



County of Santa Cruz

IN-HOME SUPPORTIVE SERVICES PUBLIC AUTHORITY

18 W. Beach Street, Watsonville, CA; P.O. Box 1300, Santa Cruz, CA 95061

(831) 454-4036 FAX: (831) 763-8906

Notice of Public Meeting and Agenda

IHSS Advisory Commission

Date: Friday, May 26, 2023

Time: 1:00PM to 3:00PM

Location: 1400 Emeline AVE, Building K, Room 206. Santa Cruz, CA

The use of facemasks is recommended for all attendees of the IHSS Advisory Commission meeting

Agenda

1. Call to Order
2. Roll Call
3. Agenda Review
4. Consent Agenda
 - a. Approval of Meeting Minutes
 - i. March 24, 2023 Meeting.....Page 3.
 - b. Commission Vacancies
 - i. Two (2) – Consumer Representatives
5. Oral Communications and Announcements: *Anyone wishing to address the commission on any item within the jurisdiction of the Commission and not listed on the agenda may do so at this time. Comments are limited to three (3) minutes in duration.*
6. Administration of Oaths of Office for existing members of the IHSS Advisory Commission
7. Central California Alliance for Health Presentation
8. Regular Agenda – Action Items
 - a. Election of Officers
 - b. CICA Membership Renewal – FY 23-24.....Page 10.
 - c. IHSS Provider Trainings.....Page 14.
9. Regular Agenda – Information Items
 - a. Updates/Housekeeping
 - i. Reminders from the Chair
 - ii. Topics & Speakers
 - b. Electronic Visit Verification Update.....Page 19.

The County of Santa Cruz complies with the Americans with Disabilities Act. This meeting room is accessible for people with disabilities. If you wish to discuss reasonable modifications or accommodations, please call 454-4036 prior to the meeting. For the comfort of those with allergies and chemical sensitivities, please do not wear perfume or scented products to the meeting.

- c. Discussion: Establishment of Technology Subcommittee.....Page 23.
- d. IHSS Providers
- e. IHSS Program and Public Authority Updates
- f. Subcommittee Reports
 - i. Legislative/Advocacy (Molesky)
 - ii. Website (Taylor/Andersen)
 - iii. CICA Conference Calls (Campbell)

10. Adjournment

Next Regular Meeting: June 28, 2023, 1:00PM – 3:00PM @ 1400 Emeline AVE, Building K, Room 206. Santa Cruz, CA



County of Santa Cruz

IN-HOME SUPPORTIVE SERVICES PUBLIC AUTHORITY

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(831) 454-4036 FAX: (831) 763-8906

IHSS Advisory Commission

Meeting Minutes

Date: Friday, March 24, 2023
Time: 1:00PM to 3:00PM
Location: 1400 Emeline AVE, Building K, Room 206. Santa Cruz, CA
Present: Michael Molesky (Consumer, Chair), Rebecca Jordan (Relative of Consumer), Linda Campbell (Consumer), Jozett Irgang (Consumer), Patricia Fohrman (Provider)
Excused: Lois Sones (Seniors Commission, Vice-Chair), Becky Taylor (Commission on Disabilities), Foster Andersen (Consumer), Maria Arreola (Provider)
Absent: None
Guests: Matthew Sundt (Planning Department), Dawn Polucha (Guest), Catherine Godwin (Guest), Elizabeth Byrd (Sr. Analyst, Human Services Department), Norma Diaz (PA Social Worker I)
Staff: Juan Magaña (IHSS Public Authority), Maribel Gonzalez (Office Assistant III)

Agenda

1. Call to Order
 - a. Meeting was called to order at 1:02PM; a quorum was present
2. Roll Call
3. Agenda Review
 - a. Agenda reviewed; no changes made
4. Consent Agenda
 - a. Approval of Meeting Minutes
 - i. February 24, 2023 Meeting
 - b. Correspondence
 - i. Commission on Disabilities Meeting Minutes
 1. January 12, 2023
 - c. Commission Vacancies
 - i. Two (2) – Consumer Representatives
 - d. Motion to approve consent agenda called by:
 - i. First/Second: Campbell/Fohrman
 - ii. Ayes: Molesky, Jordan, Campbell, Irgang, Fohrman
 - iii. Noes: None
 - iv. Abstain: None

