys. Some were participating in other programs and the fatigue of surveys from all agencies became visible to us. Due to this, we worked with our participants to support them in answering the surveys as well as making sure our questions were easy to answer. For example, we turned our paper survey to electronic version so participants could use their mobile device to answer faster. We also asked them to take pictures of their survey and text them to us to facilitate for them to turn them in. In order to accommodate all this, staff members allocated additional time and support to participants.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

n/a

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

All our staff have taken Racial Equity training to understand implicit bias and co-create with our community members. Equity is at the center of our organization and its approach. Ventures believes that HOW the work is done is just as important as the work itself. As such, they are highly focused on defining and establishing community-owned structures. These structures ensure community members, and staff, hold decision-making power over policies and programs.

In addition, Alas staff attended Bridging the Credit Gap training in DC to build more capacity on how to support our community with credit building. Credit is a major tool used and like all systems, is inequitable. We learned more tools to share and use for our community.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

To address the needs, Ventures has targeted the CORE Condition of Higher Levels of Self-Sufficiency to address inequities in household income and other outcomes. Through our program Alas, Ventures has cultivated the strengths of 30 working-class Latine families who wanted to build their sense of community, self-determination, and financial wellbeing, by offering them a variety of culturally and linguistically responsive workshops, individual consultation, and a vital monthly stipend of \$500 over a six-month period all provided by bicultural, bilingual staff in accessible and understandable formats. In addition, our participants collectively paid off more than \$25,000 in debt after learning and obtaining tools from our program.

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Economic Security & Mobility

Program Name: Alcance - Links2Work and Day Worker Center
Tier: Medium **Budget:** \$90,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	135	129	45 low-income community members composed of those who have alcohol or drug addictions or are family members who face employment barriers due to addiction.	45	45
			90 day workers who are clients of the Day Worker Center and face barriers to mainstream employment.	90	84

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	10%	5%
6-18	0%	0%	Spanish	89%	95%
19-59	95%	96%	Other	1%	0%
60+	5%	4%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	0%	Female	38%	39%
Asian	1%	0%	Male	60%	61%
Latino	95%	95%	Transgender- Female	1%	0%
Multi-racial	1%	0%	Transgender- Male	1%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	2%	5%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	1%
Santa Cruz	25%	22%
Scotts Valley	1%	1%
Watsonville	60%	71%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	6%	0%
Unincorporated North County (e.g. , Davenport)	1%	4%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	2%	0%
Unincorporated South County (e.g., Freedom)	5%	0%
Unknown	0%	1%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	135	106	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	81%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of those completing the Links2Work (L2W) program will be placed into employment, as measured by a quarterly review of employment placement records.	75%	100%	90% of Links2Work clients placed into employment will report improved family relationships due to the intervention provided by Links2Work staff as measured by a pre and post survey which will be aggregated quarterly. developed survey	90%	100%
90% of L2W clients placed into employment will report improved family relationships due to the intervention provided by Links2Work staff as measured by a program developed pre and post survey which will be aggregated quarterly.	90%	100%	80% of placed Day Workers will report a greater sense of economic stability due to their involvement with the Day Worker Center as measured by a program developed post-placement survey and aggregated quarterly	80%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Successes achieved due to CORE funding support include clients placed in retail, driving positions, manufacturing, landscaping and agricultural support. Day workers have also been trained in work ethics, leadership, OSHA safety, conflict resolution and financial literacy support.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

A client who was released from prison was able to secure a job at a hardware store with CAB's Alcance support, which also helped them secure housing!

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

CAB's Alcance did have staff recruitment challenges for its L2W program, but by mid year was able to hire staff for the program and ended up meeting its goals.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

NA.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

NA.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

CAB's Alcance/DWC CORE equity issue is race/ethnicity. Alcance/DWC's staff is bilingual and bicultural, and reflective of the community it serves, which is primarily Latinx adult employment seekers/Day Workers. In 2022/2023, Alcance/DWC CORE programming participants were 95% Latinx. Due to staff being community reflective, they are able to provide employment services, case management and other services in a culturally competent manner, centering services on equity.

FY 22-23 Program Report

Agency Name: Big Brothers Big Sisters of Santa Cruz County
Condition: Thriving Families

Program Name: Big Brothers Big Sisters of Santa Cruz County
Tier: Medium **Budget:** \$90,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	40	57	8 match events and activities will be provided.	8	8

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	66%	67%
6-18	86%	86%	Spanish	34%	33%
19-59	14%	14%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	6%	5%	Female	54%	55%
Asian	0%	0%	Male	43%	40%
Latino	60%	60%	Transgender- Female	1.50%	0%
Multi-racial	6%	17%	Transgender- Male	1.5	0%
Native American/Alaskan	0%	0%	Other	0%	5%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	24%	17%			
Other	4%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	3%	0%
Santa Cruz	38%	53%
Scotts Valley	0%	4%
Watsonville	29%	19%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	13%	5%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	7%	5%
Unincorporated South County (e.g., Freedom)	1%	7%
Unknown	7%	7%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	40	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	95%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of BBBS youth participants will have an improved attitude toward school as measured by annual surveys and interviews with parent/ guardian, child and mentor.	85%	81%	85% of BBBS youth participants’ families will report an improvement in their child’s self confidence as measured by annual surveys and interviews with parent/ guardian, child and mentor.	85%	86%
BBBS will have a 20% increase in the number of matches made for youth as measured by data and reports on the number of present mentors and the number at the end of the FY.	20%	29%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

This year we saw a 74% increase in total orientations completed, 15% increase in total of inquiries received, and a 15% increase in total Bigs ready to be matched which supported our efforts in creating more matches this year compared to last year coming out of the pandemic.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

In March 2023, Ace was matched with PJ to overcome his fear of water through aquatic activities. PJ, an experienced kayaker, introduced Ace to the sport, and with patient guidance, they enjoyed successful kayaking outings. Ace's bond with PJ grew steadily, and his mom appreciated PJ's understanding and support. Ace's remarkable progress was evident during his middle school graduation, where they celebrated together at a special event for graduates. As Ace prepared for high school, he felt a mix of excitement and nerves, but having PJ as a mentor provided comfort and reassurance. PJ not only helped Ace explore new activities and achieve goals but also served as a trusted confidant during this crucial phase of his life.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Our agency is still rebuilding post pandemic and we've had significant staff changes including a new executive director after two interim directors. We've had turnover in our program facilitators as well. We're hopeful that our new office location (moved to downtown Santa Cruz in May 2023 after 18 years in Capitola) will allow us to be more accessible to the youth and families that we serve.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Aside from sending out automated reminders for folks to complete surveys, we've added completing surveys over the phone during match support calls. This is to give an opportunity to parents that missed those email reminders to complete them with us over the phone. We also send survey links via text for parents that prefer to do surveys on their phone. This sometimes leads to parents forgetting. We then send text reminders and offer again to complete surveys via phone call if preferred.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Continued support on evidence-based practices and local data to support our work and impact.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Our staff has rededicated our focus to equity through new community outreach, new after school programs, agency relocation for equitable access (transportation), and adopted the JEDI statement (justice, equity, diversity, and inclusion) as an integral part of our values and mission.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

This year we have created a weekly mixer for LGBTQ+ youth in partnership with the Diversity Center, as a safe and inclusive space for youth to meet, engage, and find support.

FY 22-23 Program Report

Agency Name: Boys & Girls Clubs of Santa Cruz County
Condition: Lifelong Learning & Education

Program Name: Boys & Girls Clubs of Santa Cruz County
Tier: Medium **Budget:** \$94,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	1250	1352	700 high-yield learning activities.	700	731

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	88%	86%
6-18	100%	100%	Spanish	11%	13%
19-59	0%	0%	Other	1%	1%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	2%	Female	49%	41%
Asian	2%	1%	Male	50%	58%
Latino	19%	37%	Transgender- Female	0%	0%
Multi-racial	23%	13%	Transgender- Male	1.50%	0%
Native American/Alaskan	0%	1%	Other	1%	1%
Native Hawaiian/Pacific Islander	0%	1%	Unknown	0%	0%
White	53%	43%			
Other	0%	2%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	2%	2%
Santa Cruz	30%	39%
Scotts Valley	17%	17%
Watsonville	4%	2%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	37%	29%
Unincorporated North County (e.g., Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	8%	10%
Unincorporated South County (e.g., Freedom)	1%	0%
Unknown	0%	1%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	1250	157	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	85%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% or more of participating youth will self-report receiving mostly A’s and B’s in school, as measured by the BGCA National Youth Outcomes Initiative survey (administered annually in March).	80%	86%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Over the past year, we delivered “Project Learn,” an evidence-based practice that strives to improve students’ educational outcomes by increasing their interest in learning, enhancing their academic abilities, and improving their grades. Our primary activities were “Summer Brain Gain” and “Power Hour” programs, delivered during summer camp and afterschool programs, respectively. Every day at our Clubs also includes high-yield learning activities via fun physical activity and creative arts programs. Data from our 2023 BGCA National Youth Outcomes Initiative (NYOI) survey indicate that 94% of our youth think they’ll graduate from high school (up from 88% last year), and 99% of our youth are on grade level for their age (up from 94% in 2021).</p>
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

During summer 2023, we partnered with Santa Cruz City Schools and San Lorenzo Valley Unified to provide summer enrichment programming for priority students. One parent shared the following: "I wanted to take the time to give a sincere thank you for the collaboration this summer between SLVUSD and The Boys and Girls Club. Both of my girls enjoyed this program and learned so much! Each week they learned lessons as if they were in school! They learned about other countries and their flags and history, they learned about the zodiac, and they learned new games and activities such as fuse beads and masks." We were happy to build new partnerships to keep local youth engaged, learning, playing and thriving to combat learning loss.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

We have not experienced any significant challenges in implementing our CORE funded program during this reporting period. We were surprised to see a slight decline in our 2023 NYOI data regarding the number of youth reporting that they receive mostly A's and B's in school, down from 88% in 2022 to 86% in 2023.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

During summer 2022, we transitioned from our prior member management system to a new Salesforce-based platform. We are very happy with the new system, but some data from 2022 was truncated during the migration. As a result, we had to do more work to gather and organize the data for this report.

Secondly, because we can't append our own questions into the NYOI survey, we gathered our CORE satisfaction data via a standalone, anonymous point-in-time survey, rather than as part of our larger NYOI process. This allowed us to capture data from the 157 youth who were in attendance at each of our Clubs that day. We feel that this is a representative sample, however we acknowledge that we did not receive responses from 100% of our participants.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

The greatest challenge we face regarding data collection is simply staff capacity. Our budget is tight, and we prioritize investing in frontline program staff who directly support our youth members. Our small administrative team does the best we can to collect and interpret data related to our participants and their experiences at the Club.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Our mission is to inspire and enable all young people, especially those who need us most, to reach their full potential as productive, caring, responsible citizens. We talk frequently as a staff about how the circumstances surrounding a young person's home life, such as financial hardship or trauma, impact their behavior while at the Club. Over the past year, we held several all-staff trainings focused on trauma-informed care, non-violent communication, and youth mental health, to better equip our team in supporting our youth.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Our project is focused on the equity issue of income inequality. 67% of the youth served live in households whose income falls below the County's median income of \$101,068 (according to DataShare SC County). Moreover, our partnerships with local districts allowed us to serve priority students, 70% of whom participate in their school's Free or Reduced price lunch program. One of the objectives in our RFP was that "Low-income youth participating in Project Learn will respond "very true" to the statement "I enjoy learning new things" at the same or higher rate than the population overall, as measured via the NYOI survey." We came close to achieving this, with 48% of low income members answering "very true" vs. 49% of our overall population.

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Thriving Families

Program Name: CAB - Davenport Resource Service Center
Tier: Medium Budget: \$72,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	414	433	Food Distribution: 149 low-income households will access DRSC's weekly food distributions each month	149	155
			Case Management: 40 mainly farm working households will receive 400 total case management hours annually, and 9 senior households will receive 90 total case management hours annually.	490	532
			10 teens will participate in The North Coast Teen Center (NCTC) and will join one of these programs: Joven Noble, Mujeres Poderosas, and/or Summer Recreation peer mentoring.	10	10
			13 youth, 2nd- 6th grade, will attend the weekly Homework Club.	13	15
			DRSC will offer both teens and homework club participants a cumulative of 100 hours of case management/academic support per year.	100	260
			18-22 youth in grades 2nd-12th (some will be youth or teens that have attended Homework Club or NCTC) will attend DRSC's Summer Recreation Program and will receive a daily nutritious meal.	18	26

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	5%	5%	English	10%	25%
6-18	20%	15%	Spanish	88%	75%
19-59	65%	72%	Other	2%	0%
60+	10%	8%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	1%	Female	38%	32%
Asian	1%	1%	Male	60%	61%
Latino	89%	73%	Transgender- Female	1%	0%
Multi-racial	1%	1%	Transgender- Male	1%	0%
Native American/Alaskan	1%	3%	Other	0%	1%
Native Hawaiian/Pacific Islander	0%	1%	Unknown	0%	6%
White	8%	15%			
Other	0%	5%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	10%	13%
Scotts Valley	2%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	86%	86%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	2%	1%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	414	117	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	99%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of the 40 mainly farm working case managed households will report improved physical health as a result of services provided, as measured by program developed survey, administered by December 31st and June 30th of each FY.	85%	96%	85% of the 9 senior case managed households will report improved mental health as a result of services provided, as measured by program developed survey, administered by December 31st and June 30th of each FY.	85%	100%

NCTC: 70 % of 10 youths who participate in NCTC services will have improved mental health, including reporting an improved positive connection to an adult, as measured by program developed surveys collected by December 31st and June 30th of the FY.

70% 100%

Homework Club: 75% of 13 participants have improved mental health, as reported and measured by their teacher and/or tutor in program developed surveys collected by December 31st and June 30th of the FY

75% 100%

Summer Recreation: 75% of participants have improved their socio-emotional development, as measured by program developed assessments conducted by staff at the end of each summer session.

75% 100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Throughout the first year of our new CORE-funded programming, we have been excited to see that participants are experiencing strong positive impact from CAB's Davenport Resource Service Center services. Across the youth/teens, families and senior service activities, we are seeing that our success rates for improved physical and mental health, as well as socio-emotional development, based on surveying and case records, are higher than projected for this first year. We are proud of the successful impact we have had with CORE Funding support.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Youth is a participant in DRSC's North Coast Teen Center. Due to COVID-19 and a family emergency, she had to miss a significant number of school days early in the year. This set her back and she was struggling to get caught up academically, which was also affecting her mental health and causing stress for her parents. Thanks to her participation in North Coast Teen Center, she was able to get caught up in all of her classes, and finish the year out strong with all A's and B's.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>One challenge for service provision is maintaining engagement for participants. Through changing seasons that affect available work for agricultural workers as well as changes to availability for youth due to school and other after school activities, we have pivoted and adapted our programming to match the availability of our participants throughout the year. Some of our strategies have included calling and texting our youth/teens for increased engagement and support, as well as providing "curbside" home delivery food distribution, combined with individual case management support to be responsive to participants' schedules.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>NA</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>NA</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, led by DRSC Program Director Isai Ambrosio, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>DRSC's CORE equity issue is race/ethnicity. DRSC's staff is bilingual and bicultural, and reflective of the community it serves, which is primarily a Latinx farm working community. In 2022/2023, DRSC's CORE programming participants were 86% Latinx. DRSC draws on many culturally based practices and strategies to successfully make impact in the community, including the incorporation of Joven Noble Rites of Passage training with youth, and the Promotora outreach and case management strategy for work with families to break down the geographic and mainstream services isolation. DRSC also provides opportunities for empowerment and leadership support and activities for our participants, helping them to combat barriers that affect rurally-isolated,</p>

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Stable, Affordable Housing & Shelter

Program Name: CAB - Rental Assistance Program
Tier: Medium

Budget: \$112,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	306	1699	90 households will be screened for eligibility for rent assistance.	90	160
			18-22 households screened will be provided with rent assistance will receive case management and related services (individualized housing stability plans, budgeting support and information and referral)	18	18
			100% of rent assisted households (18-22 households) will be provided with follow-up after-care case management and housing retention support.	100%	100

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	10%	8%	English	15%	22%
6-18	36%	32%	Spanish	65%	78%
19-59	45%	49%	Other	20%	0%
60+	9%	11%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	3%	Female	55%	54%
Asian	1%	0%	Male	43%	46%
Latino	77%	78%	Transgender- Female	1%	0%
Multi-racial	5%	0%	Transgender- Male	1%	0%
Native American/Alaskan	1%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	15%	19%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	50%	62%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	42%	38%
Unincorporated North County (e.g. , Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	306	18	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
100% of households receiving rental assistance will report improved economic stability and avoid eviction, as measured by signed landlord verification agreements (program developed) obtained from landlords before rent assistance checks are sent.	100%	100%	80% will report improved economic stability and increased knowledge of homelessness prevention, financial literacy, and housing retention strategies and resources, as measured in case notes and post-service surveys (program developed) within one month post service.	80%	86%
75% of households provided rent assistance will have improved economic and housing stability, showing that they continue to be housed, as measured by 3- and 6-month post-assistance housing retention surveys (program developed).	75%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	CAB's RAP program was able to use client assistance funding to prevent 18 North/Mid County and City of Santa Cruz families (37 individuals) from becoming homeless. This year, our program started implementing financial literacy workshops, using our "Your Money, Your Goals" trainings to increase housing stability support households served.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	One of our clients had been left to be the primary caretaker of her household with no notice. With the financial assistance we were able to provide, she was able to catch up with her past due payments and stabilize herself to provide for herself and her 3 children.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	Some landlords are initially unwilling to work with our program, however when faced with this issue, our case managers advocate on behalf of their clients to convince the landlord that working with our program is a win-win situation for themselves and their tenants.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	NA.
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	NA.
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	CAB's RAP CORE equity issue is race/ethnicity. RAP's staff is bilingual and bicultural, and reflective of the community it serves, which is 75%+ Latinx. In 22-23, RAP's CORE clients were 78% Latinx. Given that RAP reflects the community, it is able to deliver holistic case management using EBP's such as Motivational Interviewing in a culturally competent manner to support the economic and housing stability of those it serves.

