

FAMILY & CHILDREN'S SERVICES



Gloria Carroll,
Division Director



Claudia Herrera-Sandoval,
Assistant Division Director

CONTACT US



FOR MORE INFORMATION

or to share program feedback:

FCSSantaCruzCounty@santacruzcountyca.gov

(831) 454-4222

To access our complaint or grievance
process & forms: [CLICK HERE](#)

To report child abuse or neglect, call:
(877) 505-3299 or (831) 454-2273

Investigations

We screen reports of child abuse or neglect and investigate those requiring a response. We then assess for child safety and risk, and refer families to community providers or to Dependency Court for support.

Ongoing Family Supervision

We provide Family Reunification to families whose children have been removed, to help children return to a safe, supportive home. We also provide Family Maintenance for families whose children remain at home, as supervised by the Court, to help them exit the system successfully.

Permanency

We ensure children who can't return home safely have safe, stable and permanent homes to grow up in, via adoption, legal guardianship, longer-term placements, or the Fostering Connections to Success program for transition age youth.

Supportive Services

We identify and engage relatives to help maintain family connections during child placement, and locate parents whose whereabouts are unknown. We also provide Resource Family Approvals to help prospective caregivers become foster families, and help identify placements that best support each youth's needs while in out of home care. Additionally, we provide children and families a voice in the child welfare decision-making process while helping them build a support system.