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- v. Absent: Sones, Taylor, Andersen, Arreola
 - e. Motion carried unanimously
- 5. Oral Communications and Announcements:
 - a. No oral communications or announcement were made
- 6. Presentation: Housing Element Update - Matthew Sundt
 - a. For the 6th Cycle, the County of Santa Cruz has been allocated 4,634 housing units at specific affordability levels to accommodate the County's projected housing needs.
 - b. Sundt presented the following information regarding the County's 6th Cycle Housing Element Update for the Period 2023-2031:
 - i. An overview of the Goals for the Housing element was provided to the commission.
 - 1. Ensure land is available to accommodate an increase range of housing choices
 - 2. Assist in the development of housing
 - 3. Remove governmental constrains
 - 4. Preserve existing housing units and expand affordability within the existing housing stock
 - 5. Promote equal opportunity and production of special needs housing units
 - 6. Place future very low and low-income housing in areas with "high resources"
 - ii. Sundt disclosed that the Regional Housing Needs Allocation (RHNA) has increased for each of the following 4 income levels compared to the previous 5th cycle RHNA:
 - 1. Very Low-Income Level: 5th Cycle RHNA was 317 units compared to 1,492 now for the 6th cycle, which increase stands at 471%.
 - 2. Low Income Level: 5th Cycle RHNA was 207 units compared to 976 now for the 6th cycle, which increase stands at 471%.
 - 3. Moderate Income Level: 5th Cycle RHNA was 240 units compared to 586 now for the 6th cycle, which increase stands at 244%.
 - 4. Above Moderate-Income Level: 5th Cycle RHNA was 550 units compared to 1,580 now for the 6th cycle, which increase stands at 287%.
 - 5. Total RHNA increased from 1,314 allocations to 4,634 with a total percent increase of 353%.
 - iii. Sundt informed the commission that the Housing Element is greatly seeking public involvement within the following outlets:
 - 1. Community Panels
 - 2. Stakeholder Groups

3. Community meeting
 4. Interactive website
 - a. <http://www.sccoplanning.com/2023HousingElement>
 5. Robust outreach and public engagement
- iv. Per Sundt, current activities for the housing element include the following:
1. Just launched website
 2. Will launch public engagement starting Tuesday, April 11 and continue through the year. This includes the community Panel and stakeholder group meetings, which culminate in a final meeting on May 11.
 3. Interactive mapping exercises coincide with the meetings in April.
 4. General public meetings to occur on May 15, 31 and June 28.
- v. Sundt extended the opportunity for questions regarding the housing element.
1. Molesky thanked Sundt for joining the commission and opened the discussion by encouraging questions and/or comments.
 - a. Fohrman asked if the housing element allocations are county owned property?
 - i. Sundt noted allocations are within county jurisdiction.
 - b. Fohrman inquired on availability of accommodations for people with disabilities.
 - i. Sundt stated this concern may be under building official territory administration.
 - ii. Molesky agreed that a big concern is that facilities are not able to accommodate the use of a wheelchair or other appliances. Stated he hopes there will be someone representing the vulnerable population through the housing element.
 1. Sundt expressed how some funding sources do require a percentage of the units to be fully ADA (Americans with Disabilities Act) compliant. Noted that if the commission has any further questions regarding ADA compliance projects they can discuss the subject further with Suzanne Ise, Principal Planner with County of Santa Cruz.
 - c. Jordan asked if there is a ratio that is part of this project under affordable housing.
 - i. Sundt commented that we have been assigned 4,634 housing allocations for the next 8 years. Which includes the following distribution: Extremely low, very low, low, moderate, and above moderate.