FY 22-23 Program Report

Agency Name: **Housing Matters**
 Condition: **Community Connectedness**

Program Name: **Community Conversations on Homelessness**
 Tier: **Medium** Budget: **\$106,600.50**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	500	91	Roughly 500 unique program participants will be provided a survey	500	79
			Fifty of those program participants will be identified to participate in focus groups	50	29
			Five of those program participants will be identified to participate in the first cohort of lived expertise speaker training and will present at speaking engagements in the second half of the first year	5	5

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	92%	95%
6-18	0%	0%	Spanish	6.90%	5%
19-59	92%	88%	Other	0.27%	0%
60+	8%	12%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	5%	7%	Female	47%	46%
Asian	1%	0%	Male	52%	54%
Latino	40%	7%	Transgender- Female	0%	0%
Multi-racial	4%	1%	Transgender- Male	0%	0%
Native American/Alaskan	1%	10%	Other	1%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	48%	62%			
Other	0%	0%			
Unknown	0%	13%			

	Goal	FY 22-23
Location		
Capitola	0.59%	1%
Santa Cruz	32.86%	48%
Scotts Valley	10%	0%
Watsonville	10.20%	16%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	3%
Unincorporated North County (e.g. , Davenport)	2.97%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	2.49%	8%
Unincorporated South County (e.g., Freedom)	0.47%	0%
Unknown	0%	24%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	500	79	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	84%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
90% of focus group program participants will have improved self-advocacy skills. This information will be measured and tracked by a pre- and post-engagement Likert scale survey.	90%	92%	90% of speaker program participants will have improved public speaking skills. This information will be measured and tracked by a pre- and post- engagement Likert scale survey.	90%	100%
50% of speaking engagement attendees will report an improved perception of people experiencing homelessness. This information will be measured and tracked by a pre- and post-engagement Likert scale survey.	50%	0%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>We were encouraged by a lot of interest in the Speakers Bureau from over 25 participants once the program launched. People with lived experience are enthusiastic to share their stories and feedback with Housing Matters and the community at large. We are projecting that the 6 week Speakers Bureau training will occur quarterly in years two and three. Our next round of surveying will roll out on campus to our Day Services participants in September.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Sherry (not her real name) found out about the Community Conversations Program through her case manager at Housing Matters. She began her engagement with the program by attending an on-campus focus group and then joined our first cohort of the Speakers Bureau. Sherry is a survivor of domestic violence, gun violence, and substance use. She is now sober and was housed in the spring of 2023. Being a part of Community Conversations has dramatically improved her life. "I feel like I finally have a voice after so many years of being silenced," she recounted to Andrea Feltz, Community Conversations Program Manager.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Developing the program took up a large part of our first funding year. Hiring the Program Manager wasn't complete until October of 2022. The creation of the program required consultation with all the stakeholders and was time consuming, though this process was integral in creating a sustainable program that works for those it was created for. Another challenge is working with people who have experienced the traumas surrounding homelessness requires us to accommodate schedules, training, and survey strategies consistently to meet them where they are. We have established new policies to protect and support our participants as well as ensure sustainable engagement.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>In partnership with Listen4Good, an organization that helps establish equity-driven feedback practices, we have begun an 18 month feedback training program. The training started in January 2023 and included the identification of goals for each Housing Matters program, the first survey was launched in May 2023. This process was time consuming, which has presented challenges in achieving 500 surveys by the end of the first funding year. Now that the first survey round is complete, we have identified ways to improve the data collection process, including utilizing volunteers to collect data and installing a self-serve survey station on campus. These changes will allow us to collect many more responses in less time.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Nothing at this time.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>We have engaged staff on issues of equity through consistent communication and prioritizing accessibility to ensure anyone in the community is able to participate in the Community Conversations Program. The program manager is in consistent communication with Housing Matters program and case managers to make program opportunities open to anyone interested. The program has been created to meet participants where they are, with flexible offerings, scheduling, and support catered for each person to ensure equitable access.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Community Connectedness: Increased Civic Engagement Through surveys and storytelling, we are listening to ensure all Santa Cruzans are represented in conversations surrounding homelessness. By establishing relationships with nonprofits and community-based organizations throughout the County, we work to ensure accessibility to the program for any interested participant. We acknowledge the complexities of life for those with lived experience and have created accommodating programming. Attendees of our community engagement events have expressed their deep gratitude for getting to hear about the experience of homelessness from someone who has lived it. Each conversation is shifting minds and ensuring equity and inclusivity are at the forefront.</p>

FY 22-23 Program Report

Agency Name: [Eat for the Earth](#)
 Condition: [Health & Wellness](#)

Program Name: [Community Rx](#)
 Tier: [Medium](#)

Budget: [\\$88,001.10](#)

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	99	116	We will provide three or more rounds of Community Rx in FY 2022-2023.	3	7
			Food tastings and food preparation demonstrations for constituents of community partners: at least 6 per year	6	8
			Tabling with information and food samples at community events: at least 3 per year	3	5
			Presentations about the program to staff of current and potential referral partners: at least 3 per year	3	4

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	45%	19%
6-18	2%	2%	Spanish	51%	81%
19-59	64%	71%	Other	4%	0%
60+	34%	27%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	3%	Female	50%	84%
Asian	2%	2%	Male	45%	16%
Latino	60%	82%	Transgender- Female	2%	0%
Multi-racial	16%	2%	Transgender- Male	1%	0%
Native American/Alaskan	0%	0%	Other	2%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	20%	9%			
Other	0%	2%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	2%
Santa Cruz	10%	3%
Scotts Valley	0%	0%
Watsonville	55%	38%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	20%	3%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	15%	3%
Unknown	0%	51%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	99	63	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	96%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of Community Rx participants who comply with the dietary parameters have improved physical health, specifically at least one reduction in a biomarker for chronic disease such as weight, cholesterol, or blood pressure by the end of the 10-day intervention, as demonstrated by lab results.	85%	95%	50% of Community Rx program participants who comply with the diet and participate in the education will demonstrate readiness to continue eating a whole food plant-based diet as measured by the Community Rx Readiness Survey after the immersion concludes.	50%	90%
75% of participants who opt in to Community Rx Mobile will demonstrate healthy eating habits by regularly incorporating more healthy plant foods in their diets as reported in participant interviews.	75%	0%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>A few success highlights:</p> <p>Partnerships: Collaboration with two medical clinics serving primarily Latinos with low incomes (Salud Para la Gente and the Watsonville Health Center), and two Watsonville churches</p> <p>Biomarkers: For participants who completed, there were average improvements in all biomarkers assessed: total, LDL, and HDL cholesterol; triglycerides; glucose; blood pressure; BMI; weight. The average LDL reduction was over 22%; that figure excludes four participants whose LDL was too high to measure at the start and whose average LDL fell to less than 48 by the end.</p> <p>Diabetes: Of participants who completed, 60% who had diabetes at the beginning reduced their glucose levels below the diabetic threshold as a result of the program.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Lola had diabetes and sky-high triglycerides and LDL at program start. Her diabetes reversed, triglycerides fell sharply, and LDL ended at a heart-healthy 22! In her words: "I'm extremely pleased with the plant based diet! It helped me tremendously in lowering my triglycerides, cholesterol, and sugar numbers. I will continue to follow this diet because it is great for my health and I love it!"</p> <p>Ana's starting labs showed triglycerides of 276 and high blood pressure. Two weeks later and 8.6 pounds lighter, her triglycerides were 96 and blood pressure improved. Ana says: "I couldn't lose weight before. Now that I did the program I lost weight and I feel very good. My blood pressure improved. I don't feel so tired. Thank you for being there."</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>We started later than anticipated due to difficulty finding qualified staff.</p> <p>We are concerned with the number of people who sign up then don't show up, and the number who start but don't finish. We are creating strategies to address this.</p> <p>We were unable to secure partnerships in the City of Santa Cruz in FY 22/23, but are confident that current conversations will result in at least one such round in 23/24.</p> <p>Language capacity created an unexpected challenge in implementing Community Rx Mobile. Most of the intended audience speak indigenous languages. We have not had the capacity to outreach to them. If we can't figure out how to connect with this group, which could really benefit from our services, we will ask for a contract revision.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>A significant percentage (about 51%) of participants did not give us information about their location. We are redesigning our collection tool so the location prompt is more obvious. We held all 7 rounds of the program in Watsonville in FY 2022/23, so we assume that the majority of those who did not indicate their location are residents of Watsonville or surrounding areas.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>We would love support to figure out how to most accurately assess participant compliance with the dietary parameters. Our SOW indicated our goal of 85% of participants who complied with the dietary parameters would experience at least one improved biomarker by the end of the program. We did better than meeting that goal, because 95% of all participants, regardless of compliance, had at least one improved biomarker for disease. The self-reported compliance data we collected was too inconsistent to be meaningful. Even though we still exceeded our goal, it would be helpful to get support around our collection method for compliance data so we can more fully understand, utilize, and report the data.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>We deeply engage our staff in conversations about issues such as access, relevancy, and efficacy relative to our target population, Latino/a/x people countywide. Issues of equity drive program design. For example, because the cost of getting biometric screenings presents a financial barrier to many in our target population, we purchased biometric testing equipment so we could offer the tests without burdening participants financially. Another example is our decision to partner with health clinics serving people with low incomes. Given that there are racially-driven barriers to good health for people of Latino heritage and low incomes, our intervention addresses the inequities that result in poorer health outcomes for these populations.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Eat for the Earth selected race/ethnicity as the equity issue to address with our CORE funding. In Santa Cruz County, as in many other places, factors such as racism, colonization of indigenous diets, economic pressure, and NAFTA create disproportionate barriers to good health for Latinos. In alignment with targeted universalism, our program was open to everyone, but outreach, partnerships, and program design were guided by the goal of ensuring that the majority of participants were Latino/a/x. By customizing outreach and program design to specifically reach out to and support this population, we were able to help members of a population with disproportionate rates of food-related diseases to get healthier.</p>

FY 22-23 Program Report

Agency Name: Jacob's Heart Children Cancer Support Services

Program Name: Comprehensive Grief Support Services for Low Income Families of Children with Cancer

Condition: Thriving Families

Tier: Medium

Budget: \$90,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	105	103	Forever Siblings -4 quarterly outings for children/teens/young adults	4	12
			Forever Loved Grief Retreat -One 3-day, 2-night camp transformation in the Santa Cruz redwood forest where families from diverse languages and experiences share their unique sorrow	1	1
			Individual Crisis Counseling and Psychotherapy - 200 sessions with bicultural psychotherapists, family support specialists, and interns with expertise in healing complex grief and trauma.	200	198
			Grief Support Groups - 12 thematic support groups for parents with concurrent interventions and healing activities for siblings.	12	17
			Family Day Events - 2 facilitated events bring bereaved families together despite language differences and cultural differences.	2	2

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	6%	6%	English	40%	40%
6-18	30%	30%	Spanish	60%	60%
19-59	49%	49%	Other	0%	0%
60+	15%	15%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	1%	Female	51%	51%
Asian	1%	1%	Male	49%	49%
Latino	77%	77%	Transgender- Female	0%	0%
Multi-racial	5%	5%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	16%	16%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	2%	2%
Santa Cruz	20%	20%
Scotts Valley	2%	2%
Watsonville	52%	52%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	9%	9%
Unincorporated North County (e.g. , Davenport)	2%	2%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	2%	2%
Unincorporated South County (e.g., Freedom)	11%	11%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	105	21	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
100% of program participants will have increased feelings of safety, support and being loved as measured by participants' self-reporting during ongoing counseling and psychotherapy sessions.	100%	100%	95% of Forever Loved Retreat participants will demonstrate improved coping skills as a result of peer and family connection and a strong safety net of community support that address their needs effectively, efficiently, and with compassion, as measured by participants' self-reporting in surveys provided post retreat by Jacob's Heart staff.	95	100%

90% of program participants experiencing the death of a sibling will demonstrate increased connection, community, and resilience as measured by regular attendance of Grief Support Program activities. Attendance participation will be tracked using a sign in sheet.

90% 90%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Jacob's Heart provided ongoing Individual Crisis Counseling/Psychotherapy and facilitated six Grief Support Groups for bereaved families (thematic, monthly drop-in, and quarterly expressive arts) with culturally relevant and age appropriate activities for siblings in both Spanish and English. We also updated and distributed our Quality of Life survey to the families we serve. Quality of life indicators are the most relevant to measuring the true impact of our programs. If a family is receiving effective support, they demonstrate improved coping strategies and ability to manage daily life, and experience a reduction in isolation, stigma, and guilt through meaningful connections facilitated by Jacob's Heart.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>This year, the Garcia family faced the unimaginable, losing their daughter. At Jacob's Heart, we stand with families battling pediatric cancer, even when outcomes are not as hoped. Until there's a cure, we will be there. Grief can be overwhelming, but our support continues. The warm Jacob's Heart Family Center provides a safe space for healing. Just four months after their loss, the Garcias still visit, receiving counseling and volunteering. Their dedication inspires as they help around the family center or just take a moment to themselves, creating art. We're here through every step, supporting families in their darkest times. Together, we find strength and hope, creating a community where solace is found amidst grief.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The inherent challenge of offering grief support is accompanying families (and each family member) as they face unimaginable loss and life changes. From a success standpoint, our measurement of impact is atypical as easing the fear and burden that accompanies cancer is circular, not a linear process. A family may demonstrate substantive improvement in their wellbeing but grief may emerge again in new and big ways that might rush them back to where they started and require just as much love and support. This is why our model of care, based on the hierarchy of human needs, is so important. We start with immediate needs and build safety, security, love, belonging, and emotional wellbeing as we move families toward hope and healing. The state</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>N/A</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>N/A</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Our services are available to the entire family without restrictions - including anyone that they say is family. We ensure that every service we offer is available for every family (no one is left out). Our commitment to equity is evident through our staff diversity (80% Latino, 20% Caucasian). To meet the increasing need for Spanish-speaking clinicians, Jacob's Heart created an intern program for bilingual/bicultural Master in Social Work (MSW) candidates. As they complete their program and log hours to become licensed as LMFT or LCSW, we're growing a career pipeline for aspiring Latino professionals that reflects their strength and potential to thrive.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Jacob's Heart is improving access to bicultural support services for low-income disenfranchised families suffering anticipatory grief or the traumatic loss of a precious child. In FY 2022-2023 our expanding Grief Support program fostered personal connection through community engagement and direct support in the language most familiar to those served. Recognizing the transportation and child care difficulties that many families face, we're developing a grief support curriculum designed for children that will run concurrently with support groups for the parents, so all family members can receive support at the same time. Teen Group, monthly Support Groups, and Forever Loved Grief Retreat are other examples where youth receive grief support.</p>

FY 22-23 Program Report

Agency Name: Santa Cruz City Schools
 Condition: Lifelong Learning & Education

Program Name: Computer Science for All
 Tier: Medium

Budget: \$93,137.40

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	1321	1321	Work with 70-75 teachers at 3 schools to provide professional development and coaching for teachers to integrate computer science into their existing curriculum.	70	34
			3 family engagement sessions at each of 3 schools about computers and computer science topics	3	3

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	17%	1%	English	68%	62%
6-18	68%	71%	Spanish	32%	37%
19-59	13%	27%	Other	0%	1%
60+	2%	1%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1.30%	1%	Female	58.50%	62%
Asian	2%	2%	Male	41.20%	38%
Latino	51.60%	54%	Transgender- Female	0.10%	0%
Multi-racial	2.60%	3%	Transgender- Male	0.10%	0%
Native American/Alaskan	0.30%	1%	Other	0.10%	0%
Native Hawaiian/Pacific Islander	0.30%	0%	Unknown	0%	0%
White	41%	39%			
Other	0.90%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	100%	100%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	1321	1321	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	83%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of LatinX students whose teachers participated in TOSA coaching cycles will report an increase in confidence in their computer science knowledge and skills as indicated by pre and post surveys.	75%	83%	75% of female students whose teachers participated in TOSA coaching cycles will report an increase in confidence in their computer science knowledge and skills as indicated by pre and post surveys.	75%	83%
80% of teachers who participated in TOSA coaching cycles will report an increase in confidence in their ability to teach computer science as indicated by pre and post surveys.	80%	84%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	The students and teachers who participated had higher than expected increases in their confidence in computer science.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

It has been difficult to get as many to participate as we had hoped. It is going to be challenging to meet our 3 year goal, but we are excited about the work that we have done so far.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Parents have been reluctant in some cases to complete the data. It is also challenging to collect the data for students because our student information system does not make it easy to export the data needed. But we found a process this year that should make it easier next year.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

None at this time.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

In SCCS we talk about equity in everything that we do. We share information with parents, teachers and students about the inequities there are in computer science instruction and how the work we are doing can combat it.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Our goal was to address equitable access to high-quality CS education with the long-term goal of impacting educational attainment and workforce readiness of Latinx and female students. We have provided high quality computer science instruction for a large number of LatinX and female students. As we continue to expand the program, we will reach more students and give students the opportunity to see themselves as a computer science, impacting their future life.

FY 22-23 Program Report

Agency Name: **Pajaro Valley Prevention and Student Assistance (PVPSA)**
 Condition: **Thriving Families**

Program Name: **Familias Unidas-United Families**
 Tier: **Medium**

Budget: **\$134,814.60**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	120	153	Family Case management services to 120 families.	120	125
			72 Parent/youth mental health well-being classes will be provided to 120 Participants per year.	72	60
			120 family needs assessments/resource linkages will be conducted with program families.	120	125

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	2%	1%	English	5%	5%
6-18	70%	73%	Spanish	90%	95%
19-59	20%	25%	Other	5%	0%
60+	8%	1%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	50%	58%
Asian	0%	0%	Male	50%	42%
Latino	95%	100%	Transgender- Female	0%	0%
Multi-racial	0%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	5%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	70%	80%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	10%	5%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	20%	15%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	120	147	80 % of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by the 6/30/2023.	80%	90%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
100 % of the families enrolled will participate in development of at least one familial goal as measured by their family treatment plan	100%	100%	80% of the participating families will demonstrate an increased understanding of parental resilience and social emotional connection as measured by the SFP pre/post survey.	80%	90%
100 % of the participant families will increase their understanding of the community resources available to them as measured by pre/post program survey."	100%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	We started of a bit rocky, but were able to see the impact the sessions were having with the families as they started opening up about their familial experiences and how they were learning strategies for connecting within their family.
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<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>During the session which relationships and boundaries were covered a mother shared how she has changed her way of discipline and she has more open conversations with her children, something that had not happened with her older children. This parent shared that she has started exploring some of the resources that had been shared with her from the results of her needs assessment and case management session. The resource that she has used the most has been obtaining food from one of the local partners her family was connected with. This parent also she shared that she felt heard as the facilitator brought in different organizations that participants wanted to learn about.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>We had a transition of staff at the beginning of program implementation.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>No support needed in this area at the moment.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Our staff have stated to have a conversation around writing an equity mission statement for the organization.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>One of the goals was to incorporate a Mixteco Stregthneing families series this year. We had some challenges, but we are currently working with one of our staff to get session implemented this new fiscal year. One goal that we did accomplish was to ensure that each family that came through the program received a needs assessment and these families were linked to the service need that they identified as a family need. Additionally all our staff have been training in youth/adult mental health, and hav been incorporated what they have learned in the facilitation of their sessions.</p>

FY 22-23 Program Report

Agency Name: [FoodWhat, Inc](#)
 Condition: [Health & Wellness](#)

Program Name: [Food What?!](#)
 Tier: [Medium](#)

Budget: [\\$31,567.50](#)

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	60	128	10-week Spring Internship for a total of 33 hours of program	10	10
			8-week Summer Job for a total of 192 hours of program	192	192
			8-week Fall Project for 24-72 hours of program	8	8

