

ADULT & LONG-TERM CARE



**Alicia Morales,
Division Director**

The Human Services Department's Adult and Long Term Care Division assists older adults and people with disabilities to maximize self-sufficiency, safety and independence, as well as supporting veterans, military retirees, and their families in obtaining benefits earned by military service. We do this by providing case work, supportive services and resource information offering various effective community services and care options. We are comprised of 4 units:

CONTACT US



To report elder and dependent adult abuse or neglect, or to learn how to contact In-Home Support Services, Public Guardian, or Veterans Services Office,
CLICK HERE

Adult Protective Services

When older adults experience a crisis, whether due to abuse or difficulty caring for themselves, our voluntary Adult Protective Services program allows you to connect with skilled social workers who provide support, resources and advocacy, and who can effectively intervene to protect elderly or dependent adults from abuse, neglect or exploitation. Learn more by clicking the following links with information on [RECOGNIZING ABUSE](#) and how to [REPORT ABUSE](#).

In Home Support Services & the IHSS Public Authority

[In-Home Supportive Services](#) (IHSS) program provides in-home assistance to eligible aged, blind, and disabled individuals as an alternative to out-of-home care, enabling recipients to remain safely in their own homes. The IHSS recipient is the employer and can hire anyone they choose permitted they meet State enrollment requirements. IHSS recipients may be able to get assistance finding a care provider through the IHSS Public Authority. The [IHSS Public Authority](#) provides a range of services to IHSS recipients and care providers to improve IHSS delivery, most notably enrolling new and maintaining the list of registered IHSS care providers in Santa Cruz County, as well as matching IHSS recipients with screened care providers.

Public Guardian

The [Public Guardian](#) manages the property, finances and personal care needs of conserved individuals who are substantially unable to provide for themselves. Conservatorships may be established when a judge hears a case and appoints a conservator to manage the financial and/or personal care needs of an individual who is either physically or mentally unable to properly provide for their needs alone.

Veterans Services Office

The County of Santa Cruz [Veterans Service Office](#) is a State and County funded agency established to assist veterans, military retirees, and their families in obtaining benefits earned by military service. We serve all veterans and their families regardless of time in service, period of service, or type of discharge. We strive to reach our veterans where they are through support and guidance of all benefits they have earned. By collaborating with our community partners, we provide access to all necessary resources.