1. Fohrman noted she can not get into affordable housing because she makes “too much money”.
 - a. Molesky agreed that housing is the #1 issue in Santa Cruz for affordability.
 - d. Polucha (Guest) added the following questions:
 - i. Will there be enough handicap parking spaces available for these units?
 - ii. Will the housing Element team be analyzing code enforcement complaints and have local oversight?
 1. Sundt recommended scripting particular instances through an email so that the Housing Element can reflect on it.
 - c. A reminder to the commission is in place to encourage comments and feedback on the Housing Element to be sent to staff so it can be compiled and sent to Sundt for review.
 - d. Commission is welcome to request a copy of the presentation from Staff.
 7. Regular Agenda – Action Items
 - a. Proposal to Write Letter Regarding Union Participation
 - i. Molesky inquired if the commission is interested in writing a formal letter to the provider’s union requesting, they attend the commission meeting.
 1. Commission members provided their input on this matter.
 2. Staff reported that the local organizer has been invited to our meetings; but they have conflicting meetings that occur at the same time of the commission meetings.
 3. Staff also reported that the Public Authority and union meet each quarter; staff can provide a report to the commission of each meeting, so they are aware what information the union provides at said meetings.
 - ii. The commission agreed that for now, no letter will be written, and they will wait for Staff to report out on the quarterly meetings with the union.
8. Regular Agenda – Information Items
 - a. Updates/Housekeeping
 - i. Reminders from the Chair
 1. Molesky thanked those present for participating in the in-person meeting.
 - ii. Topics & Speakers
 1. Staff reminded the commission there will be a representative from Central California Alliance for Health joining next meeting.
 - b. Provider Concerns

- i. Fohrman noted she feels that there are several people needing IHSS services who cannot receive them due to the county system structure and there are clients receiving services who do not actually need additional help.
 1. Staff mentioned there is no quota for the number of recipients able to join In-Home Supportive Services Program. Anyone can apply and receive services if eligible. If there are people who need the services but do not apply, we are unable to assist them.
 - a. Fohrman clarified she wanted to express how there are several clients within the IHSS Program yet not enough providers to compensate for the demand. Therefore, diminishing our pool of available providers to those less vulnerable.
 - b. Polucha (guest) second Fohrman and added that it seemed Fohrman was describing a lack of oversight and case management.
 - ii. Fohrman also stated she spends a lot of time doing social work rather than in-home support and thought that social workers should have a better home visit system to reduce the amount of people who no longer need the services.
 1. Staff added that social workers are currently under a lot of pressure as they each have approximately 200 recipients on their caseloads. They need to follow state mandates and performance measurements. Home visits are conducted once a year so social workers only have 1-2 hours to observe and determine the level of assistance that each client needs.
- c. IHSS Program Updates
 - i. Staff provided the following updates:
 1. Staff provided the following information on behalf of Division Director, Alicia Morales (not present):
 - a. We are looking for a volunteer from this commission to be part of the Countywide Needs Assessment Steering Committee.
 - b. The steering committee is ideally seeking an individual with the following traits:
 - i. An older adult who is a consumer of IHSS Services and knows the community well.
 - ii. Possesses familiarity with underrepresented groups.
 - c. The purpose of the steering committee is to provide input regarding:
 - i. Key indicators that should be measured.
 - ii. Design of the survey tool.
 - iii. Creation of an implementation plan; and

- iv. Actively engaging in recruiting and outreach efforts for both the survey as well as the initial focus groups.
 - d. Time commitment for the steering committee one 2-hour session per month. The initial meeting would be in-person and will be held in the second half of April. Future meeting will be held in-person and/or via Zoom
 - e. Anyone interested in participating in this committee must let staff know so they can be placed on the list.
 - 2. Staff has been selected, by substitute appointment, as the IHSS Program Manager while Jessica Cirksena is on leave.
 - a. Staff may take longer than usual to answer incoming inquiries as he will be overseeing the IHSS Program.
 - d. Public Authority Updates
 - i. Staff introduced Diaz (PA Social Worker I)
 - 1. Diaz informed the committee about tasks that she is responsible for as a social worker I, which includes some of the following:
 - a. Provider Registry
 - i. The most challenging factor, while generating a provider list, is Area. Depending on where the client is residing, regardless of what their needs are, the social worker can tell whether they will or will not have available providers to refer out to them.
 - ii. Another challenge Diaz encounters is finding providers that are willing to do tasks that the most vulnerable recipients require.
 - b. Interventions
 - i. Diaz added that the social worker I's with Public Authority have also been recently assigned interventions. This process includes assisting both clients and providers with timecard disagreements and finding a happy medium.
 - c. Provider Recruitment
 - i. Diaz states social workers also post flyers and advertise at grocery stores, laundromats, as well as social media outlets.
 - e. Subcommittee Reports
 - i. Legislative/Advocacy (Molesky)
 - 1. Molesky inquired on what IHSS' role was during the recent storms.
 - a. Staff shared the following information:
 - i. With the floods and everything that has happened since January, the minute we receive an evacuation