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	69%	50%
6-18	95%	94%	Spanish	31%	50%
19-59	5%	6%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	3%	3%	Female	52%	35%
Asian	0%	0%	Male	48%	56%
Latino	80%	78%	Transgender- Female	0%	0%
Multi-racial	0%	6%	Transgender- Male	0%	3%
Native American/Alaskan	2%	3%	Other	0%	6%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	15%	10%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	20%	20%
Scotts Valley	0%	0%
Watsonville	80%	80%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	60	117	80 % of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by the 6/30/2023.	80%	96%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
100% of participants will report improvement in their overall well- being, as measured by participants eating more healthy food. This information will be collected using post-program surveys.	100%	100%	80% of participants will improve their economic stability, as measured by participants earning wages and developing career job skills. This information will be collected using post-program surveys.	80%	95%
80% of participants will report an increased sense of empowerment, as measured by participant improved self-awareness, self-confidence, and internal motivation. This information will be collected using post-program surveys.	80%	95%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>FoodWhat (FW) exceeded expectations in program participation levels, satisfaction, and outcomes. Youth successfully engaged in empowerment and health building activities centered around organic farming, cooking nourishing meals, skill-building workshops, bringing home produce boxes, distributing healthy food through their farm stand, stewarding school gardens, and building a supportive community. During this period, youth consumed 1,607 healthy meals; brought home 4,821 lbs of healthy food to their households; and distributed approximately 2,208 lbs of healthy food to their communities through their affordable farm stand operated in partnership with PVUSD's Wellness Center. In Spring 2023, FW expanded our number served from 70 to 90.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>One FW youth shared with us that they and their family were experiencing significant economic hardship. The youth shared the family had lost their car, then lost their home. In response, FW provided one-on-one support for this youth, distributed crisis cash assistance to them and their family, created paid work opportunities for the youth within our program, provided consistent access to food, and connected the youth to local job opportunities. As of this report, this youth is still involved in our program receiving the support they need.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>We've encountered a few organizational and community challenges this year, all of which we've met well. First, we have been restructuring our organization to better support our program expansion. This involved splitting one full-time staff position into two full-time staff positions. During this time, we also had one staff transition. We also experienced high staff turnover at the schools we partnered with, making communication difficult. We were able to navigate this challenge and find new contacts. Lastly, the Pajaro Valley floods proved taxing and scary for affected FW youth. In response, we provided one-on-one support to youth, provided crisis cash assistance, and participated in community efforts to feed those displaced by the floods.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>N/A</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>FW continues to hone its approach to its qualitative data collection strategies. We are always on the lookout for tips on how to best conduct focus groups and interviews, particularly how best to develop an evaluation instrument that can easily be stored in a usable format.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>FW restructured its organization to reflect the results of an organizational development process that centered equity. To this end, FW elevated a Latine person to become Co-Executive Director in an effort to create leadership structures that reflect the identities of FW youth. We also increased our staff salaries in an effort to create a more equitable spread of incomes across the organization, given all of our program staff are BIPOC, primarily Latine. Our Executive staff have been working with an Executive Coach during this time on topics of how best to embrace an organizational approach rooted in equity. Lastly, we increased the diversity of our Board from 50% people of color to 100% BIPOC.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Our program has impacted our equity issue of race and ethnicity by providing our empowerment, healthy food, job training, and economic stability services to marginalized youth, families, and communities, predominantly those of Latine identities. The marginalized people we serve are receiving thousands of dollars through youth wages, thousands of pounds of healthy food, specialized job training, and consistent support to improve their sense of well-being and empowerment. As stated above, FW youth are sharing that they find our program supportive in the areas of developing relationships with healthy food, gaining meaningful employment, experiencing economic stability, and embracing the belief that they can live the life they want to live.</p>

FY 22-23 Program Report

Agency Name: NAMI Santa Cruz County
Condition: Health & Wellness

Program Name: Free Mental Health Services in Spanish
Tier: Medium Budget: \$86,400.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	1090	1133	1 Bases (Basics in Spanish) Class (6-week course)	1	2
			2 Familia-a-Familia (Family-to-Family in Spanish) Classes (12-week courses)	2	2
			1 Persona-a-Persona (8-week course)	1	1
			25 Ending the Silence (ETS) presentations for Latinx Students	25	26
			10 Ending the Silence (ETS) presentations in Spanish for parents of middle/ high school students	10	12

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	0%	46%
6-18	57%	50%	Spanish	100%	54%
19-59	33%	43%	Other	0%	0%
60+	10%	7%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	74%	62%
Asian	0%	0%	Male	26%	34%
Latino	80%	98%	Transgender- Female	0%	0%
Multi-racial	20%	0%	Transgender- Male	0%	1%
Native American/Alaskan	0%	2%	Other	0%	1%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	2%
White	0%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	1%	0%
Santa Cruz	37%	0%
Scotts Valley	1%	0%
Watsonville	42%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	13%	0%
Unincorporated North County (e.g. , Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	1%	0%
Unincorporated South County (e.g., Freedom)	4%	0%
Unknown	0%	100%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	1090	324	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a participant survey that will be completed by June 30th of each FY.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
As a result of the Familia a Familia / Bases classes, 80% of participants will know more about available mental health resources and feel more confident about accessing them, specifically they will agree or strongly agree with the following statements: 1. I now feel more knowledgeable about local mental health resources 2. I now feel more confi	80%	98%	As a result of the Ending the Silence (ETS) presentations in Spanish for parents and ETS for Latinx students, 80% of participants will feel that they can recognize the signs of mental health conditions and have an understanding of how to seek help. Specifically, they will agree or strongly agree with the following statements: 1. I now feel more knowledgeable about the signs of mental health conditions 2. I now feel that I have an understanding of how to seek help.	80%	87%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

During 22/23, NAMISCC built and strengthened key partnerships with local organizations in order to provide crucial mental health services to Latinx youth and Spanish-speaking parents. These partner organizations include Jovenes Sanos (United Way), PVPSA, and the Santa Cruz County Office of Education (SCCOE). NAMISCC was honored to be named the SCCOE's 2023 Partner Organization of the Year for our Ending the Silence (ETS) program in schools, which is partially funded by CORE. We trained 4 new facilitators for ETS, 3 new teachers for our classes in Spanish, and held our first hybrid class. Lastly, our ETS program transitioned from Zoom to in-person, providing richer engagement with students, teachers, and parents.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Alma has a mental health condition. She also supports a daughter who has a mental health condition. Alma first contacted NAMISCC via our Spanish Help Line. She was in despair and desperately needed support. She was connected with valuable resources and went on to participate in many of our classes and support groups in Spanish. Alma now supports her own mental health and her daughter's through leading NAMISCC classes and support groups to help others. Teaching helps her to deepen her understanding of mental health conditions and strategies for supporting her child. Alma's healing continues through engaging deeply and building community with others navigating similar issues. She taught two CORE-funded classes for parents in Spanish in 22/23.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

During the 22/23 school year, our Ending the Silence (ETS) program in middle and high schools transitioned from being largely provided via Zoom back to in-person. Since the onset of COVID, ETS presentations were provided mostly via Zoom, often to multiple classes at once. This allowed us to serve a much larger number of students with each presentation. The transition to holding ETS in-person for individual classrooms has made it challenging to meet the projected number of participants for this grant. However, this move has also allowed for deeper connections and conversations with students, teachers, and parents. We are confident that the move back to in-person will allow us to deliver a more impactful ETS experience for our participants.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

It has been challenging to receive 100% responses from Spanish-speaking adult participants in our classes. We have offered support, included time to complete surveys during the class, and do follow-ups to make it easier to provide feedback. However, some still don't feel comfortable completing an evaluation. We have found that, in some cases, it is due to fear of being wrong or not knowing how to answer the questions appropriately. To overcome this challenge, we have a staff member support them with any questions about the survey after the class while keeping confidentiality in mind. We also had a 20% response rate among students and are exploring ways to increase our Ending the Silence survey responses, including using a QR code.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

It would be helpful for HSD or the CORE Institute to offer workshops on effective data collection, ethics and standards around confidential surveys, coaching calls on building survey materials, or cohort facilitations for sharing data collection methods.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Our team works on ensuring that all of the program materials, activities, communications, and services are inclusive for everyone. We provided one-on-one technical support and distributed laptops to participants to provide them with the tools to access our online classes. We also delivered class manuals to individuals who were having difficulty getting to our office. Additionally, our team has weekly meetings to discuss and implement culturally responsive ways to engage with new communities. Our entire staff, including our 19 part-time Peer Leaders, participated in a three-day leadership training focused on building and implementing strategies for systems change to enhance equity.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

In the US, Latinx adults are 50% less likely than non-Latinx white adults to receive the mental health care they need. In SC County, 35% of residents are Latinx and 32% primarily speak Spanish. Our programs increase Racial Equity by providing culturally appropriate mental health services in English and Spanish to Latinx residents. Our services in Spanish are provided by bilingual/bicultural facilitators who have lived experience of a mental health condition, or that of a loved one. Our programs reduce stigma and build trust in the Latinx community. 93% of our Spanish-speaking participants surveyed agreed that, as a result of a NAMISCC class, they are better able to access the care and support services that they or their family members need.

FY 22-23 Program Report

Agency Name: [Encompass Community Services](#)
 Condition: [Health & Wellness](#)

Program Name: [Health Equity for All](#)
 Tier: [Medium](#)

Budget: \$134,416.91

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	410	483	A minimum of 48 physical activity opportunities	48	598
			A minimum of 48 nutrition sessions will be offered at each residential facility	48	0

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	92%	93%
6-18	0%	0%	Spanish	8%	3%
19-59	90%	87%	Other	0%	0%
60+	10%	13%	Unknown	0%	4%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	3%	1%	Female	30%	34%
Asian	2%	2%	Male	69%	60%
Latino	31%	21%	Transgender- Female	1%	3%
Multi-racial	1%	2%	Transgender- Male	0%	1%
Native American/Alaskan	0%	0%	Other	0%	1%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	1%
White	60%	66%			
Other	3%	5%			
Unknown	0%	3%			

	Goal	FY 22-23
Location		
Capitola	1%	2%
Santa Cruz	51%	29%
Scotts Valley	3%	0%
Watsonville	25%	25%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	16%
Unincorporated North County (e.g. , Davenport)	0%	21%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	8%	4%
Unincorporated South County (e.g., Freedom)	4%	1%
Unknown	1%	2%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	410	151	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30, 2023.	80%	91%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
60% or more program participants will report improved physical health, specifically increased consumption of one or more of the following: fruits, vegetables, whole grains, nuts, seeds and water since participating in the program as measured by a program-developed client survey administered at treatment discharge. Data will be gathered by June 30th of each FY.	60%	83%	60% or more program participants will report improved mental health, specifically one or more of the following: improvements in sleep, mood, anxiety or a sense of general wellness since participating in the program as measured by a program-developed client survey administered at treatment discharge. Data will be gathered by June 30th of each FY.	60%	89%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	We were able to contract with a provider for yoga in all 6 of our residential programs. All programs were able to implement walking groups for our clients. The grant helped us update kitchen equipment needed to help with providing healthy food options for the clients, including new refrigerators, mixers, knives, large mixing bowls, Mason Jars, etc. Two part-time Peer Navigators were hired to help clients connect to community resources.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

A client at 2nd Story started with us over a month ago and his life turned around. He started out unengaged and isolative, but started to join weekly yoga groups, and enjoyed healthy meals with his peers. With support of the peer navigators, he found employment, enrolled in school through disability services, and is closer to finding permanent housing. He has become a deep part of this community's healing experience in a short amount of time.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Our biggest challenge has been technology. We hired a contractor to provide weekly nutritional groups for the programs. Unfortunately, the App that the trainings would be provided through experienced a series of set backs and we were unable to implement the groups. We have since purchased a nutrition curriculum and have created a working group to implement weekly group modules for persons served. We are also considering hiring a different contractor.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

None

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

We spoke to all residential program staff regarding the grant we received and discussed the importance of this program for the clients we serve, who struggle with severe and chronic mental illness/co-occurring disorders. According to the World Health Organization, most studies of schizophrenia show a life expectancy reduction of 10-20 years than the general population, this includes clients with co-occurring disorders. Clients need access to nutritious food, activities to support well-being, and connection to community support resources. Also, as part of the agency's strategic plan, we have racial equity workgroup that provides education on the importance of racial equity for the agency,

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

In FY 22-23, we were able to increase access to healthy food, and exercise (walking and Yoga) for our clients. We were also able to use our Peer Navigators to help clients access resources for social support in the community.

FY 22-23 Program Report

Agency Name: Grey Bears
Condition: Thriving Families

Program Name: Healthy Food Program
Tier: Medium

Budget: \$122,457.60

	Goal	FY 22-23	Goal	FY 22-23
Unduplicated Participants				
Total Unduplicated Participants	650	650		
How Many Activities/Services Will Be Provided?				
400,000 pounds of food delivered	400000	486000		
5,000 meals served	5000	6500		
6 volunteer opportunities provided.	6	6		

	Goal	FY 22-23	Goal	FY 22-23
Age				
0-5	0%	0%		
6-18	0%	0%		
19-59	8%	8%		
60+	92%	92%		
Unknown	0%	0%		
Language				
English	81%	81%		
Spanish	19%	19%		
Other	0%	0%		
Unknown	0%	0%		

	Goal	FY 22-23	Goal	FY 22-23
Ethnicity				
African American	1%	1%		
Asian	3%	3%		
Latino	24%	24%		
Multi-racial	2%	2%		
Native American/Alaskan	1%	1%		
Native Hawaiian/Pacific Islander	1%	1%		
White	68%	68%		
Other	0%	0%		
Unknown	0%	0%		
Gender				
Female	65%	65%		
Male	35%	35%		
Transgender- Female	0%	0%		
Transgender- Male	0%	0%		
Other	0%	0%		
Unknown	0%	0%		

	Goal	FY 22-23
Location		
Capitola	7%	7%
Santa Cruz	18%	18%
Scotts Valley	5%	5%
Watsonville	19%	19%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	25%	25%
Unincorporated North County (e.g., Davenport)	2%	2%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	8%	8%
Unincorporated South County (e.g., Freedom)	16%	16%
Unknown	0%	0%

	Goal	FY 22-23	Goal	FY 22-23
How Well Did We Provide Service?				
How many participants did you survey?	650	650	80%	80%
			80% of program participants will report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	

	Goal	FY 22-23	Goal	FY 22-23
Is Anyone Better Off?				
80% of participants will have improved physical health, and economic stability by saving money on food costs as measured by a survey at six months from enrollment.	80%	80%	70%	84%
			70% of volunteers will report improved social connections as measured by a program developed survey completed by June 30 of each year.	

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

We had another successful year with our Healthy Food program through meal deliveries to homebound seniors, the groceries and meals served on our campus. We were also able to complete the surveys of participants and volunteers and gained valuable insight into our program's success.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Here are 2 quotes from a couple of grateful Healthy Food program participants:

"The volunteers are most wonderful and greatly appreciated! The food is healthy and it's like Christmas opening the bag each week. It helps me support my sister who has cancer, kidney failure and so many other problems. I am able to help her more than I could without Grey Bears! Many thanks for a most stellar programs for so many decades now."

"This is a wonderful service you provide for seniors especially when the cost of food and housing has risen! With gratitude."

3. Please describe any challenges your agency experienced in implementing its CORE funded program.	We were concerned over whether we would be able to complete all of the surveys due to the winter storms we had but we did successfully complete the surveys.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	I can't think of anything at this time.
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	We have made sure that the staff are aware that any communications-flyers, banners, internal memos etc. are also translated into Spanish. We have made an effort to hire and recruit Spanish speaking employees and volunteers.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	We engaged in some major outreach efforts to south county. We participated in the Senior Resource Fair and the Earth Festival in Watsonville, giving away 100 bags of food. We had Spanish speaking volunteers available which enabled us to sign up Healthy Food participants as well as additional volunteers.

FY 22-23 Program Report

Agency Name: Teen Kitchen

Program Name: Home-delivered Medically Tailored Meals for Vulnerable Populations

Condition: Health & Wellness

Tier: Medium

Budget: \$135,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	151	160	12 weeks of meal delivery for unduplicated individuals.	12	12

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	83%	78%
6-18	1%	0%	Spanish	16%	22%
19-59	35%	22%	Other	1%	0%
60+	64%	78%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	0%	Female	63%	58%
Asian	2%	1%	Male	36%	42%
Latino	20%	28%	Transgender- Female	1%	0%
Multi-racial	7%	0%	Transgender- Male	0%	0%
Native American/Alaskan	2%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	65%	68%			
Other	2%	3%			
Unknown	0%	0%			

Location	Goal	FY 22-23
Capitola	4%	6%
Santa Cruz	39%	39%
Scotts Valley	3%	4%
Watsonville	32%	28%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	12%	10%
Unincorporated North County (e.g. , Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	5%
Unincorporated South County (e.g., Freedom)	3%	8%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	151	86	80% of program participants will report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	80%	81%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
60% of clients will report an increase in self-perception of their general health after receiving TKP’s meals as measured by client completion surveys.	60%	90%	75% of clients will report that they know what foods to eat to meet the needs of their health condition(s) after receiving TKP’s meals as measured by client completion surveys.	75%	77%
75% of teen chefs will report cooking from scratch more often at home after participating in the program as measured by teen completion surveys.	75%	39%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	The program was very successful and we were able to serve those in need efficiently with high client satisfaction. In 2022-23, we served a total of 86,334 meals.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

“During the times when I had those meals, I definitely ate healthier when I was receiving your meals and felt better physically too! Having meals in my refrigerator or freezer would stop me from going out and getting easier food, like Burger King.”

“During the pandemic I had just eaten whatever food was given to me by the county. Then I started getting food from TKP. My doctor recently checked and found my blood pressure, sugar, and cholesterol are all lower, and they are having me stop my blood pressure medication. My diet has been so much better he was almost dancing! I could eat your salads all day. During a recent stay in the hospital, I was disappointed in the hospital food because it wasn't TKP! I feel so grateful today.”

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

The main challenge was the need exceeded the funding for this project. We could have easily served three times as many people during the time period for the grant.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

The post service surveys are always challenging to collect. Out of 160 clients served, we were only able to do post service surveys for 86. There were challenges with clients returning calls or being available for the phone calls after the program had ended.

This issue rolls into our main program as well, we have added mailed client satisfaction surveys and text surveys as well to gain info.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

At this time, we do not have a need for support with data collection activities.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

TKP is committed to advancing equity within the agency. All staff has undergone 4.5 hours of DEI training. Demographics of our current staff and board are:
Adult staff: 33% Latinx, 11% Asian, 11% African American and 22% LGBTQ+
Teen staff: 30% Latinx, 7% Asian and 15% LGBTQ+
Board: 40% BIPOC and 100% female

TKP has moved its Teen Chef program from a 100% volunteer program to 50% volunteer/50% paid employee program. This change was made because many teens cannot afford to volunteer and/or may not have transportation to TKP's kitchen. By offering paid positions, we increased equity in opportunity and opened our kitchen to a more diverse group of teens.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

The program addresses inequities in nutrition for low-income individuals by providing medically tailored meals. Studies show people living in poverty are especially vulnerable to poor nutrition and obesity. In FY23, we delivered a total of 86,334 meals to 722 individuals, 86% of whom were low-income. 90% of clients reported that having delivered, healthy meals saved their family money, reducing a common stressor that can impact a client's ability to pay for necessary medicines and treatment.