warning for a specific area, IHSS activates the following actions:

1. IHSS identifies any consumers residing in vulnerable areas.
 2. A call is made to those potentially affected to ensure they have a safety line.
 3. For those who do not have a plan B, we coordinate with other agencies to make sure they are able to get them to safety.
2. Molesky stated he will reach out to Janie Whiteford to find out what CICA's goals are for next year.
- ii. Website (Taylor/Andersen)
 1. Molesky noted that Taylor and Andersen are not present to talk about website updates. However, did mention the commission should agendize establishing a technology subcommittee for adaptive equipment for consumers in case their care giver does not show up.
 - iii. CICA Conference Calls (Campbell)
 1. Campbell stated conference call mentioned the following points:
 - a. Asset limits to qualify for Medi-Cal have increased. For a single individual, the asset limit is \$135k; for a couple the limit is \$190k. In 2024, there will be no asset limit, it will be based solely on income to qualify for Medi-Cal.
 - b. There is an additional program available for people who need nursing facility care but choose to stay at home called HCBA Program. There is a self-assessment form available.
 - i. [https://www.dhcs.ca.gov/services/ltc/Pages/Home-and-Community-Based-\(HCB\)-Alternatives-Waiver.aspx](https://www.dhcs.ca.gov/services/ltc/Pages/Home-and-Community-Based-(HCB)-Alternatives-Waiver.aspx)
 - c. Hours have been reduced for services such as Meals on Wheels.

9. Adjournment

- a. Staff also reminded the commission that elections for Chair and Vice Chair will be taking place next meeting.
- b. Staff noted that, either in April or in May, a representative from the board will come in to collect the Oath's of Office forms.
- c. Meeting adjourned at 3:00 PM

Next Regular Meeting: April 28, 2023, 1:00PM – 3:00PM @ 1400 Emeline AVE, Building K, Room 206. Santa Cruz, CA

Invoice

INVOICE



**CALIFORNIA IN-HOME
SUPPORTIVE SERVICES
CONSUMER ALLIANCE**
Educating & Empowering

**CICA
C/O Olsen and Associates
120 Vantis Drive Suite 300
Aliso Viejo, CA 92656**

[View invoice online](#)

California In Home Supportive Services Consumer Alliance
Member renewal

Invoice number: 00152
Issued: 5 May 2023

Bill to:
Juan Magana
juan.magana@santacruzcounty.us

Item	Amount
Membership renewal. Level: Advisory Committee. Renew to 15 Jul 2024	\$750.00

Total: \$750.00
Balance Due: \$750.00

[View invoice online](#)



May 5, 2023

Public Authority Director/Manager
IHSS Advisory Committee Chair
IHSS Advisory Committee Members

On behalf of CA IHSS Consumer Alliance (CICA) I want to thank you for your membership and participation in many of our activities for the 2022-2023 Fiscal Year. It has been a very busy year and we have accomplished a lot.

Believe it or not a new fiscal year 2023-2024 is soon approaching. We wanted to get our membership invoice and information to you early enough for your budget planning process. We have kept our dues at the current level of \$750.00 per year.

As mentioned above it has been a very busy year. We have included a list of accomplishments for the year so far. I strongly urge your AC members to join CICA for our monthly Statewide calls and Training Sessions via zoom. We get more members on them each month and they are valuable and informative. CICA is very focused on informing our AC members and IHSS Consumers and Providers on issues that directly affect them.

We have also included a list of CICA's goals for next year. If there is an issue that you would like to have us address, please let us know. CICA is a membership organization and we want to work for all of us. We look forward to having you actively participate with us.

There is also a questionnaire included in your packet. Please complete it and email back to us. The more information we have the better we can advocate for our issues.

CICA's Annual Meeting will be held May 17 right after the May Statewide Meeting at 11:00 am via zoom. We encourage you to attend.

We look forward to having you join CICA for the 23-24 Fiscal Year.

Respectfully,

A handwritten signature in black ink that reads "Janie Whiteford". The signature is written in a cursive, flowing style.

Janie Whiteford
CICA President

CICA ACCOMPLISHMENTS

2022-2023

- Held monthly Statewide Meetings on the third Wednesday of the month via Zoom to educate and inform our Members and Supporters on important issues affecting IHSS and our Consumers.
- Held Monthly Trainings on the first Wednesday of the month to educate and share best practices on Advisory Committees and Governing Boards functioning and issues.
- Distributed information to our contact list on important issues affecting IHSS, Consumers, Providers, and our allies.
- Rolled out our new website: www.Cicaihss.com
- Did many presentations to Advisory Committees and Governing Boards and other State organizations on CICA.
- Reached out to Public Authorities and CAPA to introduce CICA and offer assistance in developing Advisory Committees.
- Floated an unsuccessful Legislative Budget request to increase funding for Advisory Committees and Governing Boards and will Continue to explore additional options.
- Advocated for Brown Act bills that would allow ACs to continue to meet virtually.
- Strongly advocated with legislators and union allies for consumer involvement in proposed AB 1672 union negotiations.
- Took a support position on other bills affecting IHSS Consumers.
- Continued to do extensive work with our ongoing and new strategic Partners:

CAPA: CA Association of Public Authorities

Our Union Partners: SEIU, UDW

CARA: CA Alliance of Retired Americans

CA4 SSI

SILC: State Independent Living Council

CA Collaborative for LTSS

Justice in Aging

Bet Tzedek

Hand in Hand

Home Bridge

Disability and Aging Community Living Advisory Committee

CFILC: CA Foundation of Independent Living Centers

CICA GOALS

2023-2024

Legislative and Policy Advocacy

- Increase advocacy regarding local and state policy and legislation affecting IHSS and CICA membership.
- Encourage members to increase advocacy efforts with local policy makers and elected officials as well as state and national Legislators.
- Continue to research financing options for Advisory Committees and Governing Boards, Leave no funding on the table.
- Provide on-going training and assistance to Members on advocacy and expand their connections in the community.
- Continue to develop Strategic Partnerships.

Membership

- Increase CICA Membership with individual IHSS Consumers, Providers, and Advocates.
- Increase outreach to and recruit new members from County Advisory Committees and Governing Boards.
- Increase assistance to Public Authorities to build Advisory Committees and Governing Boards.
- Assist Advisory Committees and Governing Boards develop their membership and budget for outreach to consumers to fulfill their legislative mandate.
- One-to-one outreach to each member at least twice a year.
- Continue to improve CICA structure to more effectively do the work and consider additional staff and leadership succession planning.

IHSS Provider Training 2023-2024 Curriculum Planning Sheet

The following framework and examples of training topics is provided to support identifying training topics for the 2023-2024 training year.

Planning Framework

The curriculum is divided into two main learning tracks, didactic workshops, designed to increase knowledge, and practice workshops, designed to increase skills. The curriculum is designed to ensure providers have access to comprehensive and balanced training opportunities that follow industry standards for nonmedical home care workers.