FY 22-23 Program Report

Agency Name: Senior Citizens' Legal Service (SCLS)
Condition: Safe & Just Community

Program Name: Increased Service Capacity SCLS 2022
Tier: Medium **Budget:** \$72,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	144	144	SCLS will provide 144 legal service consultations in both the Santa Cruz and Watsonville offices.	144	144

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	60%	78%
6-18	0%	0%	Spanish	40%	22%
19-59	0%	0%	Other	0%	0%
60+	100%	100%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	3%	Female	70%	70%
Asian	1%	1%	Male	30%	24%
Latino	20%	22%	Transgender- Female	0%	0%
Multi-racial	2%	1%	Transgender- Male	0%	0%
Native American/Alaskan	1%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	6%
White	75%	59%			
Other	0%	0%			
Unknown	0%	13%			

	Goal	FY 22-23
Location		
Capitola	5%	4%
Santa Cruz	42%	47%
Scotts Valley	3%	2%
Watsonville	15%	15%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	8%	11%
Unincorporated North County (e.g. , Davenport)	1%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	1%
Unincorporated South County (e.g., Freedom)	3%	2%
Unknown	17%	17%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	144	144	80% of program participants will report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	80%	86%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of participants receiving housing legal assistance related to housing issues shall have improved housing stability, specifically positive housing status at case closure, as measured by the agency utilized database quarterly report.	75%	90%	80% of participants receiving personal and financial safety legal services (Restaining Order, establish a Power of Attorney, or an Advanced Health Care Directive) will experience improved safety at case closure, as measured by an agency utilized database quarterly report.	80%	68%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Two significant triumphs of the CORE program's implementation has been our expanded service capacity and enhanced data collection, including identification and comparison of percentage breakdown of client demographic data. Our organization just completed the Herculean task of migrating decades of data into a sophisticated new Case Management System. We now have enhanced data collection tools, providing a more nuanced understanding of our service landscape and more effective case management. This analytical capability not only enhances our reporting accuracy for grant providers but also allows us to refine our service offerings and more effectively target the populations we serve, thereby elevating the impact of our work.</p>
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Case 1: A low-income senior tenant had been dealing with unaddressed habitability issues in her unit for over two years, leading to health concerns and sleeping elsewhere. After the City of Santa Cruz issued a Notice of Violation, SLS intervened on her behalf. Our strong negotiations with the landlord, secured a \$7,500 check to our client and two additional months for her to move out.
 Case 2: After the Pajaro floods rendered our client's apartment uninhabitable, the landlord attempted to rent the unit to a new tenant at a higher price while I client was evacuated. SLS intervened, sent a demand asserting the client's right to return under her existing lease terms. The landlord complied with the demand, allowing the client to return.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

The most significant challenge we faced as an organization this year was transitioning our entire team and decades of data to a new software system. The transition necessitated several intensive training sessions, both with the new CMS migration team and with other legal aid agencies to learn the details of systems related to timekeeping, program management etc. Moreover, the departure of our experienced supervising attorney in November 2022 introduced a major test of adaptability. Yet, through these trials, we emerged stronger, now boasting a supervisory team of two adept attorneys, one of whom is a fluent Spanish speaker. These strategic transitions demonstrate our steadfast commitment to resilience and growth.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Overall, the CMS migration was very challenging, but we are proud to have accomplished the task. We are still in the process of educating our team on the importance of collecting all demographic data needed, and grantor data requests continue to increase. As but one example, on questions about ethnicity data from our clients, 17% identified as "unknown." It can be challenging when a client is in crisis mode to ensure we receive statistical or demographic data, but it is important and should be improved upon in our next report

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

If possible, our organization could benefit from an all-staff meeting about the importance of data collection. We believe hearing it directly from a grant funder might have greater impact to our staff.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Our organization continues to strive for equity and inclusion and does ensure that DEI training is incorporated into staff knowledge. We were invited to participate in a yearlong DEI training last year hosted by the Community Foundation of San Benito County. This program offered Monthly meetings focused on a variety of topics and included a very enlightening internal equity analysis. Simply having these conversations and ensuring that our values on equity are included on our website and job postings can be important. All materials from these trainings have been shared with staff and recorded in organizational folders.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Ageism, discrimination, and elder abuse is rampant. Our organization has continued to receive increased requests for services and consequently provided increased services every year. Senior Legal Services (SLS) diligently safeguards seniors' rights by providing complimentary legal services to those most susceptible to exploitation, thereby fortifying their legal standing and security. In partnership with allied organizations, SLS orchestrates a comprehensive support system that amplifies its capacity to defend and uphold the rights of the elderly. Moreover, by conducting specialized informational classes.

FY 22-23 Program Report

Agency Name: Santa Cruz Community Health Centers
Condition: Health & Wellness

Program Name: Integrated Behavioral Health
Tier: Medium **Budget:** \$134,100.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	223	170	All eligible (223) children will receive early autism screenings through MCHAT tool	223	42
			Begin Social and Emotional health screenings for all eligible (223) children, age 0-5	223	19
			Staff the HealthySteps Program with one pediatric developmental screener.	1	1
			Staff the HealthySteps Program with one HealthySteps SpecialistHealthySteps Specialist.	1	1
			Staff the HealthySteps Program with one Pediatric Director as HealthySteps Champion.	1	1

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	100%	100%	English	72%	67%
6-18	0%	0%	Spanish	28%	32%
19-59	0%	0%	Other	0%	1%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	1%	Female	53.4	49%
Asian	1.50%	1%	Male	46.60%	51%
Latino	46%	47%	Transgender- Female	0%	0%
Multi-racial	5%	6%	Transgender- Male	0%	0%
Native American/Alaskan	1%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	0.50%	1%	Unknown	0%	0%
White	45%	42%			
Other	0%	1%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	4%	3%
Santa Cruz	52%	59%
Scotts Valley	5%	3%
Watsonville	10%	13%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	20%	5%
Unincorporated North County (e.g. , Davenport)	1%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	8%	10%
Unincorporated South County (e.g., Freedom)	0%	2%
Unknown	0%	4%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	223	170	80% of program participants will report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	80%	97%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
20% increase from previous year of in-office well-child visits to complete recommended screenings on schedule, as measured by quarterly scheduling and no-show report data. This will be collected and reviewed quarterly.	20%	0%	10% increase from previous year in referrals to Behavioral Health and Case Management support services for maternal depression screenings measured by patient records, reviewed quarterly.	10%	0%
2 pediatric development screeners, one specialist and the Pediatric Director/HealthySteps Champion, will be fully onboarded into their positions. information will be tracked using internal employment records. Employment records will be reviewed bi-annually.	100%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>The entire WHC received four hour training to HealthySteps, and we have had several expanded team meetings involving our IT, Data, Operations, BH, Billing and other teams to form a collaborative clinical process for rolling out services. HealthySteps staff participated in multiple on going trainings to enhance their skills sets and we are working around logistical space constraints until our new facility is open, hopefully in late 2024.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>5-month old male currently enrolled in HealthySteps Tier 3 services, born prematurely and has been having different issues with feeding. Within the first 2 months patient was having stomach issues and formula changes were made with the support of HealthySteps, health care team and WIC. The new formula has minimized stomach issues and patient is no longer vomiting and is tolerating the new formula. Patient currently has been referred out to a few different specialists. Unfortunately, due to County scarcity and patient's insurance OT referral was scheduled in Santa Clara County. NO ROOM TO COMPLETE STORY: transportation, health, mother's mental health, visit consistency, relationship development, referrals successes.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Shared with the entire county: we had a record-breaking destructive Winter and Spring: ongoing floods, transportation and telecomms interruptions, displacements and evacuations, we experienced a great deal of visit no-shows and cancelations. We had weeks and months of unexpected and random closures, changes to work hours and accessibility, as well as patients and families whose prioritized needs were constantly changing. As a wrap-around care program, we had significant drop off and disruption to service provision. Also, workflow started three months behind schedule so data reporting for that period is lower than expected. EHR does not link dyadic care so BH/CM referrals made for parent don't show in child record. Will review indicator.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>Total patients listed here are reflective of all our patients, but there is not an option to recognize our screening calendar and the cadence of when different screens may or may not be administered. Women's Health was unable to capture certain data points until around August 2022 as we completed our full onboarding to the National Office that mandates our program. Your reporting tool here doesn't even give me space to finish answering thoroughly. New data collection tool needed on this end.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>If we can find an IT solution wherein all our reporting systems can talk to each other, that would be great. Also, in order to offer a more comprehensive opportunity to gauge "happiness" or "success" rates of the program, we would like to look into collateral that can be given to patients, or funding to incorporate an additional option to complete a survey via our Family Support telephone line. Many companies now offer this short "customer service" option and we would like to do the same. If we are considering including an option on our in-clinic kiosk, we are looking at an expense of around \$70/month. Around half our patients are telephonic visits so to investment to gather this grant data piece.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Chief Strategy and Impact Officer attended August 10th, National Health Centers Coffee Chat and presented on Housing and Health.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>We continue to work with a Language Line for needed Interpretation services, and ensure that we are continually reviewing resources to make sure they address our patients' levels of tech and language literacy. We are also gathering patient demographic data at our newest clinic, in an isolated part of the County via our Mountain Health Center in Ben Lomond. This past year has been ensuring we know what services we can administer there and hiring staff. In the coming phases/year, we hope to begin rolling out limited support for positive parenting and enhanced patient support with particular members of the WHC HealthySteps staff.</p>

FY 22-23 Program Report

Agency Name: Live Earth Farm Discovery Program
Condition: Health & Wellness

Program Name: Live Earth Farm Discovery Education Program
Tier: Medium **Budget:** \$90,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	1808	2081	30 field trips per year	30	85
			8 weeks of summer camp programs	8	8

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	20%	9%	English	60%	46%
6-18	66%	81%	Spanish	40%	54%
19-59	4%	0%	Other	0%	0%
60+	10%	0%	Unknown	0%	0%
Unknown	0%	10%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	1%	Female	50%	50%
Asian	5%	4%	Male	50%	50%
Latino	40%	64%	Transgender- Female	0%	0%
Multi-racial	0%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	46%	31%			
Other	8%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	13%	5%
Scotts Valley	0%	3%
Watsonville	38%	34%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	19%	17%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	41%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	1808	1032	80% of program participants will report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	80%	80%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
100 % of field trip and summer camp participants will demonstrate improved understanding or increased knowledge of nutritional concepts as measured by pre and post assessment activities such as student, parent, and/or teacher surveys.	100%	87%	100% of field trip and summer camp participants will demonstrate improved understanding of farming and gardening skills as demonstrated by pre and post assessment activities such as student, parent, and/or teacher surveys.	100%	80%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>In Farm Discovery operated a successful educational program with CORE funding, engaging over 2,000 youth participants through field trips and summer camp - 42% are classified as socioeconomically disadvantaged. Youth participated in meaningful, hands-on farming activities and received nutrition education and lessons in environmental stewardship.</p> <p>Note on location: students came from outside of SC county, including - Santa clara: 16% Monterey: 22%</p>
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

A camp parent recently said: "I would highly recommend this camp! My son has completed two sessions and they have been his favorite thing all year. He looks forward to going to farm camp and wishes he could go all year round. The program is stimulating and active. He comes home with new knowledge every time and he can't stop talking about his days there."

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Farm Discovery encountered a few challenges in terms of weather-related field trip cancellations and staffing limitations during summer camp last year.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

We encountered challenges in collecting sufficient data from teachers and parents. Only half of engaged stakeholders filled out the survey.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

We are open to assistance in developing online surveys that are easy to navigate and fill out by stakeholders.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Farm Discovery leadership participated in racial equity training from The Adaway Group's "Whiteness at Work" that addresses implicit bias in the workplace and solutions to creating a more racially diverse and inclusive work culture. Additionally, Farm Discovery's education staff participated in online training that addressed ways to create a safe learning experience for LGBTQ+ youth.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Farm Discovery's Education Program ensures underserved youth have equitable access to farming education, nutrition education, and environmental stewardship education that overtime, leads to an increased connection to the natural world - paving the way for students to advocate for food systems, the health of their communities, and their local environment.

FY 22-23 Program Report

Agency Name: Live Earth Farm Discovery Program
Condition: Health & Wellness

Program Name: Live Earth Farm Discovery Program
Tier: Medium **Budget:** \$90,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	7391	9642	1100 pounds of produce delivered to community partners each week	1100	824

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	10%	10%	English	15%	20%
6-18	30%	30%	Spanish	85%	80%
19-59	30%	31%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	30%	29%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	1%	Female	50%	62%
Asian	0%	0%	Male	50%	38%
Latino	87%	91%	Transgender- Female	0%	0%
Multi-racial	0%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	7%	7%			
Other	5%	0%			
Unknown	0%	1%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	12%	0%
Scotts Valley	0%	0%
Watsonville	82%	68%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	2%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	13%
Unknown	0%	19%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	7391	9600	100% of external partners will report high satisfaction with the quality and quantity of produce delivered as measured by a survey conducted by 6/30/2023.	100%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
70% of summer program participants will improve their healthy eating behaviors, specifically participants will eat more fresh fruits and vegetables, as measured by pre and post program surveys.	70%	75%	100% of summer program participants will improve their physical fitness by walking an average of 5 miles, 10,000 steps or 120 minutes each day during camp as measured by fitness tracking devices, reviewed weekly by program staff.	100%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Core funding in 2022-2023 enhanced our capacity to grow and distribute over 40,000 pounds of organic produce to our community partners (serving over 9,600 food pantry clients). Funding helped us hire one new field manager who is responsible for managing field operations and coordinating produce distribution to our external partners.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	"A working mom with 3 kids was crying as we brought her groceries from our pantry to her car. She was so thankful for you and us because gas prices have gone up making it nearly impossible for her and her husband (both working) to provide good food to their kids. As always, keep up the amazing work!" - Holy Cross Food Pantry
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3. Please describe any challenges your agency experienced in implementing its CORE funded program.	Farm Discovery's field production was delayed due to extensive rain and cold weather from January to late March. This caused some challenges in meeting our weekly production quota and distributing enough to our three community partners.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	N/A
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	N/A
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	Farm Discovery leadership participated in racial equity training from The Adaway Group's "Whiteness at Work" that addresses implicit bias in the workplace and solutions to creating a more racially diverse and inclusive work culture. Additionally, Farm Discovery's education staff participated in online training that addressed ways to create a safe learning experience for LGBTQ+ youth.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	Farm Discovery's Produce Distribution program directly addresses the need for nutrition and food equity in majority agricultural communities - reaching underserved populations, including unhoused community members, senior citizens, children in foster care, and undocumented farm workers.

FY 22-23 Program Report

Agency Name: Arts Council Santa Cruz County
Condition: Lifelong Learning & Education

Program Name: Arts Council Santa Cruz County
Tier: Medium **Budget:** \$36,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	15	12	33 trainings	33	32

In 2022-23, 1 Student Teacher Showcase in the Spring 1 1

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	15%	8%
6-18	100%	83%	Spanish	85%	92%
19-59	0%	17%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	50%	83%
Asian	1%	0%	Male	50%	17%
Latino	95%	95%	Transgender- Female	0%	0%
Multi-racial	3%	5%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	1%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	95%	83%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	5%	17%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	15	12	80% of program participants will report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of participants will improve self-esteem, specifically participants will express an increase in confidence about themselves as capable artists, as measure by pre and post program surveys.	80%	80%	80% of program participants will increase their knowledge of the elements, principles, and techniques of their art from, as measured by pre and post program surveys.	80%	80%
80% of participants will improve their public speaking skills, specifically participants will express increased confidence in speaking in front of an audience, as measured by pre and post program surveys.	80%	90%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>The increased amounts of meetings with Student Teachers gave everyone more opportunities for growth. Student Teachers were more confident working together, seeing each other every week in our beautiful new Arts Center, and all talked about appreciating the community they built. They were more confident in the classroom, having had more practice, and gained insight from our professional Teaching Artists. As a result, the year-end social justice projects were of higher quality and the students' words about their projects were more complex, thoughtful, and varied.</p>
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

One Student Teacher, a freshman, said that being part of Mariposa Arts built her confidence and community and changed the direction of her life by encouraging her to strive for her goals and believe in herself.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

The increase in California's minimum wage resulted in hiring fewer Student Teachers as our budget couldn't support the increase.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

N/A

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

N/A

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Equity is at the core of our work. Throughout this year, we addressed issues of program access - like transportation, communications, and technology. We worked to support all staff and program participants by providing support with scheduling, transportation, and healthy snacks for everyone involved.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

We continued to address equity by broadening our outreach to High Schools and to different regions of the community we serve. We began this in the outreach phase and carried out this throughout the year by providing transportation to participants from a wide area.

FY 22-23 Program Report

Agency Name: New Life Community Services, Inc
Condition: Health & Wellness

Program Name: New Life Community Services - Self-Pay program
Tier: Medium **Budget:** \$49,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	60	60	412 days of residential SUDS treatment services for CORE program participants in self-pay program. Each residential day includes treatment programming, room and board, case management, and support services.	412	412

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	1%	0%	English	91%	90%
6-18	1%	0%	Spanish	9%	10%
19-59	92%	100%	Other	0%	0%
60+	6%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	6%	1%	Female	28%	20%
Asian	0%	1%	Male	71%	79%
Latino	29%	22%	Transgender- Female	0%	1%
Multi-racial	0%	6%	Transgender- Male	0%	0%
Native American/Alaskan	0%	1%	Other	1%	0%
Native Hawaiian/Pacific Islander	0%	1%	Unknown	0%	0%
White	56%	65%			
Other	9%	3%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	1%	0%
Santa Cruz	49%	48%
Scotts Valley	1%	0%
Watsonville	19%	20%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	1%	2%
Unincorporated North County (e.g., Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	4%	0%
Unincorporated South County (e.g., Freedom)	2%	0%
Unknown	22%	30%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	60	60	80% or more of CORE program participants will report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey conducted annually.	80%	87%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Outcome #1: 90% of participants will have improved mental health, specifically a decrease in depression by the third month in treatment as measured by monthly PhQ-9 survey.	90%	93%	Outcome #2: 80% of participants have improved economic stability, specifically by securing employment or enrolling in school by the end of the second month in treatment, as measured by the monthly Outcomes Measurement tool.	80%	82%
Outcome #3: 90% of participants will connect with the recovery community, as measured by participation in recovery support programs (such as 12-step, other) within 2 weeks of program as indicated by daily participant schedule.	90%	95%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	NLCS provided 412 bed days of addiction treatment services to 60 individuals who did not have insurance or resources to pay for the SUDS treatment services they desperately needed. As indicated in our outcome measures, 87% were satisfied or very satisfied with the program services, 93% reported improved mental wellness, 82% obtained employment by the end of the second month in treatment, and over 95% engaged with the recovery support (12 step) programs within their first two weeks in treatment, helping set up individuals for success in recovery and to be productive members of our community.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	A participant who we'll call John, entered our treatment program for the second time in Sept 2022. He didn't have insurance to cover the fees for the residential treatment he needed, so he came in under our self-pay program. John quickly began engaging in our services, gained employment, and connected to the 12-step recovery community. In March 2023, John successfully graduated from our residential program. Since that time, he has remained sober and employed, and he now comes to the program to help current participants get connected with jobs and recovery meetings.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	None - The self-pay program remains at the heart of our mission to make SUDS (addiction) treatment affordable to everyone. The CORE funding allows us to make those services available.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	N/A
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	We do not require any assistance at this time.
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	<ul style="list-style-type: none"> 1. Conducted diversity/CLAS training for all employees 2. Hired more bilingual/bicultural staff - providing more bilingual/ bicultural services 3. Used CORE funding to provide SUDS treatment services to SC County residents without healthcare funding or other resources. 4. Received/ accepted referrals from other agencies that did not have a self-pay program (only accepted those with insurance).
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	<p>DataShare SC Co Indicator (2019) reported 14.6% of adults in SC Co do not have any health insurance. DataShare (2017-2018) also states the 24.7% of adults had delays or difficulty obtaining medical care.</p> <p>Approximately 32% of NLCS participants do not have insurance or resources to pay for treatment. These individuals would not have been able to receive residential treatment services from a state-licensed facility in Santa Cruz County without the CORE funding to cover those services</p> <p>With CORE funding, NLCS was able to provide 412 treatment bed days to 60 of those participants who would not have received services otherwise and/ or would have experienced further delays.</p>

FY 22-23 Program Report

Agency Name: **Monarch Services**
 Condition: **Thriving Families**

Program Name: **Positive Solutions Program**
 Tier: **Medium** Budget: **\$102,901.50**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	50	54	Two rounds of 13-week Positive Solutions programming will be provided.	2	2

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	50%	100%
6-18	20%	0%	Spanish	50%	0%
19-59	75%	100%	Other	0%	0%
60+	5%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	40%	0%
Asian	0%	0%	Male	55%	99%
Latino	55%	57%	Transgender- Female	0%	0%
Multi-racial	5%	2%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	5%	1%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	30%	42%			
Other	9%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	1%	1%
Santa Cruz	33%	31%
Scotts Valley	1%	0%
Watsonville	50%	53%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	10%	8%
Unincorporated North County (e.g., Davenport)	1%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	1%	1%
Unincorporated South County (e.g., Freedom)	3%	5%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	50	54	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 6/30/2023.	80%	90%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
90% of participants will be housed in safe and stable housing and will have adequate income to support themselves and their families within six months of completing Positive Solutions as measured by participants’ self-reporting at 6 and 12 month progress evaluation interviews.	90%	90%	75% of participants who complete the program and are systems involved with Children and Family Services will at minimum exhibit healthy parenting skills and will model positive and healthy relationships to their children, as measured by increased visitations with their children and participant’s self-reporting at 6 and 12 month check in.	75%	80%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	The Positive Solutions program has grown tremendously and is serving a much needed population in our community. There is no other organization in Santa Cruz County offering the same service and we are excited to move the program plans to reach more individuals.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Currently, our only hurdle is figuring out logistics for moving to an in-person group. Referrals from community partners, direct clients of Monarch, local law enforcement, family court services and DCFS are finally coming in at a steadier pace. We will be adding a Spanish and female group by the fall, and we are excited about the program's growth and direction. Additionally, there has been some hurdles in getting the youth group up and running, but we are working closely with probation to ensure that we can carry the work with juvenile probation individuals as planned.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

There is no technical assistance needed.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Monarch continues to engage all staff in conversations that welcome feedback on programming and overall work environment. Our DEIB group is led by staff and they create spaces for staff to dialog and share so that their voices and ideas are heard. It's a great way to model accountability by staff and leadership. Additionally, each Monarch staff are provided an opportunity to create Individual Development Plans so that they can identify goals and areas where support is needed. The tool is then used during individual meetings with their supervisor to discuss progress and to gain mentorship.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

The Positive Solutions program allows for individuals who are considered the person who has caused harm to also receive support and the tools to cope and heal. Historically, support has mostly only been provided to survivors, however, the other party deserves an opportunity to move forward, heal from their own trauma, build skills to cope and also unlearn behaviors. In order for families to be treated holistically and also be given a second chance, they need support and resources to do so. Monarch is able to fill a much needed gap in our community and is currently working towards making the resource known to additional groups and organizations.

FY 22-23 Program Report

Agency Name: Volunteer Center of Santa Cruz County
Condition: Safe & Just Community

Program Name: Restorative Justice Programs
Tier: Medium **Budget:** \$41,850.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	50	265	150 Hours of Re-entry coaching	150	105
			150 CBTI individual class hour	150	127
			60 hours devoted to assistance with higher education enrollment and financial aid applications	60	20
			120 management hours devoted to assistance with documentation (i.e., ID documents, social security, notarization, etc.)	120	21

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	60%	0%
6-18	0%	0%	Spanish	40%	0%
19-59	90%	93%	Other	0%	0%
60+	10%	5%	Unknown	0%	100%
Unknown	0%	2%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	10%	2%	Female	10%	10%
Asian	0%	1%	Male	90%	76%
Latino	0%	31%	Transgender- Female	0%	0%
Multi-racial	5%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	14%
White	35%	23%			
Other	50%	0%			
Unknown	0%	42%			

	Goal	FY 22-23
Location		
Capitola	7%	1%
Santa Cruz	20%	19%
Scotts Valley	2%	0%
Watsonville	15%	11%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	10%	2%
Unincorporated North County (e.g., Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	10%	1%
Unincorporated South County (e.g., Freedom)	15%	2%
Unknown	20%	64%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	50	20	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 6/30/2023.	80%	100%
75% of people in post release services complete a 90-day re-entry plan as measured by a review of participant records every 90 days.	75%	80%	90% of participants report they are satisfied or extremely satisfied with program services, as measured by a CONTRACTOR- survey completed annually.	90%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Outcome 1: 90% of people in Re-entry Services will be linked to 1-3 critical resources correlated with re-entry success, including assistance with transportation, housing, treatment, food, clothing, benefits enrollment, employment and documents as measured by a review of participant service records every 90 days.	90%	100%	Outcome #2: 70% of people with Re-entry plans complete at least one identified goal in the first 90 days as measured by a review of participant records every 90 days.	70%	70%
Outcome #3: 80% of program participants who are enrolled in a higher education institution will complete and submit financial aid applications to help them pay for tuition and books. Submission of financial aid applications will be measured by participants’ self-reporting and a review of participants’ records.	80%	40%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Our program achieved great success this year in multiple areas. At the beginning of the year, we had two key team members move out of Santa Cruz. We developed an entirely new Friends Outside team with a focus on increasing our bilingual, bicultural staff capacity. We now have a fully staffed team with two new bilingual team members. Additionally, we worked tirelessly to transition modified services and hours back to regular operations post COVID-19. As a result of the new team and return to regular operations, we were able to achieve remarkable outcomes during the last three quarters of the year.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>In December 2022, AC, a 29 year old Latino male, came to Friends Outside seeking support for a parole mandated Anger Management course. AC was familiar with Friends Outside from former years of incarceration as a young adult in Santa Cruz Co jail. AC was highly motivated to move forward and make positive changes. He devoted two afternoons each week to meet with a CTBI facilitator and completed the evidenced based Anger Management curriculum in 10 weeks. He stated, "I had no idea that controlling my anger would help me with so many other things! I make better decisions now and have problem solving skills that I can use in all sorts of beneficial ways". AC hopes to discharge parole after 11 months.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Our Friends Outside program experienced two primary challenges during implementation of CORE funding this last year; staff turnover and disruptions in staffing/services from the flood disasters over winter. At the beginning of the grant year, Friends Outside had major staffing changes due to turnover and promotions. We spent the first two months building a new team of bilingual, bicultural staff. The team is fully staffed, trained and did an excellent job achieving grant outcomes the last three quarters of the year. Additionally, the major flooding this winter impacted multiple staff and clients in the program. We experienced a disruption in services for a few weeks while our community focused on recovery efforts.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>We experienced some data collection inadequacies and data analysis challenges due to staff turnover. We determined that our data collection and analysis is accurate as of Q2 after current staff were adequately trained. Collection of all demographic information and outcomes were corrected to ensure accurate data reporting moving forward. There was also a significant change in services requested by inmates post release. Rather than involvement with school or employment search, participants were focused on obtaining shelter, food, clothing and other necessities.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>N/A</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>66% of new staff with Friends Outside are bilingual and all staff are culturally competent. Staff understand the importance of implicit bias, are trained in serving those that have become institutionalized, and are advocates for the marginalized, discriminated and stigmatized in our community.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>We have expanded access to services through increased staff and utilization of volunteers post pandemic. Volunteer capital allows us flexibility in service days and hours with limited funding provided. We have partnered with food pantries to have food on site during participant drop in hours, co-located services to both the Probation Success Center in Santa Cruz and the South County Success Center in Watsonville, provide bus passes to participants with transportation problems and have extended work hours allowing us to provide services after our clients are off work or have adequate child care in the evenings.</p>

FY 22-23 Program Report

Agency Name: Association of Faith Communities (AFC) of Santa Cruz County Program Name: Safe Spaces
 Condition: Stable, Affordable Housing & Shelter Tier: Medium

Budget: \$104,544.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	100	116	50 Needs and Assets Surveys will be completed.	50	85
			50 Housing Plans will be created.	50	82
			500 Case Management meetings will occur.	500	885

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	2%	2%	English	90%	98%
6-18	4%	2%	Spanish	10%	2%
19-59	63%	68%	Other	0%	0%
60+	31%	28%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	7%	2%	Female	44%	48%
Asian	1%	3%	Male	54%	50%
Latino	8%	10%	Transgender- Female	1%	0%
Multi-racial	8%	8%	Transgender- Male	1%	0%
Native American/Alaskan	3%	6%	Other	0%	2%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	72%	67%			
Other	0%	0%			
Unknown	0%	4%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	50%	47%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	50%	53%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	100	34	80% of CORE program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by June 30th of each FY	80%	91%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Safe Spaces will increase our percentage of individuals exiting to positive housing destinations by 5% annually, using FY 2021 as a benchmark, in which 20% of individuals exiting moved to a positive housing destination. This data is tracked through the County’s Homeless Management Information System and uses HUD definitions for positive housing destinations.	5%	17%	Safe Spaces will decrease the percentage of adults exiting with no income by 5% annually, using FY 2021 as a benchmark, in which 15% of adults exiting had no income. This data is tracked in the County’s Homeless Management Information System via an intake interview, annual assessment and exit interview.	5%	-12%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	We are very proud of our housing rate for the program. Seeing 37% of those exiting move to permanent housing outpaced our expectations.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Implementing the program was not difficult, but we were surprised by the data around those exiting without income. 30% of those who exited without income exited to housing, indicating either incorrect reporting or that they may be applying for SSI. When we looked at those who did not exit to housing, 19% exited without income. There seemed to be a correlation between income and length of stay. 79% of those leaving without income stayed less than 3 months, well below our program average of almost 7 months.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Collecting the satisfaction survey proved more difficult than expected. Initially, we planned on giving it when a participant exited the program, but since a significant amount of people exit without notifying staff, this left gaps in data collection. We attempted to contact everyone to administer the survey, but had a low response rate. In the future, we'll administer the survey at the 60 day mark.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Creating a standard electronic form for the satisfaction survey may be helpful. Sending a link to an e-survey would expedite the process.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Our staff met weekly to debrief on issues related to housing inequity and how to problem solve them with program participants. This led to increased resource sharing, which we believe resulted in an increased housing rate. Additionally, the program added additional Spanish speaking staff to ensure equitable service.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

SafeSpaces addressed the equity issue of Stable and Affordable Housing and Shelter. The program served 16% more individuals than expected, and housed nearly twice as many as expected. We anticipated seeing a correlation between moving to permanent housing and connection to local faith communities, which tend to have well-resourced informal networks. (Note - the program does not require any connection to faith communities and ensures faith communities do not proselytize participants.) Based on the data we collected, no such correlation exists. 38% who felt "very connected" to a faith community moved to permanent housing, while 36% who felt "somewhat connected," 0% who felt "barely connected", and 38% who didn't feel connected were housed.

FY 22-23 Program Report

Agency Name: Senior Network Services, Inc.

Program Name: Santa Cruz County Aging & Disability Resource Connection
(ADRC) Capacity Building Project

Condition: Thriving Families

Tier: Medium

Budget: \$47,250.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	40	50	1 SNS ADRC Specialist/Consultant will be hired and trained.	1	1
			At least 3 ADRC community partners are identified and a taskforce is formed	3	5
			1 roadmap for meeting California Department of Aging ADRC requirements created for the project	1	1
			40 Information, Referral, and Assistance (Enhanced I&R/A) intakes for ADRC-related inquiries provided through SNS' established Senior Information & Referral program	40	58

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	85%	55%
6-18	0%	0%	Spanish	15%	40%
19-59	15%	10%	Other	0%	0%
60+	85%	80%	Unknown	0%	5%
Unknown	0%	10%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	1%	Female	59%	49%
Asian	2%	1%	Male	40%	51%
Latino	15%	60%	Transgender- Female	0%	0%
Multi-racial	4%	0%	Transgender- Male	0%	0%
Native American/Alaskan	1%	0%	Other	1%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	70%	37%			
Other	5%	1%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	10%	3%
Santa Cruz	30%	17%
Scotts Valley	7%	6%
Watsonville	15%	50%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	20%	15%
Unincorporated North County (e.g., Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	11%	3%
Unincorporated South County (e.g., Freedom)	5%	1%
Unknown	0%	5%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	40	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a participant survey that will be completed by June 30th of each FY.	80%	85%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
By the end of the fiscal year, SNS will recruit, hire and train SNS' ADRC Specialist/Consultant. This outcome is measured by having a person hired, operational and actively leading the project.	100%	100%	By the end of the fiscal year, an ADRC Taskforce will be established to advise the project and will include a minimum of 3 community partners. This outcome is measured by having a minimum of 3 community partner organizations identified and committed to participating in the ADRC taskforce.	100%	100%
By the end of the fiscal year, SNS' ADRC Specialist/Consultant will create an ADRC Roadmap based on the California Department of Aging's ADRC Requirements. This outcome is measured by having a roadmap, complete with benchmarks for key	100%	50%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>SNS hired a Director of Programs with a USC Masters in Gerontology, earlier this year. She has met with the AAA Special Projects Lead on the implementation of the Santa Cruz ADRC, and has identified four key local partners required to establish the ADRC. This individual is a formerly appointed member of the state's ADRC Advisory Committee and worked as part of the ADRC Training Work Group.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Developing an ADRC is a multi-year undertaking that involves coordinating, in great detail, with a broad array of partners. Simply identifying the scope of partners, phases and integration issues is a challenge. An ADRC is also a program that will start slowly but build quickly once a foundation is established. Think of it like building a house, for months and months it's all groundwork...literally nothing to see but a hole in the ground with bits and pieces being added. However, once the foundation is set and the walls start going up progress becomes far more visible to the layperson. The ADRC is in the groundworks phase, as we expected at this point in the process.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>In FY 22/23 SNS moved from collecting data via an early database to implementing and collecting data via the platform Salesforce. Due to Salesforce's sensitivity and precision in collecting and interpreting data, refining Salesforce as well as training staff to consistently accurately capture data via the platform has taken longer than anticipated and may have ultimately altered the final reportable numbers.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>None</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>With a staff of 20, SNS is proud to share that 50% are Persons of Color, Bi-Racial or Other. Within the leadership of the organization, 55% are Persons of Color, Bi-Racial or Other. Five staff members are bilingual -Spanish, 1 is bilingual-Farsi.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>The organization has invested in its priority to outreach to communities of color by creating brochures and many of its forms in languages aside from English. We have fully bilingual-Spanish staff at each of our sites. Further, we are continually conducting and attending events to introduce services to these communities. All of this positively impacts equity.</p>

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.

Program Name: Santa Cruz County Immigration Project/Thriving Immigrants Initiative

Condition: Economic Security & Mobility

Tier: Medium

Budget: \$134,100.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	979	1010	Immigration Legal Services	709	582
			10 citizenship workshops to 270 participants	10	28

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	23%	20%
6-18	2%	2%	Spanish	75%	79%
19-59	75%	88%	Other	2%	1%
60+	23%	10%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	0%	Female	53%	60%
Asian	2%	1%	Male	45%	34%
Latino	94%	96%	Transgender- Female	0.50%	0%
Multi-racial	0%	0%	Transgender- Male	0.50%	0%
Native American/Alaskan	0%	0%	Other	1%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	6%
White	1%	1%			
Other	2%	2%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	1%	2%
Santa Cruz	12%	11%
Scotts Valley	1%	0%
Watsonville	65%	63%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	12%	9%
Unincorporated North County (e.g., Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	8%	5%
Unknown	0%	10%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	979	138	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a participant survey that will be completed by June 30th of each FY.	80%	94%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of those applying for DACA or citizenship will report feeling clear and confident about the steps necessary to complete the legal process, as measured by a post-survey that will be completed by June 30th of each FY	85%	94%	The number of people accessing Immigration Legal Services in the City of Santa Cruz in FY2022-2023 will increase 25% over the baseline year of FY2021-2022, as measured by number of cases opened for clients with a Santa Cruz address.	25%	8%
The number of people applying annually for citizenship at CAB will increase at least 10% over the baseline of 7/1/21-6/30/22, as measured by number of naturalization cases opened.	10%	0%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	This year the CAB Immigration Project & Thriving Immigrants Initiative built a strong foundation for the delivery of our CORE program. We launched a full-service immigration legal services office at 501 Soquel Avenue in Santa Cruz, met with 428 Santa Cruz County immigrants to promote the benefits of US citizenship, and provided professional immigration legal service—including DACA and Naturalization—to 592 County residents. A full 94% of those receiving our services reported feeling clear and confident about the next steps to take to secure their immigration status, setting them and their families on a path towards greater stability, prosperity, and civic engagement.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Sofia first came to the CAB Immigration Project as a youth in 2013 to seek protection under the brand-new DACA program. Sofia had married a US citizen, but things went badly, and she found the need to seek refuge for herself and her two children in a domestic violence shelter. She reached out again to CAB soon after, and we were able to help her self-petition for legal permanent residency under the Violence Against Women Act. This year, 10 years after her initial DACA application, Sofia reached the conclusion of her immigration journey by filing for naturalization to US citizenship.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

While our survey showed satisfied clients, we fell short in our legal service numbers. Services to City of Santa Cruz residents increased over the previous year, but we did not reach the 25% increase originally proposed, for 2 reasons: 1. We had to reduce our targets when our proposal was funded at less than requested; and 2. Lack of available office space delayed the expansion of our Santa Cruz office. While we successfully filed citizenship applications for 170 Santa Cruz County residents, a few staff transitions kept us from raising our citizenship numbers over the previous baseline. We now provide our full range of services in Santa Cruz, and we have trained new staff to file citizenship applications in the new grant year.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

NA.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Best practices and innovations in survey design and implementation training.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

The CAB Immigration Project/Thriving Immigrants Initiative proposed to address the equity issue of immigration status. Every dimension of our CORE project does just that. DACA renewals provide those eligible with protection from deportation and the legal right to work. The immigration legal services we provided to City of Santa Cruz residents—including legal consultations, Temporary Protective Status applications for Ukrainians and Central Americans, and humanitarian and family-based applications for Legal Permanent Residence—give hope and stability to entire families. And finally, the naturalization services we promoted and provided with CORE funds complete the journey, allowing immigrants to become fully engaged US citizens.

FY 22-23 Program Report

Agency Name: Family Service Agency of the Central Coast (FSA-CC)
Condition: Health & Wellness

Program Name: Suicide Prevention Service of the Central Coast
Tier: Medium **Budget:** \$42,525.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	0	83	100 calls answered. 24/7/365 multi-lingual suicide prevention and crisis lifeline	100	356

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	0%	97%
6-18	15.10%	10%	Spanish	0%	2%
19-59	61.20%	54%	Other	0%	0%
60+	23.70%	5%	Unknown	0%	1%
Unknown	0%	31%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	2%	Female	55.10%	39%
Asian	0%	1%	Male	42.50%	54%
Latino	0%	2%	Transgender- Female	1.20%	0%
Multi-racial	0%	0%	Transgender- Male	1.20%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	7%
White	0%	41%			
Other	0%	0%			
Unknown	0%	54%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	100%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	0	252	70% of calls will be answered within 20 seconds. Call time includes national and state routing which is typically 8 seconds. As measured by Vibrant, the nationwide phone call log service.	70%	90%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
90% of completed suicidal calls will result a safety plan or intervention through 911 as recorded in our web based ICarol.	90%	91%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	To ensure that calls into our local Suicide & Crisis Lifeline were answered quickly and professionally, SPS hired and trained 8 new Call Responders (total:22) and trained/retrained 59 volunteers. As a result of our intervention activities, more than 91% of callers assessed and determined to be at risk of suicide (completed calls) will have improved mental health outcomes, as evidenced by a personalized safety plan and agreement for immediate safety. Total calls to our local lifeline: 356 Total calls to our 988 line: 3,510 Total Santa Cruz County Calls: 3,866
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

"This conversation was like the sun rising on a cloudy day, burning up the fog."
- Feedback from someone who reached out and spoke with a Responder on our Suicide & Crisis Lifeline Responders.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

None at this time

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

N/A

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

None at this time

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Embedded in our SPS Responder training/curriculum and agency culture is a heightened awareness and expectation of cultural humility, sensitivity, cultural competence, diversity, lessening power imbalances and commitment to self-evaluation and being aware of personal biases, generalizations, and basic assumptions.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Behavioral health equity is the right of all individuals, regardless of race, age, ethnicity, gender, disability, socioeconomic status, sexual orientation, or geographical location, to access high-quality and affordable healthcare services and support. Our Lifeline is free, anonymous, confidential, includes links to national Spanish, Veterans and LGBTQ+ lines - anyone can call from anywhere, anytime. Given the growing mental health crisis in our County, expanding equitable use of the 988 Suicide & Crisis Lifeline contributes toward a stronger continuum of crisis care and, ultimately, save lives."