Curriculum: Learning Tracks, Modules and Topics (Examples)

Learning Track 1: Didactic – To Increase Knowledge of a subject	
Disease and Medical Conditions	Neurological System
	Cardiovascular System
	Musculoskeletal System
	Gastrointestinal System
	Respiratory System
Mental Illness & Wellness	Motivation and Resilience
	Mood
	Anxiety
	Trauma
	Somatic Concerns
	Eating Disorders
	Sleeping
	Psychosis
	Personality
	Substance Use and Addictions
Nutrition	Food Preparation and Safety
	Nutrition for the Elderly
	Feeding Your Client
	Basic Nutrition and Hydration
	Meal Time Tips

Legal & Financial Matters	Legal Issues for Caregivers
	Understanding Advance Directives
	Confidentiality
Personal Development	Building Trust and Confidence
	Caring Qualities of Home Care Workers
	Customer Service
	Discover Your Flair for Excellent Client Care
	Professionalism and Work Ethic
	Managing Between Personal and Professional Relationships
Learning Track 2: Practice - To Increase skills	
Interpersonal Communication	Communicating with Family Members
	Responding to Client Complaints
	Working with Resistance to Care
	Communicating with Professionals
	Diplomacy, Assertiveness and Advocacy
Activities of Daily Living (ADL)	Housework and Laundry
	Shopping and Errands
	Planning and Preparation of Meals
	Use of Communication Devices
	Planning and Scheduling Appointments
	Managing Finances and Paying Bills
	Transportation
	Medication Management
Instrumental ADLs	Bathing, Dressing, Grooming
	Toileting
	Mobility
	Eating

Emotional Support	Basic Counseling Skills: Being Attentive
	Grieving with and for Your Clients
	Anticipatory Grief
	Talking about Death and Dying
Self-Care	Responding to Caregiver Grief
	Preventing Caregiver Burnout
	Actualizing a Self-Care Plan for Your Emotional Health and Wellness
	Caregiver Wellbeing
	When the Caregiver becomes Patient
Safety	Oxygen Safety for Caregivers
	Chemical Hazards in the Workplace
	Emergency Planning
	Fire Prevention and Safety
	Taking Care of Your Back
	Transportation Safety
	Infection Control in Home Care

Training Calendar

It is recommended offerings include a combination of didactic with practice skill building topics. The table below can be used for mapping topics.

Annual Plan	
Didactic: Knowledge	Practice: Skills

Topics Delivered in 2022-2023

Abuse and Mandated Reporting	10
Abuso y Reporte Obligatorio	8
Depression & Anxiety	5
Depresion y Ansiedad	1
The Aging Process	3
El Proceso del Envejecimiento	3
Home Safety & Fall Prevention	10
Seguridad en el Hogar y Prevencion de Caidas	2
Introduction to Palliative Care	14
Introduccion a los Cuidados Paliativos	10
Person Centered Care	9
Cuidado Cenrtrado en la Persona	4
Dementia Care Challenges: Anxiety, Anger & Agitation	27
Desafíos del Cuidado de la Demencia: Ansiedad, Agitación e Ira	11
Dementia Care Challenges: Wandering, Sleep & Sundowning	21
Desafíos del Cuidado de la Demencia: Deambular, Dormir y el Síndrome Vespertino	9
Dementia Care Challenges: Paranoia, Hallucinations & Delusions	22
Desafíos del Cuidado de la Demencia: Paranoia, Alucinaciones y Delirios	8
Dementia Care Challenges: Dressing, Bathing & Oral Care (5/17)	
Desafíos del Cuidado de la Demencia: Bañarse, Vestirse y Cuidado del Baño (5/17)	

2023-2024 Topics Suggestions Received to date

- Home Safety and Fall Prevention (Delivered FY 22-23)
- Children with disabilities-how to deal with behaviors
- Nutrition
- Diabetes (chronic conditions)



**Santa Cruz IHSS Provider Training
 Fiscal Year 2023-2024**

Topic Proposals

Please select 6 topics from the list below.

Number	Topic
	Responding to Problem Behaviors in Children with Disabilities
	Understanding Traumatic Brain Injuries
	Nutrition and Food Handling
	Caregiver Wellbeing: Preventing Burnout
	The Dual Diagnosis: Dementia and Mood Disorders
	Caregiving During the Holidays
	Boundaries: Managing Personal & Work Relationships
	Chronic Conditions and Caregiving
	Keeping the Care Receiver Active at Home
	Infection Control in the Home

April 17, 2023

TO: In-Home Supportive Services (IHSS) and Waiver Personal Care Services (WPCS) Non-Live-In Providers

This letter is to inform you of changes to the IHSS/WPCS Electronic Visit Verification (EVV) system for providers who **do not** live with their recipient(s) that will begin on July 1, 2023. You are receiving this notice because the California Department of Social Services (CDSS) has identified that you do not live with at least one recipient you provide services to.