FY 22-23 Program Report

Agency Name: The Diversity Center of Santa Cruz County
Condition: Health & Wellness

Program Name: The Diversity Center's Health and Wellbeing Initiative
Tier: Medium **Budget:** \$111,600.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	450	463	strength-based case management	1	1
			trauma informed care	1	1

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	80%	82%
6-18	37%	53%	Spanish	19%	15%
19-59	27%	17%	Other	1%	0%
60+	36%	29%	Unknown	0%	3%
Unknown	0%	1%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	3%	1%	Female	25%	34%
Asian	7%	1%	Male	25%	6%
Latino	29%	15%	Transgender- Female	25%	15%
Multi-racial	7%	8%	Transgender- Male	25%	16%
Native American/Alaskan	1%	1%	Other	0%	25%
Native Hawaiian/Pacific Islander	0%	1%	Unknown	0%	4%
White	50%	65%			
Other	3%	8%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	5%	4%
Santa Cruz	40%	29%
Scotts Valley	10%	16%
Watsonville	19%	18%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	13%	17%
Unincorporated North County (e.g. , Davenport)	1%	6%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	7%	5%
Unincorporated South County (e.g., Freedom)	5%	4%
Unknown	0%	1%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	450	228	80% of CORE program participants will report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey completed by June 30th of each fiscal year."	80%	83%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of participants that receive TDC mental health services will report improved access to healthcare, specifically improved access to LGBTQ+ affirming healthcare as measured by intake and post services surveys.	80%	75%	80% of participants will report improved mental health, specifically participants will self-report improvement in their overall well-being as measured by post services survey.	80%	50%
80% of participants will report increased feelings of belonging to a community, specifically increased connection to the LGBTQ+ community, as measured by post services surveys.	80%	75%	85% of gender expression and sexual orientation training audiences will have a better understanding of how to support the LGBTQ+ community as measured by a post survey conducted at the end of the training.	85%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>We experienced many successes, including:</p> <p>Our Clinical Program Director began supervising one intern earlier than expected. Together, they held over 269 trauma-informed counseling sessions for youth, families, and seniors in Santa Cruz & Watsonville.</p> <p>Our impactful new Manager of Programs provided a plethora of new programs and groups addressing the 8 Dimensions of Wellness. We found a location in Watsonville to offer counseling sessions and groups, including one in Spanish.</p> <p>We hired a Volunteer Coordinator from Watsonville. She has revived LGBTQ+ trainings and volunteer speaker panels for nonprofits and schools.</p> <p>We have successfully supported school GSA groups, and offered resources through our drop-in center.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Our services are making a meaningful difference in people's lives. A good example is the 15-year-old student (they/them/their) who was struggling with suicidal ideation in the Spring. The student's transition to homeschooling made it challenging to access counseling services. This family has a limited income and cannot afford to pay for therapy services at the rates charged by private practices in Santa Cruz.</p> <p>Fortunately, TDC stepped in to provide free weekly counseling sessions to the family. The TDC counselor provided sessions using trauma-informed and family systems counseling techniques and clinical guidance by TDC's Clinical Director. Today the student is now free from suicidal thoughts and is excited about their future.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Staff recruitment and retention was a major challenge during this period. The high cost of living in Santa Cruz made it difficult to attract and retain quality employees. We have greatly improve our culture and have made ourselves an attractive employer.</p> <p>We have formed a new team since the pandemic but are still looking for a Program Specialist and Director of Development. In the meantime, two UCSC interns have helped us execute our youth program. The Executive Director has also taken on additional development responsibilities while rebuilding the team.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>Data collection has been challenging for several reasons. First, we have had difficulty getting participants to return surveys. We have started incentivizing younger participants with raffle entries, but we must find other ways to increase participation.</p> <p>Second, CORE metrics do not always reflect the diversity of our youth participants. This is especially true for transgender and non-binary youth.</p> <p>Finally, we adopted new data collection tools mid-year and have too many different surveys for the programs and populations, making it difficult to compile and analyze the data.</p> <p>We are scheduling software demos, searching for better tools, and creating dashboards to make the data collection, compilation, and reporting process more manageable.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Nicole Lezin referred to Stephanie Evergreen during a recent Peer Learning Circle. I recommend bringing complicated topics out of peer learning and instead into sessions with experts such as Stephanie that can teach best practices for program evaluation and data collection designed especially for those that do not have a background in impact measurement.</p> <p>We are especially interested in learning about advancements in software that can provide more accessible and automated data collection and reporting. Unfortunately, we are not finding this information despite many attempts to do so. We'd welcome your help identifying tools using advanced technology and/or AI solutions.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Our entire team is committed to advancing equality for LGBTQ+ individuals who are marginalized because of their gender identity, gender expression, or sexual orientation. The CORE program allowed us the funding to have staff that, on a daily basis, continue to fight for equal rights for all members of the LGBTQ+ community. We do this through building resilience in members of the community, engaging in policy and advocacy efforts at national and local levels, and educating the public about LGBTQ+ people and issues which creates safer communities.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>TDC is committed to addressing equity in gender identity which is also core to our mission and daily work. We offer 4 groups a month for transgender folx. Staff took a 40-hour train-the-trainer course to deliver Sexual Orientation Gender Identity and Expression trainings throughout the community. We revamped the Triangle Speaker program and launched a recruitment campaign to identify transgender speakers & demystify/normalize the transgender experience. Lastly, TDC has been part of several advocacy efforts at national and local levels through signing petitions, posting public responses to anti-transgender legislation, and attending school board meetings defending transgender rights.</p>

FY 22-23 Program Report

Agency Name: **Monarch Services**
 Condition: **Health & Wellness**

Program Name: **Therapeutic Services Program**
 Tier: **Medium** Budget: **\$134,932.50**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	50	54	50 rounds of ongoing 12-week one on one therapy sessions will be provided to survivors of domestic violence, sexual assault, and human trafficking.	50	52

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	1%	0%	English	40%	100%
6-18	44%	0%	Spanish	60%	0%
19-59	53%	100%	Other	0%	0%
60+	2%	0%	Unknown		0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	80%	0%
Asian	0%	0%	Male	15%	99%
Latino	65%	57%	Transgender- Female	0%	0%
Multi-racial	5%	2%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	5%	1%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	20%	42%			
Other	9%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	1%	1%
Santa Cruz	33%	31%
Scotts Valley	1%	0%
Watsonville	50%	53%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	10%	8%
Unincorporated North County (e.g. , Davenport)	1%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	1%	1%
Unincorporated South County (e.g., Freedom)	3%	5%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	50	54	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 6/20/2023.	80%	90%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
90% of participants/survivors will have improved mental health, specifically participants/survivors will develop coping strategies that will increase their feelings of safety and security, as measured by participant statements and case management follow-up meetings.	90%	90%	85% of survivors participating in therapy will experience improved parent-child/youth relationships resulting from enhanced communication skills, as measured by continued participation in treatment plan, and tracked at six- and twelve-month intervals.	85%	80%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	The Therapeutic Services Program has been very successful. Several adult and youth survivors of domestic violence and sexual assault have been given the opportunity to receive much needed therapy. Without CORE finding, Monarch might be able to support so many survivors.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

There have been no challenges in implementing the Therapeutic Services Program.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Currently, there is no technical assistance needed.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Monarch continues to engage all staff in conversations that welcome feedback on programming and overall work environment. Our DEIB group is led by staff and they create spaces for staff to dialog and share so that their voices and ideas are heard. It's a great way to model accountability by staff and leadership. Additionally, each Monarch staff are provided an opportunity to create Individual Development Plans so that they can identify goals and areas where support is needed. The tool is then used during individual meetings with their supervisor to discuss progress and to gain mentorship.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Monarch believes that providing therapy support is a service that all survivors should be able to access. Behavioral health equity is the right of all individuals, regardless of race, age, ethnicity, gender, disability, socioeconomic status, sexual orientation, or geographical location, to access high-quality and affordable healthcare services and support.

FY 22-23 Program Report

Agency Name: **Encompass Community Services**

Condition: **Health & Wellness**

Program Name: **V.O.I.C.E. (Valuing Our Individual Client Experiences)**

Tier: **Medium**

Budget: **\$130,718.70**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	800	800	Install and set up FIT in the Pragmatic Tracker online system for 70 service providers	70	15
			Train 70 users on platform access and effective use of the FIT approach to measurement-based care	70	15
			By the end of year 1, 450 participants will provide feedback using FIT.	450	171
			Conduct foundational trainings for staff in Multicultural Orientation/Multicultural Relational Perspective for staff across all programs.	300	171
			Conduct foundational trainings for supervisors in Multicultural Orientation/Multicultural Relational Perspective for staff across all programs.	60	64
			Train 10 lead clinicians from across eight programs in the application and use DBT Skills Training	10	12
			Staff facilitate DBT skill training in five programs with approximately 400 clients annually	400	165

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	1%	1%	English	86%	84%
6-18	42%	44%	Spanish	14%	13%
19-59	52%	50%	Other	0%	0%
60+	5%	5%	Unknown	0%	3%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	3%	2%	Female	39%	40%
Asian	1%	1%	Male	59%	60%
Latino	50%	41%	Transgender- Female	0.4%	0%
Multi-racial	3%	3%	Transgender- Male	1.1%	0%
Native American/Alaskan	0%	0%	Other	0.3%	0%
Native Hawaiian/Pacific Islander	0%	1%	Unknown	0%	0%
White	41%	40%			
Other	2%	7%			
Unknown	0%	5%			

	Goal	FY 22-23
Location		
Capitola	2%	2%
Santa Cruz	39%	26%
Scotts Valley	3%	2%
Watsonville	35%	34%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	6%
Unincorporated North County (e.g., Davenport)	1%	14%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	6%
Unincorporated South County (e.g., Freedom)	4%	4%
Unknown	3%	6%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	800	138	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 6/20/2023.	80%	87%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
By the end of year 1, 70% of staff will be measuring therapeutic alliance using the client-completed Outcome Rating Scale administered after counseling sessions to establish baseline values. Percentage of staff using FIT will be tracked by reviewing FIT utilization records as documented in the Pragmatic Tracker platform collected by June 30	70%	76%	By the end of year 1, 70% of staff will be measuring client outcomes using FIT to establish baseline outcome effect sizes* with a brief validated outcome measure specific to each program. Percentage of staff measuring baseline will be tracked by reviewing FIT utilization records as documented in the Pragmatic Tracker platform collected by June 30	70%	76%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Multicultural Orientation (MCO) framework - Completed all Year-One activities. Dialectical Behavioral Therapy (DBT) - Completed all Year-One activities in quarter four. FIT - Completed installing and setting up FIT in the Greenspace online system. Staff from three programs began to use FIT with clients.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	FIT - A Youth Services clinician shared a success using the ORS with a young client. The client completed the ORS online and based on scale ratings, clinician was able to ask follow up questions based on client's score. The clinician stated that it was the first experience for both clinician and client to discuss issues previously not shared. Client was able to open up and share with clinician and session was an opportunity to build stronger alliance.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	Encompass experienced challenges in the FIT implementing process. Encompass had to select a new FIT platform vendor since the original vendor's platform didn't match new safety requirements. This caused an initial delay in the original implementation schedule. The Implementation Team worked closely to develop the FIT Greenspace platform to meet the unique needs of Encompass programs, including developing training modules and workflow guidelines for staff. This resulted in additional delay in onboarding users. As of June 2023, all workflows and procedures are in place. We anticipate onboarding all remaining users in Fall 2023 and meeting Year 2 deliverables as stated in our SOW.
4. Have you encountered challenges in collecting CORE program or participant data? <input checked="" type="radio"/> Yes <input type="radio"/> No	
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	Aligning and layering existing data systems historically used and adding the FIT Greenspace data system has been the challenge this year due to the time lapse of starting FIT. Most data elements are already tracked in existing systems. We were successfully able to add the Satisfaction survey in the last quarter. Therefore the Greenspace data collection system of the satisfaction survey number is lower than projected.
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	N/A
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input type="radio"/> Yes <input checked="" type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	The CORE program supported Encompass' Racial Equity Initiative. Encompass completed Year 1 goal of providing MCO training to both staff service providers and Supervisors/Managers. The MCO framework provided awareness and tools that will allow service providers to facilitate conversations about race or topics characterized by inequities in power and privilege with clients. Staff feedback of MCO training has been positive and reflects the dedication Encompass staff have to explore, learn and practice tools that increase equity and cultural awareness. Feedback from supervisors was positive. One comment from survey: "The focus on MCO in supervision was useful and made it readily applicable to my work. The model is easy to incorporate.+"
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	The Year 1 goal of focusing on strengthening the agencies core value of equity within all programs at Encompass was achieved by providing MCO training to staff. MCO trainings has strengthened our staff's ability to deliver culturally responsive services for our program participants. In addition, supervisors have also received MCO training to strengthen their skill level in cultural fortitude in their supervision with their staff and to support staff in strengthening their abilities to deliver effective and culturally sensitive services.

FY 22-23 Program Report

Agency Name: Volunteer Center of Santa Cruz County
Condition: Thriving Families

Program Name: Empowered Aging Programs
Tier: Medium **Budget:** \$40,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	450	382	32 Days of A Matter of Balance Programming	32	32
			700 Stay Connected phone calls will be made to program participants.	700	621
			45,000 hours of Networking – AmeriCorp Senior hours of pro-social activity.	45000	43535

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	68%	76%
6-18	0%	0%	Spanish	32%	24%
19-59	0%	0%	Other	0%	0%
60+	100%	100%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	1%	Female	70%	74%
Asian	1%	1%	Male	25%	23%
Latino	15%	16%	Transgender- Female	2.50%	1%
Multi-racial	2%	2%	Transgender- Male	2.50%	1%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	1%
White	80%	78%			
Other	0%	0%			
Unknown	0%	2%			

	Goal	FY 22-23
Location		
Capitola	10%	8%
Santa Cruz	20%	24%
Scotts Valley	10%	9%
Watsonville	20%	18%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	20%	32%
Unincorporated North County (e.g. , Davenport)	5%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	10%	5%
Unincorporated South County (e.g., Freedom)	5%	3%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	450	112	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	80%	92%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of all senior participants will report feeling less isolated due to engagement with one or more of our Empowered Aging Programs as measured by post service surveys.	80%	84%	80% of Participants in Matter of Balance report increases in balance and mobility after completing the course as measured on pre and post-tests.	80%	87%
75% of Volunteers have improved socio-emotional development; specifically engage in prosocial activities, as measured by time records quarterly.	75%	82%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>We have achieved a better than expected success rate with implementing A Matter of Balance after COVID halted our in-person classes. We offered 3 classes over the last year with a 94% completion rate and almost 90% of participants reporting an increase in balance and mobility</p>
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Mark, an AmeriCorps Senior/RSVP volunteer was contacted to help an elderly man in a mobile home park with a repair. The repair ended up to be a bigger project than he anticipated. Instead of replacing a lose fence board, Mark ended up fixing a fence that was falling over into his neighbor's yard and cleaning up piles of debris so that the senior would not be cited and fined by the mobile home park management. This volunteer helped that senior stay safe in the home he loved, but could no longer afford to maintain without our help.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Recruiting for A Matter of Balance coaches can be a challenge. Finding coaches with the right skill set and experience can be difficult.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

A challenge was collecting survey data with enough time to get all the results and compile the data. We should have started survey earlier.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

I'd like to know what (software or otherwise) programs HSD/CORE Institute recommend for data collection.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Attended trainings on inclusion for LGBTQ+; senior isolation. Increased spanish language outreach. Engaged entire staff in process to define and create spaces where all people feel "Safe and Welcome". Increased outreach to fixed income seniors in mobile home parks.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Our programs have been intentional in our efforts to disrupt the pattern of older adults as only "service recipients" and traditional clients of programs. Instead, we are redefining what it means to be an aging participant in our programs. We believe that everyone has the ability to volunteer and serve our community and that an individual can both give and receive help. Even those who may be considered "elderly" or "homebound" by society's terms, can be a valued volunteer from the comfort of their living space by engaging as a Stay Connected friendly caller. We outreach and present opportunities to volunteer and give back to our community so that older adults can feel a sense of purpose and empowerment.

FY 22-23 Program Report

Agency Name: Walnut Avenue Family & Women's Center
Condition: Lifelong Learning & Education

Program Name: Walnut Avenue Early Education Center
Tier: Medium **Budget:** \$45,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	120	136	80 DRDP15 assessments will be completed and activities to address areas of educational need will be added into the daily classroom curriculum plans.	80	44
			4 new quality EEC staff hired and compensated with a "living wage" and bilingual differentials as appropriate.	4	4
			120 participants will have access to food via weekly food bags.	120	136

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	38%	26%	English	32%	22%
6-18	25%	39%	Spanish	61%	70%
19-59	34%	34%	Other	7%	3%
60+	3%	1%	Unknown	0%	5%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	6%	Female	49%	39%
Asian	1%	6%	Male	51%	61%
Latino	85%	86%	Transgender- Female	0%	0%
Multi-racial	3%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	10%	1%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	6%	0%
Santa Cruz	77%	69%
Scotts Valley	11%	18%
Watsonville	6%	7%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	3%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	3%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	120	27	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey, that will be completed by 06/30 for each fiscal year.	80%	94%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of children in our EEC will score 4 or 5 (the two highest scores) on the DRDP15 assessment tool in all domain areas. Scoring a 4 or higher indicates readiness for kindergarten.	80%	80%	80% of families will report on annual parent survey that their family is better off due to having the ability to seek employment, work, go to school or have the time they need to seek housing (if they are unhoused), due to having care for their child at Walnut Avenue's Early Education Center	80%	100%

100% of enrolled families will have access to our Food Pantry program (weekly supplemental food bags, toiletries and diapers) and support with finding other needed community resources as measured by participant's reporting needs during meetings with the Early Education Center Program Administrator (EEC Admin). EEC Admin will document resources requested and assess progress on an ongoing basis.

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>1. We have addressed equity in pay by offering a living wage to childcare workers who are historically roles held by woman and POC. We were also able to exceed our goal related to program participants due to the outreach and coordination efforts of our administrative staff. Our teaching staff successfully focused curriculum plans on social-emotional development of the children, a critical piece of kindergarten readiness, because DRDP findings showed children were 6-8 months behind in development after the Covid19 Pandemic.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>A parent reported on our survey that because of the access to early care and education at our center they were able to keep their job and housing.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>There is a teacher shortage in the childcare field. We are struggling to fill positions which limits our ability to provide more care for families that need it and limits the time staff have to complete their DRDPs. To address this we have changed supervision of the department from our Executive Director to the Director of Operations who will provide more oversight and support to the center.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>Just that in the CORE reports ethnicity and race are all under ethnicity so our totals do not equal 100% because Latinx folks are noting they are Hispanic or Latino but also are reporting being Caucasian so we had to remove data to fit your reporting parameters.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Just clarity about question in 5.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>We have an equity committee to facilitate discussion and keep the agency on track to include equity in all aspects of the center operations, we developed a DEI plan, we train all early education center staff on civil rights especially as it relates to our school food program, we have developed pay rate scales that take equity into account (experience & education) and we have redesigned spaces to make them more accessible.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Equitable access to affordable quality care so that parents/guardians who are experiencing a low income can work or go to school to increase income/financial security while also being provided wrap around social services from our organization. Our center provides equitable access to high-quality education and learning opportunities so that children have equity in school readiness.</p>

FY 22-23 Program Report

Agency Name: Coastal Watershed Council
Condition: Lifelong Learning & Education

Program Name: Watershed Rangers
Tier: Medium

Budget: \$63,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	250	224	10 Watershed Rangers lesson series	10	10

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	81%	83%
6-18	100%	100%	Spanish	19%	10%
19-59	0%	0%	Other	0%	0%
60+	0%	0%	Unknown	0%	7%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	2%	Female	48%	52%
Asian	4%	0%	Male	52%	36%
Latino	41%	12%	Transgender- Female	0%	0%
Multi-racial	5%	12%	Transgender- Male	0%	0%
Native American/Alaskan	0.50%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0.50%	0%	Unknown	0%	12%
White	48%	57%			
Other	0%	0%			
Unknown	0%	17%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	100%	100%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	250	224	80% of CORE program participants' teachers will report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey completed by June 30th of each fiscal year.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
70% of participants have improved mental health, specifically improved social emotional development, as indicated by: 1) an increased feeling of responsibility to help others, and/or 2) perceived ability to be effective in helping others as measured by an age-appropriate program survey using the Social and Personal Responsibility Scale at the end of the lesson series.	70%	91%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>The Coastal Watershed Council's Watershed Rangers program successfully integrated social and emotional learning (SEL) and equity-driven practices into its Watershed Rangers environmental education lesson series. The Watershed Rangers program fosters environmental awareness, literacy, and protection of the San Lorenzo River itself as well as the human communities that depend on a healthy San Lorenzo River. In partnership with 10 teachers from Bay View Elementary and Gault Elementary, 224 students successfully received unique education opportunities aligned with Next Generation Science Standards (NGSS) and completed student-driven action projects to empower others to support a healthier San Lorenzo River and community.</p>
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

One student displayed disruptive behavior in his 3rd grade class. His teacher would reprimand him for speaking out of turn, which clearly embarrassed him, but did not change his behavior. Using the CASEL framework of Social and Emotional Learning, CWC redirected his energy. CWC encouraged responsible decision-making and self-awareness by providing him and his classmates with opportunities to share their ideas verbally in small groups in addition to writing in their journals. He immediately benefitted from being able to speak more during class and, over the duration of the 4-week program, not only was he speaking out of turn less often, but he also displayed better self-awareness when speaking and listening in small groups.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

One challenge had to do with the delivery of the CORE demographic survey (details shared below in response to question 5). An additional challenge was with two teachers who were unable to meet our agreed upon Watershed Rangers lesson series schedule. One of the two teachers overbooked her schedule, and unfortunately, we were unable to accommodate the changes she needed to participate in Watershed Rangers. The other teacher was unresponsive to Watershed Rangers emails following their registration for our program. These challenges resulted in our program reaching fewer students than anticipated, but also opened a window of opportunity to provide a lesson series for one teacher who had been put on a waitlist during program registration.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

As Watershed Rangers participants range from age 6 to 11, we had to request that parents fill out the form. As CWC delivers the program in partnership with schools and teachers, this required us to send the form home with students for their parents to complete. This was challenging to ensure that we received a response, and a larger challenge arose when we were contacted by a parent who had spoken with the school principal and was very upset by the content of the CORE student demographic survey. Their primary concern was that the content of the survey was inappropriate for their student to receive directly, given their age.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

We are grateful for the support of HSD staff for supporting our team in navigating the demographic survey challenge. We were able to adjust survey delivery and to include HSD staff in emails with the school principal who was concerned about the survey, given the parent complaint. By creating an accessible pathway for them to ask questions of HSD staff, we were able to alleviate the concerns and move forward with delivering the survey.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Coastal Watershed Council (CWC) CORE program staff engaged in equity related training and implemented changes to improve equity in Watershed Rangers. Staff participated in trainings led by Justice Outside to "engage in learning and practice toward greater equity and cultural relevancy." CWC is now more equipped to support and uplift youth from populations facing inequity, specifically students of color who are low-income and/or English-language learners. In response to the question "How well did CWC support all students' voices and their participation in the classroom, including multi-lingual learners?" 100% of teachers responded with a score of 5 out of 5, which recognizes our effectiveness in increasing equity in youth education.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

The Watershed Rangers program is designed to address equity issues facing students of color, particularly those who are low-income and/or English-language learners. One teacher noted, "I loved how Sam really encouraged my Hispanic students to write or speak in the language they felt most comfortable in." Thanks to CORE funding, CWC journals now feature Spanish text, and CWC has modified the language in student journals to support students in who are at a lower English reading level due to learning lag during the Covid-19 pandemic.

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Stable, Affordable Housing & Shelter

Program Name: Youth Homeless Response Team
Tier: Medium

Budget: \$134,550.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	100	177	Case management services provided to 100 at-risk youth and young adults, primarily unaccompanied (U/YYA) and young children.	100	177
			100 U/YYA and young children will be provided housing navigation support and housing placement per their YSP/case manager identified need.	100	100
			100 U/YYA and young children will be provided education/vocational training or employment services, or access income strengthening supports.	100	100

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	18%	35%	English	35%	37%
6-18	10%	10%	Spanish	60%	63%
19-59	72%	55%	Other	5%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	3%	0%	Female	50%	54%
Asian	1%	0%	Male	48%	45%
Latino	81%	75%	Transgender- Female	1%	0%
Multi-racial	3%	0%	Transgender- Male	1%	0%
Native American/Alaskan	1%	0%	Other	0%	1%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	10%	24%			
Other	0%	0%			
Unknown	0%	1%			

	Goal	FY 22-23
Location		
Capitola	1%	0%
Santa Cruz	20%	23%
Scotts Valley	1%	0%
Watsonville	50%	45%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	12%	2%
Unincorporated North County (e.g. , Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	5%	0%
Unincorporated South County (e.g., Freedom)	10%	0%
Unknown	0%	30%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	100	26	80% of core program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th by each FY	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of U/YYA participants who develop a YSP will report improved mental health due to positive adult/peer connection, measured by post-service surveys by June 30 of the FY.	75%	92%	66% of U/YYA with YSP's will report improved economic/housing stability, as measured by quarterly post-assistance housing retention surveys.	66%	58%
60% U/YYA with YSP's will report improved economic stability due to education/training/job/income as measured by case notes in client files and client surveys.	60%	77%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	CAB's YHRT was able to utilize the CORE client assistance funds to support with security deposits, utilities, move-in costs, furniture, transportation, etc. Overall, 84% of YHRT's new 22-23 caseload have been stably housed!
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

A youth came to us after being terminated from another housing program. After providing housing navigation, our program was able to cover all her move-in costs, as well as a purchase of new furniture. Now she and her babies have a safe and stable place to sleep at night.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

A challenge includes not having enough local affordable housing to place youth in our community. Many youth came to our program with little hope of finding stable, affordable housing. However, through advocacy and research, our case manager was able to successfully place many of them.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

NA.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

NA.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

CAB/HPIS' YHRT CORE equity issue is race/ethnicity. YHRT's staff is bilingual and bicultural, and reflective of the community it serves, which is primarily Latinx Youth and Young Adults (YYA). In 2022/2023, YHRT's CORE programming participants were 75% Latinx. Due to staff being community reflective, YHRT staff are able to provide housing navigation, case management and other services in a culturally competent manner, centering services on equity.

FY 22-23 Program Report

Agency Name: Walnut Avenue Family & Women's Center
Condition: Thriving Families

Program Name: Youth Prevention Program
Tier: Medium **Budget:** \$27,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	75	69	24 Youth Advisory Meetings	24	29
			100 Parenting Support	100	66
			150 Youth Mentoring Sessions	150	178

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	20%	English	75%	95%
6-18	75%	65%	Spanish	25%	5%
19-59	23%	15%	Other	0%	0%
60+	2%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	10%	20%	Female	42%	55%
Asian	5%	5%	Male	42%	29%
Latino	40%	32%	Transgender- Female	1%	0%
Multi-racial	10%	10%	Transgender- Male	1%	0%
Native American/Alaskan	2.50%	0%	Other	14%	16%
Native Hawaiian/Pacific Islander	2.50%	2%	Unknown	0%	0%
White	30%	31%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	5%	1%
Santa Cruz	45%	50%
Scotts Valley	5%	0%
Watsonville	12%	13%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	18%	32%
Unincorporated North County (e.g. , Davenport)	2%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	12%	1%
Unincorporated South County (e.g., Freedom)	1%	2%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	75	26	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 6/30 of each fiscal year.	80%	85%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of participants in the Parenting Support Program will report improved confidence in their ability to build a healthy relationship with their children, as measured by participants self-reporting on post program surveys	80%	85%	80% of youth in the Mentoring Program will report an increased confidence in recognizing safe and unsafe relationship behaviors, as measured by participants self-reporting on post program surveys.	80%	90%
80% of youth participating in the Youth Advisory Committee will report, increased confidence in leadership skills, and self-advocacy, as measured by participants self-reporting on post program surveys.	80%	80%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>The youth prevention program has successfully reestablished in-person prosocial opportunities for adolescent youth both on-site and in the community with our community partner, Nueva Vista Community Resources, in the form of a once-a-week Teen Group. The parenting support program was able to successfully provide culturally informed support to domestic violence survivor parents who were from communities of color, or whose children were biracial, neurodivergent, or had another marginalized identity. Finally, the Youth Advisory Committee (YAC) trained and launched a pilot peer-educator program to support young people in becoming leaders and educating their peers on healthy and unhealthy relationships.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Parent M sought the guidance of the parenting support program after she discovered her son using a vape pen. Through the guidance of the parenting support program, M was able to develop an emotional regulation plan for herself in addition to taking steps in getting her son the support he needed to overcome his drug use. Parent M reports that due to the parenting support program, she used healthy communication skills, built and reinforce healthy boundaries within her family, and fostered a healthier relationship between herself and her son. By the time of the end of fiscal year 22-23, Parent M reports significant improvements in her son's behavior and overall improvement to their parent-child relationship.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The only challenge our organization experienced in implementing the CORE funded program was the departure of one of our youth advocates. This put some of the work we had been doing, particularly around one-on-one mentoring, on pause until we were able to find another staff person to take on some of their work.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>For some of our programming, attendance by participating youth is very sporadic throughout the school year, so collecting quality data to determine the efficacy of programming for specific participants can prove difficult.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Provide workshops or toolkits on both quantitative and qualitative data collection options that can be applicable to groups of people with varied levels of participation in programming.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Throughout the year, we always kept checking in with each other as a team and gathered input from participants in order to ensure that equity was being ensured in our programming development and implementation processes. We primarily focused on ensuring our programming was accessible and relevant to LGBTQ+ youth and youth of color in our community.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>We are addressing the equity issue of age through the Youth Advisory Committee to ensure that the voices of our youth are lifted, and programming is culturally responsive, relevant and age appropriate.</p>

Large Tier Contracts

FY 22-23 Program Report

Agency Name: Senior Network Services, Inc.
Condition: Thriving Families

Program Name: Aging in Community
Tier: Large

Budget: \$135,000.90

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	1200	2600	450 Medicare Counseling intakes/sessions	450	1299
			850 Information, Assistance and Referral intakes/sessions	850	510
			3 client education presentations	3	63
			20 Housing Navigation intakes/sessions	20	59
			3 Shared Housing Matches	3	3
			5 Home Help Matches	5	13
			3 Family Caregiver Support matches	3	12

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	85%	34%
6-18	5%	0%	Spanish	15%	8%
19-59	85%	6%	Other	0%	0%
60+	10%	56%	Unknown	0%	58%
Unknown	0%	38%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	2%	Female	59%	49%
Asian	2%	2%	Male	40%	23%
Latino	15%	13%	Transgender- Female	1%	0%
Multi-racial	4%	0%	Transgender- Male	0%	0%
Native American/Alaskan	1%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	28%
White	70%	49%			
Other	5%	1%			
Unknown	0%	33%			

	Goal	FY 22-23
Location		
Capitola	0%	4%
Santa Cruz	0%	32%
Scotts Valley	0%	4%
Watsonville	100%	16%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	17%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	3%
Unincorporated South County (e.g., Freedom)	0%	2%
Unknown	0%	22%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	1200	1809	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	85%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
By the end of the fiscal year, 85% of clients will report that SNS services helped support them in living independently (score of 4 or 5 on SNS survey).	85%	100%	By the end of the fiscal year, 85% of clients will report increased access to and better understanding of available senior services in their community (score of 4 or 5 on SNS survey).	85%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	A. During the fiscal year, SNS saw greater success in Medicare counseling sessions, as clients began to stir from being homebound out of fear of Covid. We saw great attendance at educational presentations, and a huge uptake in housing navigation opportunities. Caregiving grew and support matches increased as families ventured out and allowed individuals back into their home spaces.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

A. Due in large part to the torrential rains which caused major flooding, power outages, mud slides and a lot of road closures in multiple areas of the county, during much of the time from January through late spring; we found ourselves almost completely overwhelmed by the phone calls and long lines of clients hoping to speak to someone for information and assistance. This is reflected in a larger number of "unknowns" in various reporting demographics as we were just trying to get to everyone and hear them out.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

A. In FY 22/23 SNS moved from collecting data via an early database to implementing and collecting data via the platform Salesforce. Due to Salesforce's sensitivity and precision in collecting and interpreting data, refining Salesforce as well as training staff to consistently accurately capture data via the platform has taken longer than anticipated.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

None

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

A. With a staff of 20, SNS is proud to share that 50% are Persons of Color, Bi-Racial or Other. Within the leadership of the organization, 55% are Persons of Color, Bi-Racial or Other. Five staff members are bilingual -Spanish, 1 is bilingual-Farsi.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

A. The organization has invested in its priority to outreach to communities of color by creating brochures and many of its forms in languages aside from English. We have fully bilingual-Spanish staff at each of our sites. Further, we are continually conducting and attending events to introduce services to these communities. All of this positively impacts equity.

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Stable, Affordable Housing & Shelter

Program Name: CAB - South County Housing Collaborative
Tier: Large **Budget:** \$314,550.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	325	379	CAB will assist 10-12 families at risk of eviction, with 1-2 months of rent assistance (\$22,500 of CORE request) and assist homeless families with temporary motel stays pending shelter or RRH as funds/needs exist.	10	10
			FIT will Rapidly Rehouse (RRH) approximately 8-9 homeless households and provide rent assistance if needed after RRH (\$13,500 of CORE request).	8	6
			CRLA will provide an expected 36 legal consultations to help referred families avoid eviction and strengthen tenant education and knowledge around rights/responsibilities. FIT and CAB will provide MI and TIC informed case management, financial/budgeting and individualized housing stability planning and support for clients.	36	91
			PVSS will provide 10 referred families with shelter for up to 6 months and 30 transitionally housed families with services such as savings habits to support high rates of exit to permanent housing with savings.	10	11
			PVUSD's Healthy Start staff (RT) will identify and refer homeless/housing vulnerable students and families to CAB's SCHC Coordinator, provide school support supplies including backpacks, clothing/hygiene items, enroll/renew families into health insurance and CalFresh and other behavioral health services.	1	110

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	10%	6%	English	10%	8%
6-18	38%	54%	Spanish	70%	90%
19-59	50%	38%	Other	20%	2%
60+	2%	2%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	0%	Female	58%	57%
Asian	1%	0%	Male	40%	43%
Latino	83%	91%	Transgender- Female	1%	0%
Multi-racial	3%	0%	Transgender- Male	1%	0%
Native American/Alaskan	2%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	9%	9%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	75%	98%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	10	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	15%	2%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	325	75	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					

100% of households receiving rent assistance and rapid rehousing support will avoid eviction as measured by housing retention surveys (program developed) which will be completed quarterly.	100%	100%	70% of households receiving rental assistance rapid rehousing support will remain housed 6 months post assistance, as measured by housing retention surveys. Surveys will be completed after 6 months of housing.	70%	100%
85% of those receiving case management services will report improved economic stability as measured by post-service surveys (program developed).	85%	85%	75% of transitionally housed families will exit to permanent housing as measured by client surveys (program developed) and/or lease agreements and bank records by June 30 of the FY.	75%	85%
70% of served PVUSD students will have improved school performance (attendance, improved grades, or reduced disciplinary actions), as measured by PVUSD MARS database records (program developed) by June 30 of FY.	70%	84%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	CAB and its SCHC partners thank the County for its CORE support, which has helped over 100 South County households with school aged children access shelter, avoid eviction, secure housing and school supplies and supports and legal assistance to improve their housing stability.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	A client family was staying in a shelter with a newborn while fleeing domestic violence. Facing multiple barriers, she worked with her SCHC partner case manager to access housing and apply for a housing voucher, which was granted. SCHC was able to assist with security deposit and now she and her children are safely housed.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	The need for rent assistance and security deposits continues to outweigh demand for such assistance. However SCHC partners leverage resources as much as possible, and support light housing navigation for clients to secure housing to the extent possible with available infrastructure and staffing.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	NA.
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	NA.
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	CAB and its SCHC partners have a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, CAB's every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy as well as partners trainings, CAB/SCHC staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	CAB/SCHC's CORE equity issue is race/ethnicity. CAB/SCHC's staff is bilingual and bicultural, and reflective of the community it serves, which is primarily homeless and housing vulnerable Latinx families. In 2022/2023, SCHC's CORE programming participants were 91% Latinx. Due to staff being community reflective, SCHC staff are able to provide rent assistance, RRH, case management and other services in a culturally competent manner, centering services on equity.