What is changing for Non-Live-In Providers?

CDSS must make changes to the current EVV system to comply with federal law.

Starting July 1, 2023, IHSS/WPCS providers, who **do not** live with their recipient, will be required to:

1. Check-in at the beginning of each shift in real time; and
2. Check-out at the end of each shift in real time; and
3. Identify their location when checking in or out as either at the recipient's home or in the community.

Live-in providers are not required to use EVV.

Providers will continue to have the ability to self-certify that they live with a recipient by indicating their status at the beginning of each pay period or by submitting an *In-Home Supportive Services (IHSS) Program and Waiver Personal Care Services (WPCS) Program Live-In Self-Certification Form for Federal and State Tax Wage Exclusion (SOC 2298)* to their county. If you received this notice but you live with the recipient(s) you work for, you will continue to get these notifications unless you submit an SOC 2298.

What this means for you as a provider:

Starting July 1, 2023, you will have to check-in and check-out in real time at the beginning and at the end of each day you work for an IHSS/WPCS recipient you don't live with. Live-in providers are not required to check-in and check-out at the start and end of each workday.

CDSS has developed three ways for you to be able to check-in and out. You will have the option of checking in/out using the new IHSS EVV Mobile Application or "App", the current Electronic Services Portal (ESP) website, or the Telephone Timesheet System (TTS) using a landline phone. You can choose whichever option(s) that works best for you. You will continue to electronically submit your timesheets at the end of each pay period the same way you do today, through the ESP and/or TTS.

There will be no changes to how your recipient approves your timesheet, how you perform IHSS/WPCS services or how services are authorized.

What happens next:

In preparation for the upcoming EVV requirement for non-live-in providers that will take into effect July 1, 2023, CDSS is offering online training webinars. The 'EVV Location Services Provider Training' webinars will provide an overview of the solutions for check-in and check-out for providers who do not live with the recipient(s) they work for. CDSS will present a walk-through of the new IHSS EVV Mobile Application (App), and enhancements made to the Electronic Services Portal (ESP) and the Telephone Timesheet System (TTS) to allow non-live-in providers to easily check-in and out at the beginning and end of their workday. Sessions will be offered for the IHSS EVV Mobile App and ESP, and additional sessions will be offered for TTS. Please join us for these helpful session(s) that will begin in April and continue throughout the year.

CDSS will also post easy-to-follow training materials for the IHSS EVV Mobile App, ESP and TTS on how to check-in and out and easily fix any errors. These materials will be in addition to the existing materials available for other ESP and TTS topics.

Thursday, May 4, 2023 Mobil App, ESP
1:30pm – 3pm English
Webinar number (access code): 2484 964 7825 Webinar password: EVVLs2023!
Join from the webinar link:
<https://cdss-apd.webex.com/cdss-apd/j.php?MTID=m2519cb0d26de54133c259fc1b4bb1866>

Tuesday, May 9, 2023 Mobil App, ESP
9:30am – 11am **Spanish**
Webinar number (access code): 2485 318 8858 Webinar password: EVVLs2023!
Join from the webinar link:
<https://cdss-apd.webex.com/cdss-apd/j.php?MTID=m7d6116a45e11e51bcb0cd7514533df61>

Tuesday, May 9, 2023 Mobile App, ESP
1:30pm – 3pm **Spanish**
Webinar number (access code): 2493 374 2548 Webinar password: EVVLs2023!
Join from the webinar link:
<https://cdss-apd.webex.com/cdss-apd/j.php?MTID=m12656ca34b37a15829f3ffa669c2a4e2>

Wednesday, May 10, 2023 Mobile App, ESP
9:30am – 11am English
Webinar number (access code): 2498 865 2437 Webinar password: EVVLs2023!
Join from the webinar link:
<https://cdss-apd.webex.com/cdss-apd/j.php?MTID=mbde4565059c4e43ce52019b4f1c40332>

Wednesday, May 10, 2023 Mobil App, ESP
1:30pm – 3pm English
Webinar number (access code): 2488 119 2733 Webinar password: EVVLs2023!
Join from the webinar link:
<https://cdss-apd.webex.com/cdss-apd/j.php?MTID=m98d70d950793726a7fe81dbec9a0b62e>

Thursday, May 11, 2023 TTS
9:30am-11am **Spanish**
Webinar number (access code): 2489 038 4213 Webinar password: EVVLs2023!
Join from the webinar link:
<https://cdss-apd.webex.com/cdss-apd/j.php?MTID=mdc5b260824ba4cc27ae64335d435f0ab>

Thursday, May 11, 2023 TTS
1:30pm – 3pm **Spanish**
Webinar number (access code): 2487 688 9591 Webinar password: EVVLs2023!
Join from the webinar link:
<https://cdss-apd.webex.com/cdss-apd/j.php?MTID=m1a105eb402298cdd701b4d05057dfec>

Additional training sessions will be offered each week. For more information about the upcoming EVV changes, and the complete IHSS EVV Location Services Provider Training webinar schedule please visit the CDSS website at:

<https://www.cdss.ca.gov/inforesources/cdss-programs/ihss/evvhel>

If you have questions about EVV please submit them to the IHSS EVV Mailbox at EVV@dss.ca.gov

You can also contact the IHSS Service Desk at 1-866-376-7066.

Juan Magana

From: Juan Magana
Sent: Tuesday, May 16, 2023 5:29 PM
To: Juan Magana
Subject: FW: Smart AT Home: Tech that Grows with you Webinar from Ability Tools

Forwarding info received from Becky Taylor.

Juan

From: Becky Taylor <beckytaylor@tutor.com>
Sent: Tuesday, May 16, 2023 4:12 PM
To: Juan Magana <Juan.Magana@santacruzcounty.us>
Subject: Fwd: Smart AT Home: Tech that Grows with you Webinar from Ability Tools

******CAUTION:**This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.****

Please send this to the Commision.

----- Forwarded message -----

From: California Foundation For Independent Living Centers <info@cfilc.org>
Date: Tue, May 16, 2023 at 1:30 PM
Subject: Smart AT Home: Tech that Grows with you Webinar from Ability Tools
To: <beckytaylor@tutor.com>



Ability Tools Presents: **Smart AT Home Webinar!**



Smart AT Home: Tech that Grows with you

**Tuesday, May 30th, 2023 @ 2:30pm - 4:00pm
Pacific Time**

Register @ bit.ly/3VTCSEQ



Register for the event!

Smart home technology has the potential to greatly improve the lives of older adults and people with disabilities who wish to maintain their independence while living at home!

In this presentation, we will discuss how to assess current and future needs, create a plan with caregivers and loved ones, prioritize and implement technology, keep track of new offerings and the person's condition, and maintain and update devices and routines.

Whether you're an older adult, caregiver, or professional in the field of aging and disability, this informative presentation will provide you with valuable insights into the innovative solutions that can help create a safer, more convenient living environment.

Here's a link to share too!

bit.ly/3VTCSEQ

**#TechAtHome #SmartTech #AbilityTools #CFILC
#CaliforniaFoundationForIndependentLivingCenters**

AltText: A flier shows the top of a desktop with four pieces of technology placed. The first item is a black keyboard. Above the keyboard is a black wireless phone charger with a black charging wire connecting to the charger. Adjacent to the wireless phone charger is an all black smart watch with an all black watch band. To the far right of the flier, a black smartphone is placed. Bordering the flier is a light blue section with text and logos describing the name of the event, date, time and link to the webinar. The text at the top reads, "Smart AT Home: Tech that Grows with you." The next section down reads, "Tuesday, May 30th, 2023 @ 2:30pm-4:00pm-Pacific Time." The last text reads, "Register @ bit.ly/3VTCSEQ" To the bottom right is the Ability Tools logo. To the bottom left is the CFILC logo.