FY 22-23 Program Report

Agency Name: Dientes Community Dental Care
Condition: Health & Wellness

Program Name: Dientes Community Dental Care
Tier: Large **Budget:** \$194,040.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	8900	12319	32,040 Dental Visits	32040	45174

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	9%	8%	English	52%	56%
6-18	35%	32%	Spanish	35%	35%
19-59	38%	40%	Other	7%	9%
60+	18%	20%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	1%	Female	52%	51%
Asian	2%	2%	Male	48%	48%
Latino	37%	37%	Transgender- Female	0%	0%
Multi-racial	2%	2%	Transgender- Male	0%	0%
Native American/Alaskan	1	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	1%	Unknown	0%	1%
White	44%	39%			
Other	12%	1%			
Unknown	0%	16%			

	Goal	FY 22-23
Location		
Capitola	4%	4%
Santa Cruz	24%	27%
Scotts Valley	3%	3%
Watsonville	25%	25%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	29%	26%
Unincorporated North County (e.g. , Davenport)	2%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	6%
Unincorporated South County (e.g., Freedom)	4%	3%
Unknown	3%	5%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	32040	12319	80% of patients report being either “satisfied” or “very satisfied” with services as measured by a patient satisfaction survey completed by June 30th.	80%	95%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
45% of Dientes patients have improved physical health, specifically oral health, as measured by the absence of caries at recall (cavities at checkup). Data will be gathered through electronic health records.	45%	55%	75% of Dientes patients will have access to a regular source of oral health care and establish a dental home, as measured by the number of patients who have received preventative care. Data will be gathered through electronic health records.	75%	89%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	During FY22-23, Dientes successfully surpassed our activity goals, serving 12,319 patients with 45,174 visits. Our growth in patients was due to the opening of a new 11-chair clinic in Live Oak on Capitola Road. After opening the new clinic in December 2022, we have been gradually ramping up operations and are excited to better meet the demand for affordable dental care.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	Peggy, a 73-year-old resident of Westside Santa Cruz had no dental insurance. She could not afford to see the dentist and deferred care for years. Eventually, she had two crowns fall off revealing deteriorated teeth underneath. She came to Dientes where she received new crowns and other work to restore her smile. She stated, "I've been so appreciative, almost like a renewed hope. I always had a beautiful smile but over the years things just got worse. I was able to get my broken teeth fixed and I'm so grateful I will be smiling proudly again." Now, with access to regular care at Dientes, Peggy will be able to smile without shame, eat nutritious foods and talk clearly - restoring dignity through a healthy smile.
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<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The biggest challenge in implementing the program is recruiting and retaining staff. Due to the high cost of living and lack of affordable housing in Santa Cruz County, it is difficult to recruit staff at all levels – from providers to front office staff. In response, Dientes has raised our minimum pay to \$24/hour and improved benefits. We also have implemented several workforce development programs that give staff an opportunity to grow in their careers in exchange for commitment to Dientes. We have workforce development programs to grow and attract dentists (residency program), RDA with Extended Functions, RDAs, and Hygienists.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>N/A</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>We use electronic health records (Dentrix), Tableau and Practice Analytics to collect data. These programs are unique to Dientes and therefore there's little assistance HSD can provide.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>In FY22-23, Dientes started to provide DEI training to its management team, which includes the executive team as well as mid-level managers, clinic managers and Lead Dentists from each site. We have also prioritized equity issues at management and board meetings. We have begun to update and improve any policies with equity in mind. In the upcoming year, we look forward to expanding the DEI training to all staff.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Dientes intended to address equitable access to affordable, quality oral health care, specifically in regard to income. Of the over 12,000 patients we served, 97% live at or below the federal poverty level. Our priority is always to provide the best quality care regardless of income. As a critical part of the healthcare safety net in Santa Cruz County, we offer a dental home for low-income families. With sliding scale fees and free care for uninsured patients and the largest provider of care for those with Medicaid, Dientes' program helps reduce cost as a barrier to care.</p>

FY 22-23 Program Report

Agency Name: **Community Bridges**
 Condition: **Thriving Families**

Program Name: **Meals on Wheels for Santa Cruz County (MOW)**
 Tier: **Large** Budget: **\$405,000.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	284	284	24,533 Home Delivered Meals (HDM) will be provided to qualifying older adults	24533	24533
			3,991 Congregate Meals will be provided to any older adult 60+	3991	3991
			Qualifying adults will participate in the Fourteen Meals Strong program		32

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	85%	86%
6-18	0%	0%	Spanish	15%	14%
19-59	1%	1%	Other	0%	0%
60+	99%	97%	Unknown	0%	0%
Unknown	0%	2%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	1%	Female	56%	54%
Asian	2%	2%	Male	44%	44%
Latino	32%	30%	Transgender- Female	0%	0%
Multi-racial	2%	0%	Transgender- Male	0%	0%
Native American/Alaskan	1%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	2%	Unknown	0%	2%
White	61%	61%			
Other	0%	2%			
Unknown	0%	1%			

	Goal	FY 22-23
Location		
Capitola	4%	4%
Santa Cruz	36%	28%
Scotts Valley	4%	4%
Watsonville	30%	24%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	12%	18%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	7%	8%
Unincorporated South County (e.g., Freedom)	7%	11%
Unknown	0%	3%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	284	117	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 6/30 of each fiscal year.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Economic Stability 80% of HDM seniors will report that they have improved housing stability as a result of receiving meals as measured by annual survey by June 30th of each FY.	80%	94%	Physical Health 85% of Congregate diners will report eating healthier as a result of participating at a dining site as measured by annual survey by June 30th of each FY.	85%	100%
Physical Health 85% of "14 Meals Strong" program participants will show improved physical health as measured by their Nutritional Risk Score, assessed at six month	85%	85%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Meals on Wheels was able to improve access to nutritious meals for 284 eligible participants under this funding. Out of the total meals served, 24,533 were delivered directly to the residences of eligible adults, while 3,991 were provided to older adults who qualify at four dining sites located across the county.
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2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

"Bob", a recipient of home delivered meals, lives alone in San Lorenzo Valley just above the river. He has suffered a stroke and finds many of the activities of daily living a challenge. This past winter we provided "Bob" with flashlights, batteries and shelf stable meals, contacted the Ben Lomond Fire Department to do welfare checks and even ensured "Bob's" companion cat has food and TLC from Meals on Wheels.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

A surging older adult population means a soaring demand for meals. Only 284 older adults were served with CORE funds out of the total 1,563 clients. Fundraising was needed to meet the local need of 639 older adults, 28,524 meals were CORE funded while an additional 75,105 meals were unfunded by any other contract. Over 2,163 residents turn 65 yearly; many living on public benefits and struggling to survive in the Santa Cruz-Watsonville area, the most expensive rental area in the nation. Social Security payments are lagging behind inflation and food insecure seniors have more hospitalizations; 72% of our clients live in poverty, 56% live alone, 73% are at a high nutritional risk, 57% are disabled, 15% speak only Spanish, and 1% are unhoused.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

NA

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

No technical assistance is requested at this time.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

We believe that every eligible older adult should have access to meals. It is our innermost conviction that no older adults should be put on a waitlist for food due to poverty or hunger. In order to promote diversity, equity, and inclusion, we provide DEI training programs for our staff. Together with our staff, we work on creating innovative menus that celebrate different ethnicities, offering a wider range of meal options. We also encourage continuous learning by providing resources, such as complimentary tickets to thought-provoking talks and book tours by renowned authors like Ibram X. Kendi and Nic Stone at Kaiser Arena. Each pair of tickets comes with a copy of the authors' recently published book, "How to be a (Young) Antiracist".

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

MOW impacted the equity issue of food insecurity by ensuring equal access to nutritious meals for older adults, regardless of their ability to contribute financially. This approach is particularly important considering that poverty rates are higher among ethnic minority groups. To address this, we have taken steps to diversify our food offerings to better suit the cultural preferences of the ethnic minority groups we serve. Additionally, we strive to foster diversity, equity, and inclusion through various initiatives. This includes offering educational programs and raising awareness through DEI training. We also provide agency employees with complimentary tickets to attend anti-racist talks, enabling them to confront biases and stereotypes.

FY 22-23 Program Report

Agency Name: Second Harvest Food Bank Santa Cruz County
Condition: Health & Wellness

Program Name: Second Harvest Food Bank Santa Cruz County
Tier: Large **Budget:** \$224,382.60

	Goal	FY 22-23
Unduplicated Participants		
Total UnduplicatedParticipants	65000	61397

	Goal	FY 22-23
How Many Activities/Services Will Be Provided?		
10 million pounds of food distributed	10000000	1092366
40 Cooking Club sessions – 4 locations	40	25
6 nutrition workshop sessions	6	6

Age	Goal	FY 22-23
0-5	10%	9%
6-18	20%	12%
19-59	45%	62%
60+	25%	17%
Unknown	0%	0%

Language	Goal	FY 22-2
English	80%	79%
Spanish	20%	21%
Other	0%	0%
Unknown	0%	0%

Ethnicity	Goal	FY 22-23
African American	2%	1%
Asian	3%	5%
Latino	43%	57%
Multi-racial	17%	2%
Native American/Alaskan	0%	1%
Native Hawaiian/Pacific Islander	0%	0%
White	35%	30%
Other	0%	0%
Unknown	0%	4%

Gender	Goal	FY 22-23
Female	55%	55%
Male	45%	45%
Transgender- Female	0%	0%
Transgender- Male	0%	0%
Other	0%	0%
Unknown	0%	0%

Location	Goal	FY 22-23
Capitola	4%	1%
Santa Cruz	35%	23%
Scotts Valley	6%	2%
Watsonville	31%	48%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	3%
Unincorporated North County (e.g. , Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	4%
Unincorporated South County (e.g., Freedom)	9%	4%
Unknown	0%	15%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	65000	1686	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey, that will be completed by 06/30 for each fiscal year.	80%	99%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Provide at least 10 million pounds of food for our partners to distribute to their clients. As measured by quantitative food distribution records. This data will be reviewed and aggregated prior to the end of each FY.	100%	100%	10% increase over the previous fiscal year in the amount (lbs.) of food that our partners have the capacity to distribute to their clients, as measured by quantitative food distribution records tracked by our partner agencies. This data will be reviewed and aggregated prior to the end of each FY.	10%	1%
50% of Second Harvest's Cooking Club participants, children and adults, will improve their food literacy as measured by pre-post surveys.	50%	93%	50% of Nutrition Workshops participants will improve their understanding of healthy diet behaviors as measured by pre-post workshops surveys.	50%	95%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	So far, this fiscal year we were able to host twenty-five cooking clubs at various locations such as Starlight Elementary after school program, one at New Image Apartments, and two with expecting mothers in collaboration with WIC. We are also taking time as the nutrition team to prepare ourselves to offer Nutrition education at every direct distribution site.
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<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>This period we have had our community of Pajaro go through a challenging time because of the levee breaking in March 2023. There was a time that a family of five all came to a community distribution, and they quickly told us their story of how the garage they were renting had been flooded and they were living in a motel and did not have a timeframe of when they would return to their home. It wasn't a regular satisfaction survey, but the dad was very willing to express to us how supported he felt by the Food Bank and that his family did not know where they would be if they did not have our services. It truly brought joy to us hear from the community how much our work meant to them.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Our primary barrier this period was the reoccurring floods. Residents were forced to evacuate in the middle of the night after an atmospheric river surge broke the Pajaro Levee and sent flood waters flowing into the community. As a food bank we are first- responders and dropped our everyday tasks to help our community in need and provide them with the resources they needed.</p> <p>We also find that language is a barrier to collecting data, most of our South County attendees speak only Mixteco.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>Collecting data during the winter months challenging as we paused much of our normal programs to respond to the federal disaster declarations.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Survey tools and methodology</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Every calendar year the food bank trains all staff on civil rights, focusing on the protected categories. We then provide a training for our volunteers that support us out in the community so they too know how to interact with our participants.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>We identified groups most in need of healthy foods and nutrition education. As a result, we partnered with WIC to provide nutrition education to pregnant women and teach them healthy recipes to encourage them stay healthy during their pregnancy. We also worked with our local farm workers in providing culturally appropriate food.</p>

FY 22-23 Program Report

Agency Name: **Ventures**
 Condition: **Economic Security & Mobility**

Program Name: **Semillitas**
 Tier: **Large**

Budget: **\$405,000.00**

	Goal	FY 22-23	How Many Activities/Services Will Be Provided?	Goal	FY 22-23
Unduplicated Participants					
Total UnduplicatedParticipants	1755	2280	Universal, Automatic Enrollment in Semillitas for all Santa Cruz County newborn	100	100
			Collaborate with partners to create health-related program milestones		3
			Provide four family education in financial capability and child development workshops.	4	8

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	49%	50%	English	51%	60%
6-18	2%	1%	Spanish	44%	36%
19-59	49%	49%	Other	5%	4%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0.20%	1%	Female	48%	50%
Asian	2.50%	3%	Male	52%	50%
Latino	59%	58%	Transgender- Female	0%	0%
Multi-racial	1.10%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0.30%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0.20%	1%	Unknown	0%	0%
White	35.50%	37%			
Other	1.20%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	2%	3%
Santa Cruz	23%	26%
Scotts Valley	2.60%	4%
Watsonville	51%	47%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	9%	8%
Unincorporated North County (e.g. , Davenport)	0.20%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	1.60%	6%
Unincorporated South County (e.g., Freedom)	6.40%	5%
Unknown	4.20%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	1755	146	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey, that will be completed by 06/30 for each fiscal year.	80%	75%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
60% of MC eligible Semillitas families will qualify and obtain contributions to their Semillitas account based on achievement of at least one established Milestone as measured by data collected and shared by program partners.	60%	100%	Collaborate with at least two (2) partner agencies to establish and implement a clear and effective process for the referral and tracking of Semillitas parents’ participation in agency-provided workshops on child development and effective parenting, as measured by partner agency agreements in place to launch the new Milestone Contribution in 2023.	2%	2%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>We were able to open 2,280 new (CSAs) for all newborns in Santa Cruz County with the support of CORE funds. In addition, Ventures collaborated with two new partners to establish and implement new Milestones Contributions. The first being the new Children's Savings Account (CSA) Pilot, which launched in November 2022 with the Central Alliance for Health. This new partnership with Ventures on the CSA Pilot provides grant funding, collaborates on a data sharing agreement, supports evaluation design. The two-year CSA Pilot builds on Venture's existing CSA program, Semillitas, and supports the addition of two health-related milestone contributions. Our second partnership was with First 5 Triple P - Positive Parenting Program.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Citlali, a mother of a child enrolled in the Semillitas program, expressed her interest in learning more about saving and budgeting after attending one of our Salud Financiera workshops in December. She was not only inspired by the program but also motivated to open a new college savings account for her other child, who is not part of our Semillitas Program. Citlali plans to contribute to both of her children's college savings accounts to support their future studies.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Due to the severe storms and floods in the County, many of our families had been directly impacted by the flooding. The floods had caused road closures, making it even more challenging for families to access essential resources and attending workshops.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>n/a</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>n/a</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>All our staff have taken Racial Equity training to understand implicit bias and co-create with our community members. Equity is at the center of our organization and its approach. Ventures believes that HOW the work is done is just as important as the work itself. As such, they are highly focused on defining and establishing community-owned structures. These structures ensure community members, and staff, hold decision-making power over policies and programs.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Semillitas is designed to address current inequities and lead to the following community-level impacts under four, interconnected CORE Conditions: Improved social, emotional, and behavioral health of mothers and children (Health & Wellness, Thriving Families); Increased post-secondary educational attainment (Lifelong Learning & Education); and Increased assets and prosperity (Economic Security & Mobility). We have established new partnerships with new opportunities for Milestones contributions which include parent education (positive parenting classes) milestone and 2-health related milestone contributions. This continues to encourage ongoing positive behaviors that address existing inequitable economic, health, and educational outcomes.</p>

Targeted Impact Tier Contracts

FY 22-23 Program Report

Agency Name: United Way of Santa Cruz County
Condition: Thriving Families

Program Name: Cradle to Career
Tier: Targeted

Budget: \$715,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	385	408	3 new hires (Community Organizer deployed at 3 school sites)	3	3
			C2C Promotoras deployed at 3 schools	3	3
			Develop initial collaborative action plans with two or more school districts	2	3
			At least one new service or activity at 3 schools	1	1
			Countywide Advisory Board in place	1	1
			One or more Hopes and Dreams workshop at 3 schools	1	1
			One or more designated youth-focus C2C Advisory Board meetings with Youth Action Network members	1	1
			Learning and Leadership Circle Formed and launched with two or more meetings held	2	2

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	20%	13%	English	75%	27%
6-18	50%	46%	Spanish	25%	56%
19-59	30%	41%	Other	0%	0%
60+	0%	0%	Unknown	0%	17%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	3%	1%	Female	48.50%	39%
Asian	5%	1%	Male	48.5	20%
Latino	50%	37%	Transgender- Female	0.50%	0%
Multi-racial	10%	1%	Transgender- Male	0.50%	0%
Native American/Alaskan	1%	1%	Other	2%	0%
Native Hawaiian/Pacific Islander	0.50%	2%	Unknown	0%	41%
White	30.50%	19%			
Other	0%	1%			
Unknown	0%	37%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	34%	33%
Scotts Valley	0%	0%
Watsonville	0%	6%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	33%	31%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	33%	19%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	11%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	385	83	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	88%
80% of people engaged with capacity-building activities report being either “satisfied” or “very satisfied” with participation as measured by a one-question survey that will be completed by 06/30/2023. (Capacity Building)	80%	100%			

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
100% of participating schools will increase the number and diversity of services and supports at schools by one or more activities, measured by the development of MOUs by 06/30/23.	100%	100%	100% of participating schools will increase the number of families engaged with their student’s education at the school site, measured by counts of family engagement activities (ongoing, reported by 06/30/23).	100%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>C2C expanded to 3 new districts through 5 new schools as a result of CORE funding. MOUs were developed with each school, and infrastructure was built across districts to support partnerships. School leadership worked with C2C to assess their systems and structures of family engagement and equity. Community Organizers met and initiated relationships with the school staff and with families to understand their hopes and dreams for their children and for the school community. The Learning and Leadership Circle was launched, engaging families and formal decision-makers to identify policy priorities and build skills for change. The Circle was county-wide, engaging people from across the county.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>A mom from SCCS contacted a C2C Organizer to ask for support. She had found black mold growing in her apartment, making her daughter sick. The landlord responded by giving the family 30 days to move out. The Organizer immediately supported the mom in housing websites, building computer literacy skills, and providing translation. They checked in regularly. The Organizer continued to help the parent respond to emails and set up tours. Thankfully, the family successfully moved into a new apartment before the end of the month. She also applied for a new neighborhood low-income housing longer-term option. Lastly, the Organizer helped the parent sign her daughter up for the SC Soccer Camp Scholarship. She was very grateful for the support.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Community Organizers had difficulty fully connecting and establishing themselves in 2 of the 3 new districts. C2C started its work in the new school sites mid-year, which wasn't the ideal time for outreach. At least one of these districts, San Lorenzo Valley, experienced natural disasters that also impacted access. Office space was at a premium at all schools, and the Organizers did not have office space available to work at the school site. Often principals were very busy and did not have time to meet with the Organizer to troubleshoot challenges or approve the parent-requested activities and programming. C2C staff reviewed these challenges and identified new pathways and solutions for the 2023-24 school year.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>C2C invested considerable time in developing data infrastructure, but it was not ready to fully implement during the reporting time frame. C2C also experienced setbacks in data sharing and privacy concerns with schools but will continue to work towards effective data sharing in service of students and families. Challenges with data collection are evidenced in "unknown" counts in some aspects of demographics.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>There are also continued challenges in matching CORE data collection requirements to the C2C model. Defining "service" can be challenging, and asking families for demographic information has felt understandably uncomfortable for some C2C participants. In the next year, we will revise the data collection approach to better meet CORE needs and also hope to continue discussions about how to balance CORE expectations with what is realistic for families and schools to provide. It may also help to include a place in reporting to provide additional explanations for counts and metrics.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>The C2C Racial Equity committee developed and conducted Racial Equity training for staff, community partners, and Parent Coordinators. The committee is made up of both parents and C2C staff. The training, which was simultaneously translated, was facilitated by one of the C2C parents and a trainer. The committee agreed to bring this training to more Parent Leaders and the Promotoras, so all C2C participants will have shared language and understanding of racial equity and how to address inequities in the community.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>C2C addressed equity at multiple levels. At the school/structure level, assessments with school leadership helped to identify strengths and gaps in school communication and family engagement opportunities. This assessment centered equity. At the individual level, C2C organizers focused on support for families that may face barriers to engaging with school. Organizers accomplished this through personal outreach. Finally, and perhaps most impactfully, C2C addressed equity through listening and action. Organizers learned about issues and opportunities from families and supported relevant activities (e.g., technology workshops and summer program scholarships) to support children and families.</p>